

# AVAN 365 Quick-Start Field > Service

Having a successful Dynamics 365 Implementation is possible

September 2021 v1

 Quick Start®  
**AVAN 365 Field Services®**

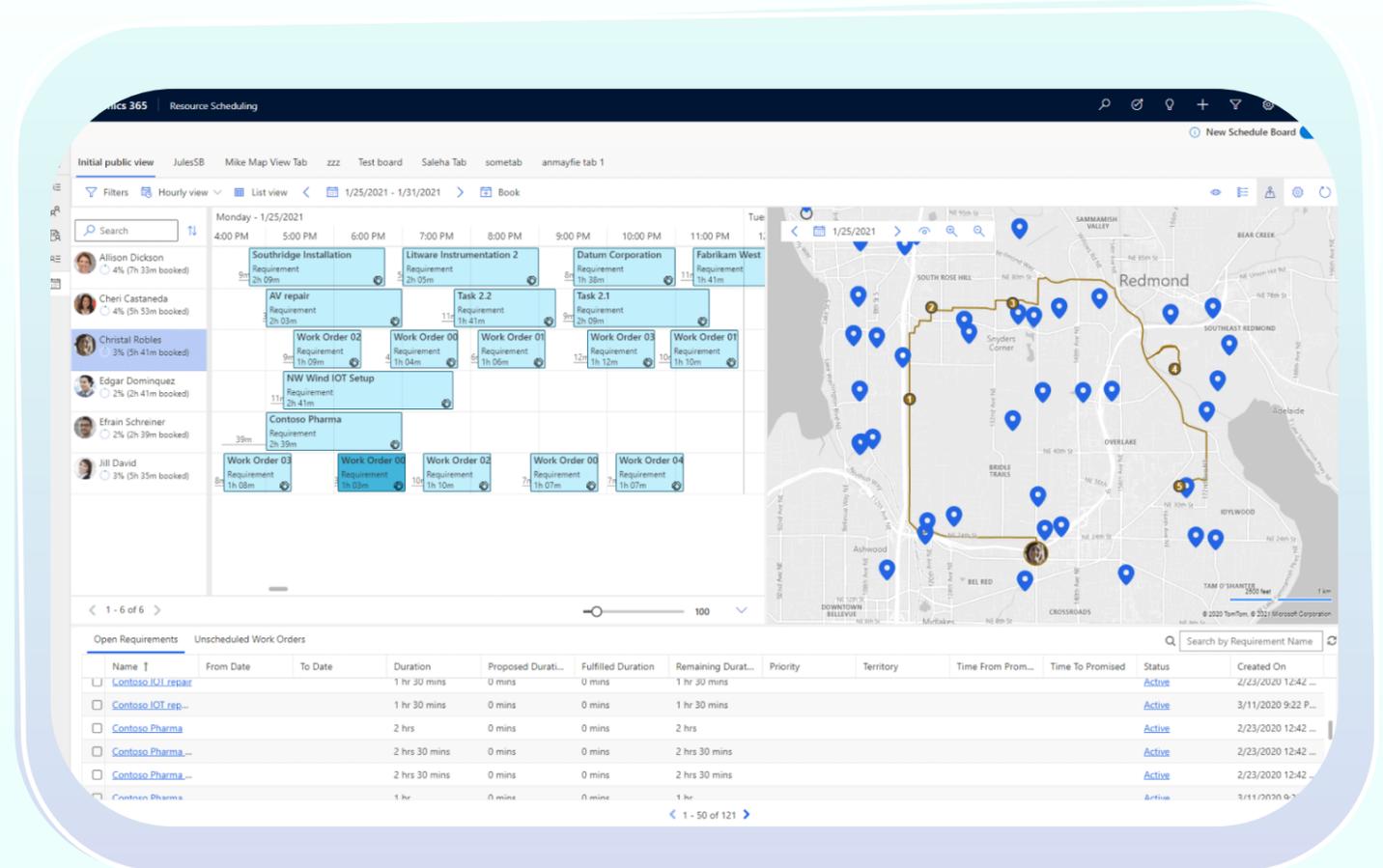
Microsoft  
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Gold Cloud Business Applications  
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# Optimize the human and material resources in field service to constantly improve productivity.

Face-to-face interaction with the customer is a very important channel that can mean the beginning or the end of a relationship. This experience is key to generating new opportunities and guaranteeing customer satisfaction, which is why we must turn to holistic solutions that allow us to coordinate the daily operations required by field services more efficiently; Service on-time performance, inventory visibility, preventive maintenance, distribution optimization, etc.



## CHALLENGES

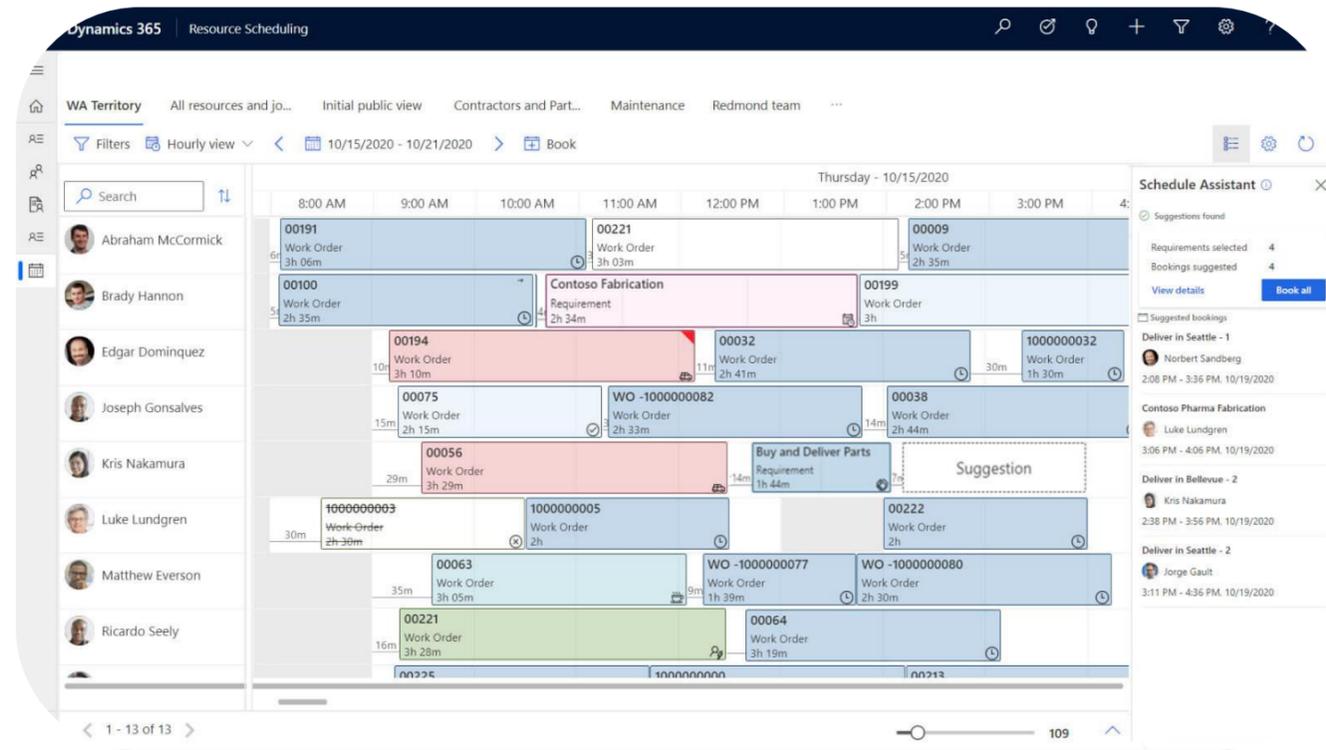
- Integrate the different systems linked to the Field Service.
- Plan and intelligently assign work orders
- Optimize service time, guaranteeing the best possible customer service

## IDEAL SOLUTION

A solution integrated with the tools of daily use, allowing for quick and easy traceability of business processes, while providing visibility of the most relevant data.

## DESIRED OUTCOMES

- A global vision & control of the field service area
- Maximizing productivity and minimizing costs
- Gaining insights and KPIs of performance



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## AVAN 365 Quick-Start

Dynamics 365 Quick-Start Implementation it's an agile approach to securely and efficiently implement Dynamics 365 solutions in the way that fits your organization.

### 1 FAST TIME-TO-MARKET

In matter of weeks, It will be possible to have your first Dynamics 365 implementation. By applying this iterative approach, you will be adding value to business in a quick and secure way, helping your teams to easily adopt the solution while shaping how it should be.

### 2 AGILE APPROACH

The agile approach allows us to work with your teams on an ongoing basis in order to ensure the success of the project. Your priorities will define the roadmap and we will ensure that Dynamics 365 meets your needs.

### 3 ALIGNMENT WITH DYNAMICS 365 ROADMAP

As part of the project, we will identify which of the Dynamics 365 field service capabilities will need to be implemented, and what the roadmap for implementation will be. From proactive incident management and technical resource optimization, to intelligent transport route planning or remote expert collaboration through mixed reality. All this will make your implementation of Dynamics 365 Field Service to suit your needs always with a focus on adding value to the business.

# INFOAVAN, AVAN 365 QUICK-START & DYNAMICS 365 FIELD SERVICE

Dynamics 365 Field Service is a powerful application with tons of features and capabilities, which makes really easy to feel overwhelmed when you are facing a new implementation. Dynamics 365 Quick-Start implementations are conceived and designed based on the experience of having successfully implemented more than 300 projects, with the objective of bringing real value to the business through an easy and secure transformation of your organization.

## MORE THAN 17 YEARS OF EXPERIENCE

We have grown alongside Microsoft's business applications, which allows us to know in detail the best way to implement Dynamics 365 to get the most out of the solution.



## MORE THAN 300 SUCCESSFUL PROJECTS

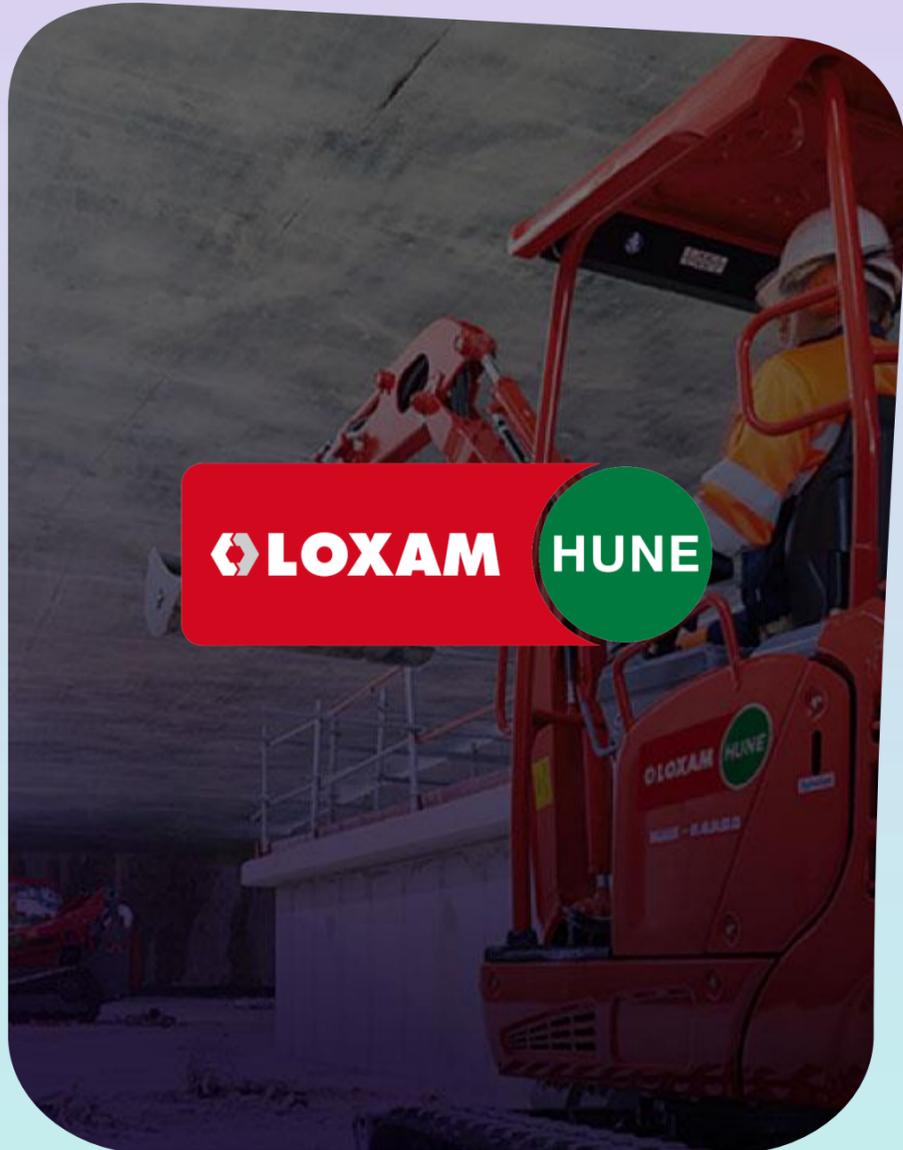
Our best reference is our satisfied customers.



## DYNAMICS 365 & POWER PLATFORM SPECIALISATION

We are 100% focused on Microsoft technology, offering Dynamics 365 and Power Platform solutions integrated with Office 365 and Azure to deliver the highest value to our customers.





## > Customer testimonial: LoxamHune

“With the Dynamics 365 Field Service implementation, we are seeing achievements in efficiency, allowing us to make decisions faster and more agile”

Santiago Vaquero - Head of Technology & Digital





## Contact us to learn more about Avan 365 Quick-Start Field Service

- Get a free trial: [infoavan.com/quick-start-field-service-em](https://infoavan.com/quick-start-field-service-em)
- Call for more information: +34 91 721 68 53
- Ask a question via email: [social@infoavan.com](mailto:social@infoavan.com)
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