



Dynamics 365 Business Central Training Modules

Dynamics 365 Business Central Basic Orientation

Financial Master Data
Finance Focused Role Centers
Financial Processes in Dynamics 365 Business Central

D365 BC Admin Training

Sync Business Central Accounts with CRM
Setup Sales Tax in Business Central
Import Sales Invoices to Business Central - ADMIN
Create a New Training Instance
Workflow Notifications and Approval User Setup
Invoice Approval Workflow Overview
Customer Approval Workflow Overview
Item Approval Workflow Overview
Automation Workflow Overview

D365 BC Project Management

Project Management Overview
Project Management - Manage Existing Jobs

Inventory Management

Location Setup Overview
Inventory Adjustment Overview
Inventory Count Overview
Item Availability Overview
Sales Forecast Overview
Warehouse Management and Inventory Control Quick Links

Sales and Purchasing Training Sales

Sales Quote Process Overview
Sales Order Process Overview
Sales Invoice Process Overview
Correct or Cancel Sales Invoice
Sales Documents via Outlook
Credit Memo Overview

Purchasing

Purchase Process Overview
Purchase Ordering and Receiving

Note: Many of the Sales processes are parallel in function and instructions to the Purchasing processes. Please refer to Correct or Cancel a Sales Invoice and Sales Documents via Outlook for reference.

Prices and Discounts

Setup and Use Sales and Purchase Prices
Line Discount Overview
Invoice Discount Overview
Allow and/or Disallow Discounts

Incoming Documents

Incoming Documents - Manual
Incoming Documents - OCR



Dynamics 365 Business Central Training Modules

Accountant Training

Cash Management

- Bank Account Overview
- Customers and Vendors in Cash Management
- Cash Receipt Journals and Payment Journals Overview
- Applying Payments in Business Central
- Payment Registration Overview
- Suggest Vendor Payments Overview
- Check Management Process Overview
- Payment Reconciliation Process Overview
- Payment Services Overview
- Bank Reconciliation Process Overview

Cash Flow Forecasts

- Cash Flow Forecast Setup
- Cash Flow Forecast Creation
- Cash Flow Manual Revenues and Expenses
- Cash Flow Worksheet Overview
- Cash Flow Forecast Reporting
- Sales Forecast Overview

Chart of Accounts

- G/L Account Card Overview
- G/L Account Entries Overview
- G/L Account Management
- G/L Account Categories
- Assigning Dimensions to G/L Accounts

Incoming Documents

- Incoming Documents – Manual and OCR

General Journals

- Creating Journal Entries
- Processing Journal Entries
- Standard Journal Process Overview
- Reoccurring Journals
- Deferrals and Reversals

Power BI Reports

- Power BI Overview
- Enable Your Business for Power BI
- Embed Power BI Reports in D365 Business Central Reports Data, Report Selection, and Report Layouts

Closing a Fiscal Year

- Creating or Closing a Fiscal Year in Business Central
- Year End Closing Processes in Business Central

D365 CRM – Sales and Customer Service CRM Admin

- Sync Business Central Accounts with CRM
- Enable Email for CRM
- Using Email Templates in Dynamics 365 for Sales

Customer Service

- CRM Portal: Create and Monitor Invitations
- Subject and Category Management for CRM Portal
- Knowledge Article Creation and Publishing