

# Providing the assurance and control over your processes

## Assurity Suite is power to you!

Our new versatile Microsoft Azure ready platform provides the assurance and control over your documents, communications, investigations, compliance, information and processes within the organisation. A truly end-to-end information management solution, it is the surety you need that documents and information can move inside the organisation and can evolve and grow as your organisational needs evolve and change.

At Bay Technologies we are transforming the way you do business and bringing you truly modern solutions which change the way you do business for the better.

## Assurity is highly customisable, opening the doors for success

The Assurity Suite modules started life as standalone, commercial off-the-shelf products that are fit-for-purpose and consumed as Workflow-as-a-Service (WaaS) applications, typically hosted in MS Azure. Each module is highly configurable and can be tailored to suit your business practices whilst dramatically improving them. Tracking SLA's, Management Reporting Dashboards, Mobility solutions are only a few of the enhancements available out of the box.

## Assurity suite modules:

- Ministerial and Executive Correspondence Management (MINCOR)
- Investigation Management and Compliance (CIRAM)
- Human Resources Management (HR)
- Travel Management (TM)
- Complaints Handling and Management (CHM)
- Contract Management (CM)

## Let us show you how

Since 2002, we have given government at all levels access to the right information at the right time for better informed decision making. Contact us today to discover how we can help you.

07 3010 8700 | SALES@BAYTECH.COM.AU  
**baytech.com.au**

# Enabling greater efficiency and reliability for government

MINCOR is an enterprise correspondence workflow suite that keeps processes moving and ensures no item or activity 'falls between the cracks'.



**Beginning with an off-the-shelf product, MINCOR provides you with the tools to reinforce your relevance, demonstrate your competence and build confidence from the people you work for.**

The existing workflows within MINCOR are the result of two decades dealing directly with government. MINCOR workflows can be customised to your specific needs.

Once implemented, enhanced support and dedicated application administration services empowers you to enable greater efficiency and reliability.

**Discover how to map your own journey.**

MINCOR can empower you further with a suite of licenced modules aimed at compliance with legislative and administrative requirements including Estimates, Parliamentary Briefing Notes, and Requests for Information.

## MINCOR offers:

- Commercial-off-the-shelf product
- Proven, robust application
- Configurable data and user security levels
- Short implementation timeframe
- Dedicated support and administration services
- Ongoing access to updates and enhancements
- Hosted or on premise
- Can be federated across multiple departments or agencies
- Quality assured processes and controls

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# Enabling informed action with irrefutable data

By managing all compliance and regulatory information in one system, CIRAM gives a central view enabling highly informed decision-making with justifiable data.

## A highly customisable compliance management tool.

Delivered initially as a commercial-off-the-shelf solution, we tailor CIRAM to your requirements and ensure that the information you need at each stage of an investigation is available, reportable and secure.

## Discover improved visibility and reliability of results.

CIRAM enables organisations to efficiently register complaints, identify potential instances of non-compliance or breaches of legislation, and manage each aspect of a subsequent investigation. CIRAM provides a central oversight of each case for managers, and officers within the compliance, investigators, legal services and prosecution roles. This unparalleled shared access to information results in improved defensibility in decision making and a higher reliability in outcomes.

Rigorous security in CIRAM ensures that access to case information is restricted based on the role of the CIRAM user.

CIRAM can further inform your actions through a suite of additional licenced modules including the elementising of specific offences against legislative provisions, the inclusion of caution / priority indicators to help protect investigators and field staff, and the management of licencing applications and renewals.

CIRAM can be hosted internally or on the cloud to ensure seamless integration with your existing processes.

## CIRAM offers:

- Rapid identification of non-compliance or breaches of legislation
- Improved reliability of outcomes
- Central view for all parties
- Fully customisable to your specific needs
- Up to date alignment with changes in policy and legislation
- Supports sharing culture and investigator training processes

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# Empowering government with an elevated perspective



## Our journey

We strongly believe that having easy access to the right information at the right time is key for our leaders to make informed decisions and act with confidence. Focusing on the areas of compliance through investigation management and correspondence management, we guide our customers towards outcomes that are defensible, reliable and beyond reproach.

What you can expect is proven applications, dedicated support services, and the benefit of two decades of working within government frameworks. We will engage in partnership with you to ensure implementation is fast and efficient. We provide the tools you need to excel in making the best decision.

## How Bay Technologies empowers you

From the moment the planning process begins, we take the time to understand your needs and provide you with invaluable insight into how to get the most out of your application.

Beginning with an off-the-shelf product, we configure the application to your requirements and customise where needed to produce a bespoke/fit for purpose solution.

Once implemented, enhanced support and dedicated application administration services empower you towards an elevated perspective.

## How we can guide your success:

- Commercial-off-the-shelf product
- Proven, robust applications
- Short implementation timeframe
- Dedicated support and administration services
- Ongoing access to updates and enhancements
- Quality assured processes and controls

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