Rubicon

Power Virtual Agents in a Day Workshop

Improve your employee & customer experience by providing a human dialog to data and functionality. Have the digital service agents handle all Q&A up to complex automated tasks.

This workshop provides you the opportunity:

- ✓ To explore how your business can gain from (AI) chatbots.
- ✓ To evaluate the usage of virtual agents within your organization.
- ✓ To experience the wide possibilities of process and customer interaction using Power Virtual Agents.
- ✓ To grasp the possibilities of Power Virtual Agents' advanced automation and integration.

Why Microsoft Power Platform and Power Virtual Agents

Organizations spend a lot of time answering questions and performing (repetitive) tasks for customers and employees (the internal customer). With Power Virtual Agents, we bring the AI driven chat-bot functionality to the low-code Power Platform. Help customer and employee boost self-service using easy to configure chat-bots. Extend the bot with Power Automate to perform tasks directly and really help service employees focus on more important business.

Get hands-on in just one day!

The workshop provides practical, hands-on experience, guided by Rubicon Power Platform experts. You will learn how to build a multi-purpose Power Virtual Agents, use monitoring and analytics, adopt Power Automate for integration purposes and know how to deploy your creations within your organization.

UP TO 15 PERSONS　　**8 HOURS**　　**ON LOCATION***

*This workshop is suitable for both business & IT and is held on your location or online via Microsoft Teams.

WORKSHOP

Our schedule for the day
Introduction to the Power Platform | What are Power Virtual Agents and what are its capabilities | Topics & trigger phrases | Lab 1 | Using variables & escalation | Lab 2 | Monitoring & analytics | Power Virtual Agents & Power Automate | Lab 3 | Deployment | Summary of the day

Microsoft Partner