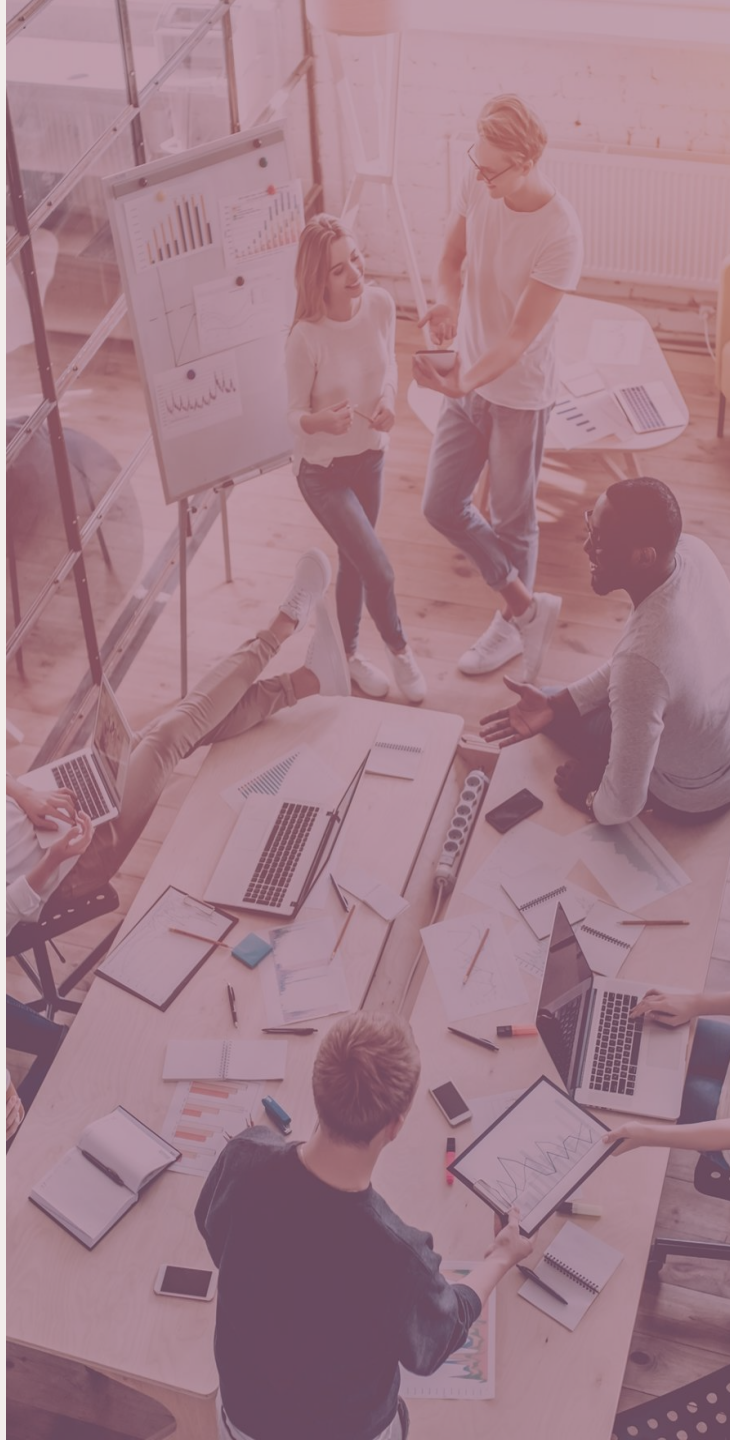# Extranet User Manager Overview

About Us

- Established in 2008 in Toronto Area, Canada
- Brand of software products owned by Envision IT Inc.
- Leader in the Microsoft SharePoint space for 10+ years
- Established Microsoft Gold Competency Partner

ExtranetUserManager

Our Mission

- Create solutions for seamless external collaboration
- Secure external document sharing
- Leverage M365 systems for external users
- Unlock savings on M365 licensing
- Make traditionally IT-dependent tasks accessible by business users

Considerations

1. What external parties are you collaborating with?
2. How are you currently navigating external sharing and collaboration?
3. Would all external users have access to the same resources, or is it unique?
4. Do you want your portal to be available for self-registration, or do you only want to invite specific users in?
5. What areas of your Microsoft 365 (and other systems) are you looking to share out?
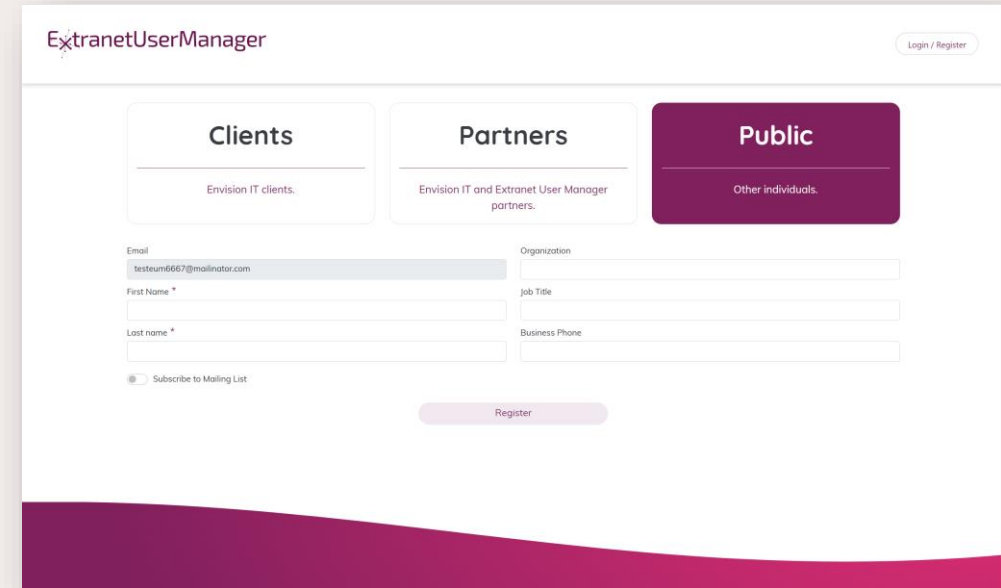
What is Extranet User Manager?

EUM Admin
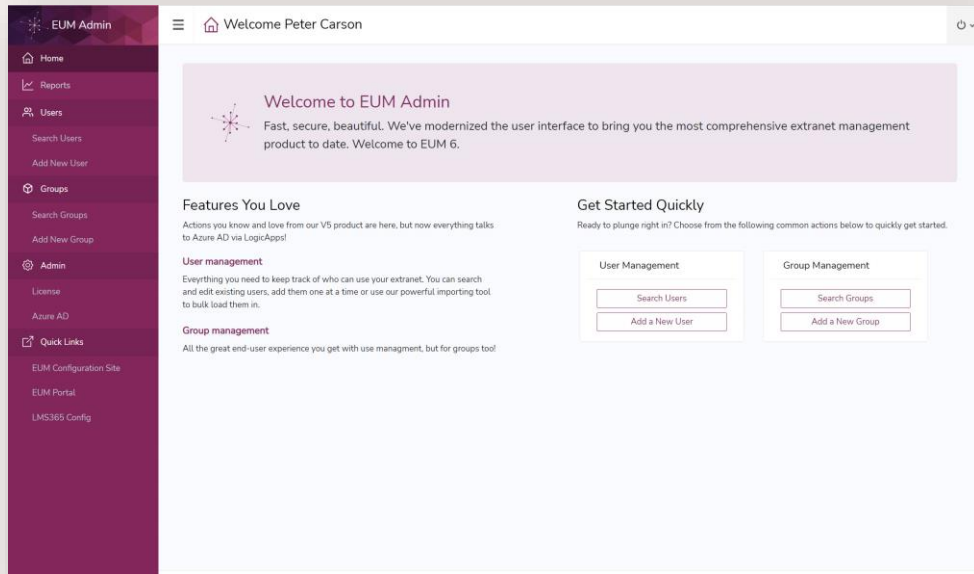
- Friendly interface for business users
- Create and manage Groups
- Delegate user management
- Built on top of Entra B2B

EUM Portal

- Landing spot for all external users
- Fully customizable
- Supports self-registration and invite only scenarios

ExtranetUserManager

Benefits of Extending Microsoft 365 with EUM

Easily onboard external users into your Microsoft 365 tenant without reliance on internal resources/IT to solve or manage permissions and access problems.

EUM's primary focus is on simplicity and security, both on the administrator's end and the user accessing shared resources

Straightforward login troubleshooting and general reporting through rich Power BI Harvester Dashboard

ExtranetUserManager

User Manager leverages Entra B2B

- Entra ID – Business to Business

- Allows you to extend your Microsoft 365 (plus any other system exposed through Entra ID) to external users
  - Completely free for external users in Microsoft 365
  - With Entra ID P1 or P2 licensing, first 50,000 Monthly Active Users are free

- Save on licensing while maximizing your use of the M365 systems you already have in place!

ExtranetUserManager
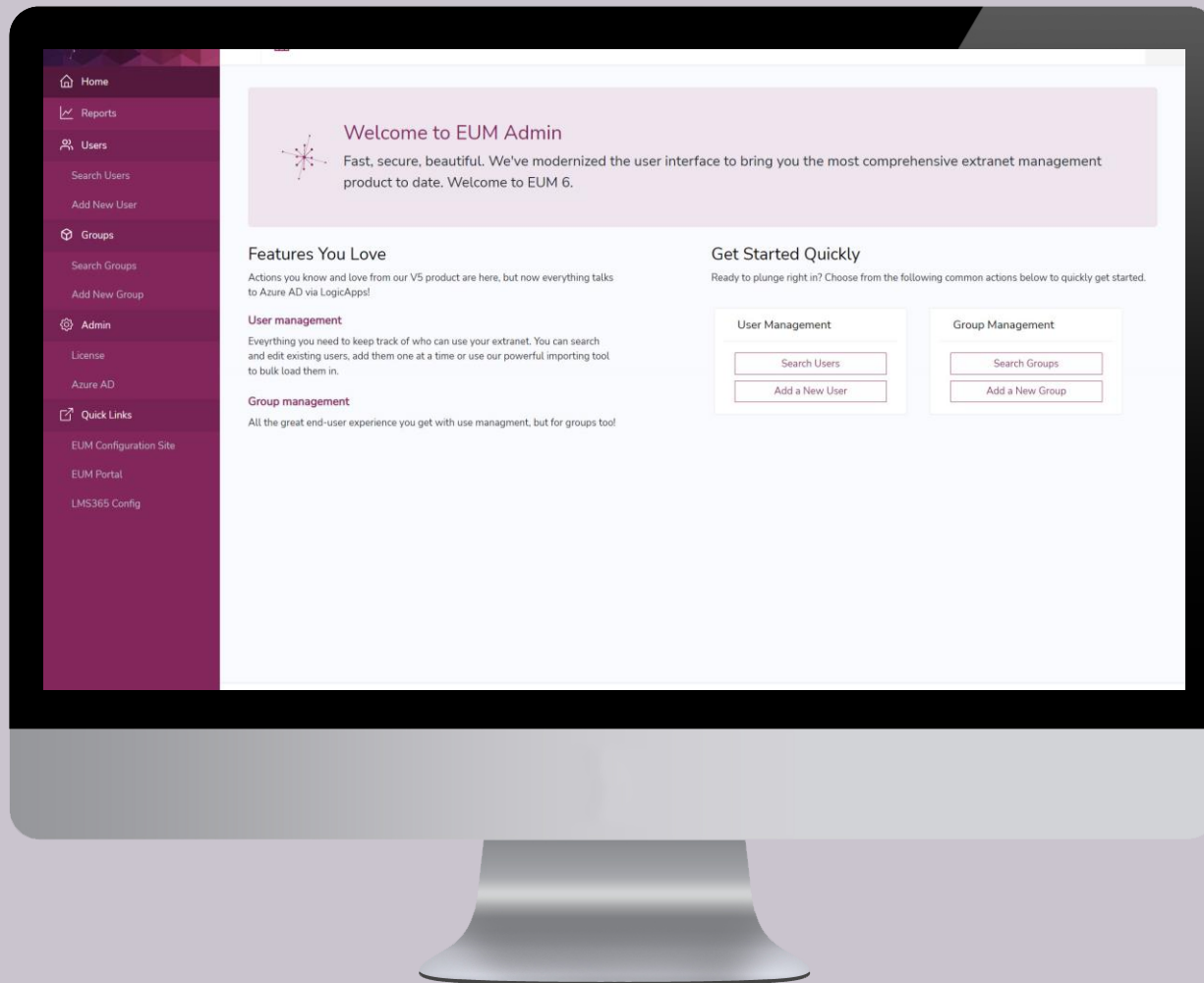
EUM Admin

- Combines access and permissions management into one step

- Remove dependence on IT by delegating user management to business users

- EUM Groups represent access to areas within your Microsoft 365

- Built on Entra ID

ExtranetUserManager

EUM Admin – Privileged Users

Membership Manager

- Able to add, edit, remove, approve, and bulk import group members
- No need to assign additional privileges in Azure AD

Group Owner

- Able to modify Group details
- Author rich text on Join Page, Member Page, and Welcome Email
- Full control over Group appearance and function

ExtranetUserManager

# EUM Admin - Reporting

- **User & Group Reporting gives visibility to:**
  - Member and Group Activity within Entra ID with ability to drill down into user and group type
  - User sign-ins
  - Sign-in failures
  - Group and user details
  - User issues

- **Bridges gap between user support team and IT team**
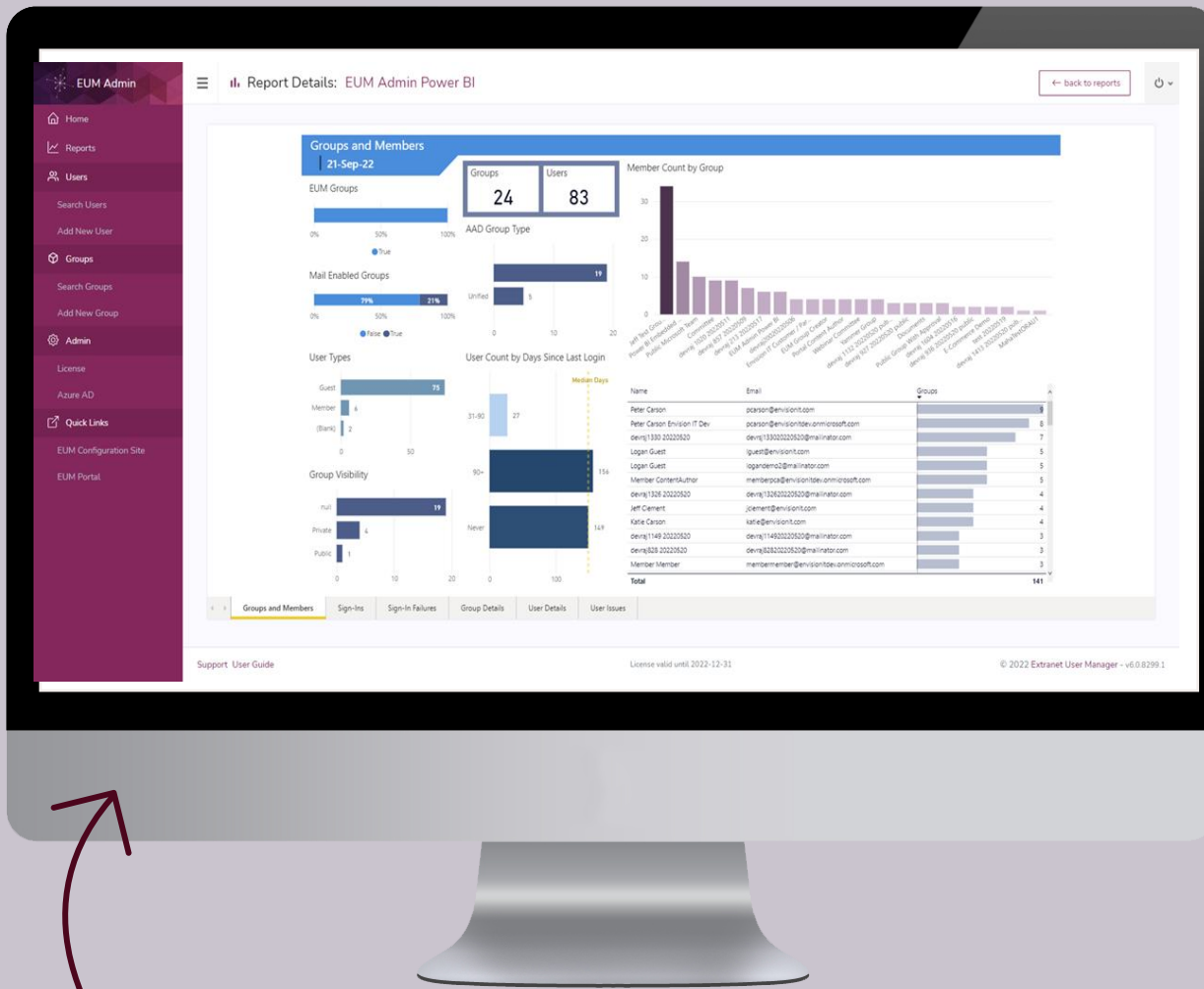
Leverages Power BI Embedded

ExtranetUserManager

Branded Welcome Emails

- Author custom welcome emails for users to receive once they have been added to a Group

- Welcome emails can be unique for every group

- Define the sender of the welcome email
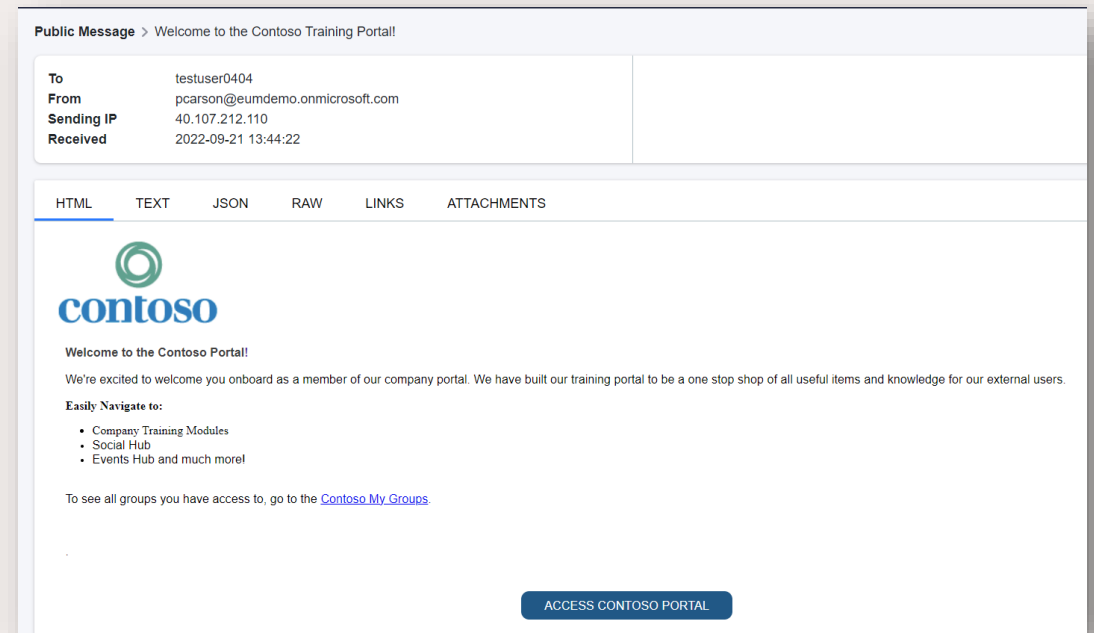
EUM Portal

- Easily brandable to your organization

- Highly customizable for different users and scenarios

- Accommodate any user type or collaboration scenario during onboarding

- Mobile-friendly & SMS-based authentication supported

Sample Self-Registration Portal

Sample Direct Invite Portal

Supported Registration Types

Invite Only

- Business owner knows who to invite
- Direct one of invitations
- Automated through integration with Dynamics, SalesForce, SAP

Private

- Business owner knows someone who knows who to invite
- Private registration link that is not easily guessed
- Can be forwarded any number of times
- May or may not want approvals on registration
- May auto-approve based on email domain

Public

- Anyone should be able to discover and register
- Typically linked from a public website page
- May or may not want approvals on registration
- May auto-approve based on email domain

ExtranetUserManager

Self-Service Profile Editing

Users can edit their own profile details, which is then written back to the organization's underlying Entra ID

Account authentication managed through Entra ID– no need for password management or resetting

eCommerce Integrations

- Assign fees to join a group

- User redirects to Strip eCommerce Gateway to pay fee

- PCI-compliant and seamless payment method

ExtranetUserManager

User Login Experiences

Existing Microsoft 365 Account

- Logins in with their Entra credentials
- Seamless experience
- Single sign-on if already signed into Microsoft 365
- Also works for Microsoft accounts

Non-Microsoft 365 Account

- One time passcode
- Emailed at sign-in
- Valid for 30 minutes
- Low friction, no new account to setup or password to remember
- Validates email at each sign in

Social User

- Federation with Google and Facebook accounts supported
- Same seamless login experience as Microsoft 365
- Need to be an @gmail.com address for Google Federation

ExtranetUserManager

SMS-Based Authentication
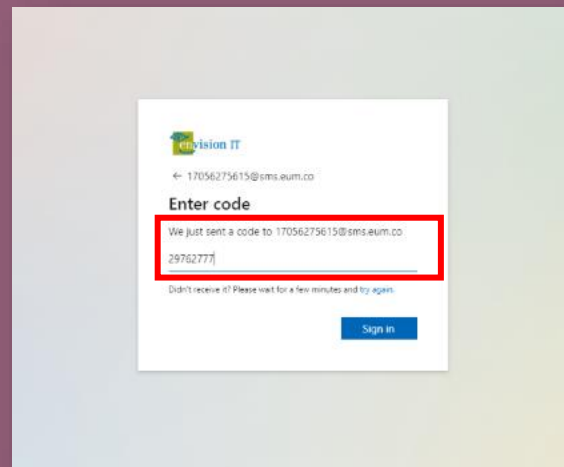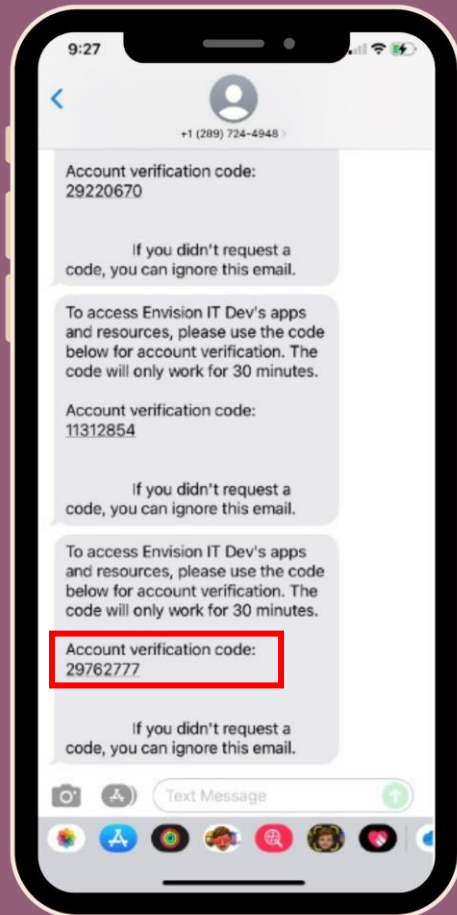
- Improved accessibility for front-line workers or individuals without email access

- Low-friction and straightforward authentication

- Messages and landing pages are fully customizable

ExtranetUserManager