



COPILOT SERVICES.

AI & MICROSOFT COPILOT ADOPTION SERVICES.

Microsoft Copilot is revolutionising the way organisations interact with AI and software development. By harnessing the immense power of artificial intelligence, Copilot transcends traditional coding paradigms, making the software design process more intuitive, efficient, and forward-thinking.

To maximise the potential of this ground-breaking tool, it's vital that organisations and their teams are adequately prepared. Dive into our Readiness & Adoption service, and lead the change.

Strategy & AI 
Cutting-edge AI solutions to transform your business strategy.

AI Prompt Engineering 
Master prompt engineering for superior AI interactions.

Microsoft Copilot Training 
Empower your team with our comprehensive Copilot courses.

Copilot Digital Champions 
Grow and Innovate with Microsoft Copilot through an engaged community

COPILOT ADOPTION.



Readiness & Strategy

- AI and Microsoft Copilot envisioning
- Carry out Data and Technical readiness
- Define the Strategy for Microsoft Copilot
- Create the plan for pilot deployment phase

Pilot Deployments

- Envisioning and use case development
- Engage stakeholders to deliver the pilot.
- Collect lessons learned and successes
- Playback lessons learned and ROI

Departmental Use Cases

- AI and Microsoft Copilot envisioning
- AI Executive briefing session
- Copilot use case scenario workshops
- Create success stories

Adoption & Change

- Copilot Digital Champions campaign
- AI Communications SharePoint Hub
- Copilot training
- AI & Copilot Executive Coaching sessions

SUCCESS FACTORS

Phase 1

SUCCESS ACCELERATORS

Phase 2

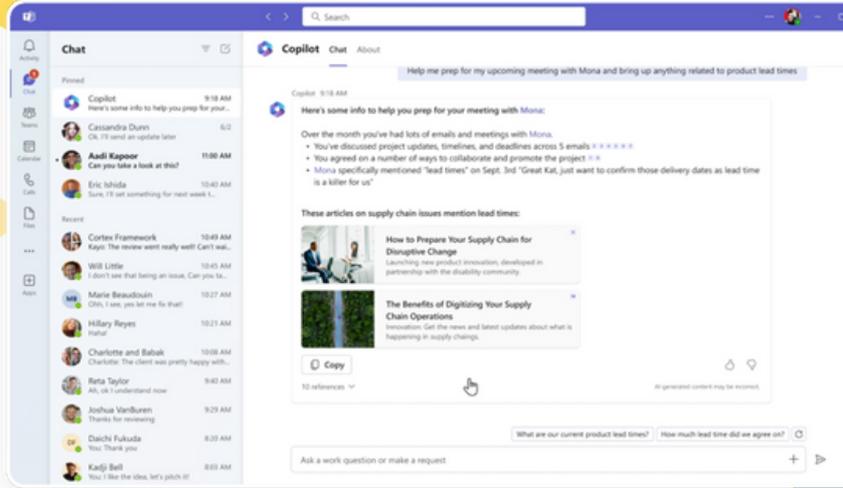
AI & Microsoft Copilot Maturity Model.

Capability Maturity →

Organisational Maturity ↓

<p>Level 100 INITIAL</p>	<p>There is awareness of Microsoft Copilot and the capabilities of AI. Bing Chat Enterprise is a tool that is deployed and accepted as an enterprise application. The organisation is assessing the technical requirements specifically; Data Governance and Permissions and Policies. Initial conversations are taking place with Legal, HR and Finance to assess the feasibility to build a business case for AI and Microsoft Copilot.</p>
<p>Level 200 REPEATABLE</p>	<p>Data Governance Audit has taken place IT are aware of the security controls and the data classification has been assessed. A vision has been set for how and what benefits can be realised through the AI and Microsoft Copilot. A roadmap has been outlined to secure the environment to find the optimal point of controlling the IT environment and empowering licenced users.</p>
<p>Level 300 DEFINED</p>	<p>A strategy for AI and Microsoft Copilot has been created that outlines; a clear vision, policies, use cases, resistance management and the adoption and change plan. IT Security are aware of the risks and these are documented with appropriate controls and mitigations in place. IT, HR, and legal policies are communicated to employees. Pilot groups are using AI and sharing their learnings with project steering committee. Executive support has agreed a way to move forward.</p>
<p>Level 400 CAPABLE</p>	<p>Employees are using Microsoft Copilot daily to enhance productivity with basic to intermediate use cases. New ways of working are being captured and articulated back to project stakeholders. Ideas are being encouraged and the benefits articulated to business stakeholders. Business stakeholders who are interested in learning more have a knowledge hub and there is a support mechanism within the organisation. Communications and training mechanisms are in place.</p>
<p>Level 500 EFFICIENT</p>	<p>Users are equipped with the skills, capabilities and confidence to maximise AI in their roles. A community of champions has been established with structured learning paths. Advanced capabilities and use cases are being explored, such as Copilot for Power Platform. There is effective communications and product ownership to minimise disruption with evergreen changes in the evolving platform and its capabilities.</p>

COPILOT TECHNICAL & CHANGE READINESS.



Readiness

1. Project Kick Off
2. Wizard Walk-Through
3. Data Security and Privacy Workshop
4. Licence Assignment Workshop
5. Project Change Discovery Workshop
6. Stakeholder and Persona Mapping
7. Success Workshop
8. Adoption and Change Workshop

Pilot Deployment

1. Project Kick Off
2. Wizard Walk-Through
3. Data Security and Privacy Workshop
4. Licence Assignment Workshop
5. Project Change Discovery Workshop

Adoption

1. Copilot Adoption Hub
2. Training: AI, Copilot, Apps and Permissions
3. Executive Coaching
4. Copilot Champions Community

Project Kick Off

Technical and Data Readiness

Licence Assignment

Change Management and Adoption Readiness

Pilot Group One

Pilot Group Two

Pilot Group Three

Adoption Activities



What we do

Example of Adoption Strategy & Plan Outputs

- Purpose and vision for new WOW
- Key stakeholders and project roles
- Critical stakeholders
- High-level requirements capturing
- Resistance management
- Adoption approach
- Prioritisation of apps and teams
- Comms & training needs analysis
- Digital champions approach
- Comms and training schedule
- High-level change plan

The grid contains 12 screenshots of adoption strategy outputs:

- Use Cases: Theme Count:** A table listing various use cases and their counts.
- Use case prioritisation:** A bubble chart plotting use cases based on business impact and ease of adoption.
- Delivering the quick wins:** A flowchart showing the process of identifying and delivering quick wins.
- Plan on a Page:** A high-level project plan showing key milestones and dependencies.
- Project Gantt Chart:** A detailed Gantt chart for a specific project.
- Project Dashboard:** A dashboard providing an overview of project progress and key metrics.
- Meet Bob, a busy Physician:** A user persona profile for a busy physician.
- Bob's Workstyle:** A detailed profile of Bob's workstyle, including his needs and preferences.
- How do I spend my time?:** A chart showing how Bob's time is spent across different activities.
- Key Information Needs:** A list of key information needs for Bob.
- Key Occurrences:** A list of key occurrences in Bob's workday.

What we do

Example Communications.

The collection includes several communication materials:

- Word, PowerPoint & Excel:** A guide for using Microsoft Office applications.
- Calendar:** A guide for managing time effectively.
- BALANCE PRODUCTIVITY AND WELLBEING:** A report on Microsoft Viva Insights.
- PEOPLE-POWERED WORKPLACE:** A report on Microsoft Viva Insights.
- MICROSOFT VIVA:** A report on Microsoft Viva Insights.

