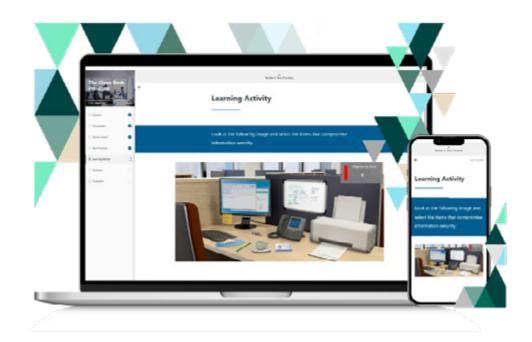
# **Security Awareness Training**

## **Engaging, Informative Security Awareness Training**

Get the highest-quality security awareness training experience in the industry with customizable, empowering Terranova Security courses and quizzes that continue to train millions of cyber heroes worldwide.



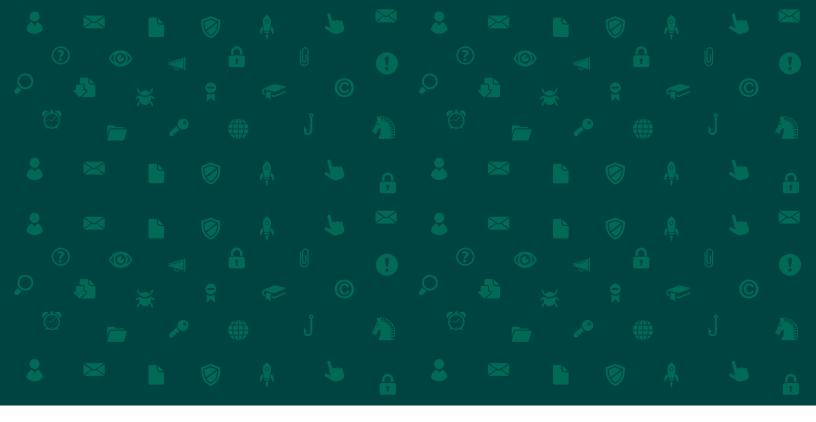


## **Security Awareness Training**

Enhance your training program with fun, engaging security awareness content that supports cyber security leaders and their behavior change initiatives. Enjoy multilingual, mobile responsive, and accessible content that makes security awareness training available to all users and promotes an inclusive atmosphere.

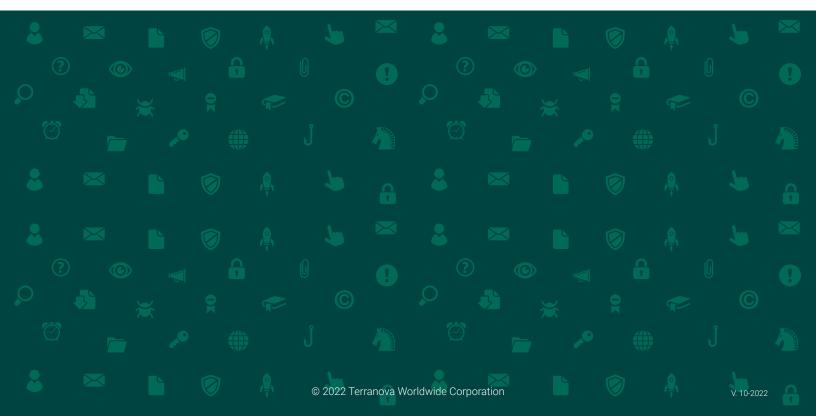
## Quizzes

Test end user knowledge retention from your security awareness courses with quizzes that utilize different question formats. Pull from a bank of pre-configured quiz questions or create your own to ensure your users are receiving the most pertinent testing material and response feedback possible.



## TRAIN CYBER HEROES. DEVELOP CYBER SECURITY AWARE CULTURE. REDUCE THE HUMAN RISK. PROTECT YOUR ORGANIZATION.

# WWW.TERRANOVASECURITY.COM



# **Secure Sensitive Information and Reduce Risk**

Strengthen your information security and build key cyber threat resilience with powerful, easy-to-use security awareness training and phishing simulations. With a wide range of content that leverages over 20 years of cyber security expertise, Terranova Security delivers a powerful learning experience that supports your cyber security goals and changes user behavior.

## **Engaging Security Awareness Training**

Get the highest-quality security awareness training content in the industry with customizable, immersive courses, quizzes, and modules. Everything you need to train your cyber heroes is at your fingertips.

## **Real-World Phishing Simulations**

Test and deepen cyber threat knowledge with customizable phishing simulations that reflect current real-world attacks. Give your end users the opportunity to safely test their skills and ensure everyone can consistently detect and report phishing, social engineering, and other types of threats.

## An Easy-To-Use, Intuitive Platform

Manage every aspect of your security awareness training and phishing simulation campaigns with ease on the Terranova Security Awareness Platform. Deploy courses, send email updates and reminders, track end user performance, and edit your campaign content – all in just a few clicks.

## **Key Features of the Security Awareness Platform**



**Course and Quiz** 

Creation



Customizable Phishing Simulations

**Email Center** 



User Management

| 8 | 9 |
|---|---|
|   |   |

Access Management



Gamification



Dashboard and Reporting



Accessibility

 $\widehat{\mathfrak{S}}$ 

Personalized Learning Zone

**Phishing Email** 

Reporting

# **Build Your Security Awareness Training Bundle**

|  |                                  | CLASSIC                            | SELECTION                          | ULTIMATE            |
|--|----------------------------------|------------------------------------|------------------------------------|---------------------|
|  |                                  |                                    |                                    | *                   |
| LANGUAGES  | ► View list                      | 3                                  | 3                                  | All Available       |
| <b>GENERAL KNOWLEDGE</b><br>End User Library (courses available in r<br>or WCAG 2.0 accessible versions)   | • View library nobile responsive |                                    |                                    |                     |
| CYBER GAME   | View library                     |                                    |                                    |                     |
| <b>RISK-BASED</b><br>Microlearnings<br>Nanolearnings or Nanovideos   | ▶ View library                   | Select<br>18<br>Training<br>Assets | Select<br>36<br>Training<br>Assets | Complete<br>Library |
| ROLE-BASED   | ► View library                   |                                    |                                    |                     |
| <b>COMPLIANCE &amp; PRIVACY</b>  | ▶ View library                   |                                    |                                    |                     |
| <b>COMMUNICATION &amp; REINFORCEMENT TOOLS</b><br>Newsletters, Comics, Infographics, and more !  |                                  | 18                                 | 36                                 | Complete<br>Library |
| TOTAL NUMBER OF TRAINING ASSETS  |                                  | 36                                 | 72                                 | Unlimited*<br>1000+ |
| SECURITY AWARENESS PLATFORM<br>1500+ Phishing Simulation Templates<br>Phish Submitter Button<br>Survey Engine (quiz, baseline simulation test)<br>Course Builder (pick topics, build new courses)<br>Global Dashboards and Reporting Features<br>Corporate Branding<br>Multilingual (EN, FR, ES) Administrator Interface |                                  |                                    |                                    |                     |
| SECURITY AWARENESS RESOU<br>Platform Administrator Training<br>Technical Support<br>How-to Videos<br>Cyber Security Hub<br>Monthly Customer Newsletter<br>Gone Phishing Tournament <sup>™</sup> (free part<br>Cyber Security eBook - The Human Fix   | cipation)                        |                                    |                                    |                     |

\*Based on the options listed in the Security Awareness Library (including Communication & Reinforcement Tools), and the Data Privacy & Compliance Library.

# **Security Awareness Library**

# **GENERAL KNOWLEDGE**

## End User C 6 to 10 min

- Access Control
- Bring Your Own Device (BYOD)
- Business Email Compromise
- Cloud Services
- Confidentiality on the Web
- Data Leakage
- Email
- Identity Theft
- Incident Reporting
- Information Classification
- Information Lifecycle

- Intellectual Property
- Introduction to Information Security
- Malware
- Mobile Devices
- Open Wi-Fi Risks
- Password
- Phishing
- Phishing Websites
- Physical Security
- Privacy
- Protecting Payment Card Data

- Protecting Your Home Computer
- Ransomware
  - Responsible Use of the Internet
- Smartphones
- Social Engineering
- Social Networks
- The Clean Desk Principle
- Traveling Securely
- Unintentional Insider Threat
- Working Remotely

## **3D Cartoon Characters**



## **Real Action Characters**



## **CYBER GAME**

## Serious Game 🕐 3 to 8

- BEC
- Cloud Based Services
- Data Transfer
- Ransomware
- Securing the Home Office
- ★ Social Ĕngineering
  - Strong Password

## Cyber Challenge 🕐 👬 min

- ★ Cloud Services
  - Email
- ★ Incident Identification for Reporting
- Information Classification
- Information Lifecycle
- Malware
  - Mobile Devices
- Phishing
- Privacy
- Protecting Your Home Office
- \* Ransomware
- 🛶 Social Engineering
- Traveling Securely



## **RISK-BASED**

## Microlearnings (1)<sup>3 to 4</sup>

- Access Control
- Applying the Clean Desk Principle
- Business Email Compromised (BEC)
- C-Level Email Impersonation
- Cyber Quiz
- Friend or Foe?
- Handling Unidentifed Indivduals
- Mass Market Phishing
- Phishing by Phone
- Policy Tips Around Sensitive
  Information
- Ransomware
- Report Message
- Risky USB
- Securing the Home Office Environment
- Sharing an Organization Computer
- Smishing
- Spear Phishing
- Understanding App Consent Requests
- Unintentional Insider Threat
- Unsecured Sharing of Sensitive
  Documents
- Vishing
- Web Phishing
- Whaling

## Nanolearnings (1)<sup>2 to 3</sup>

- Anatomy of a Spear Phishing Attack
- Being Security Aware
- Cloud-Based Sharing
- Credential Theft
- Cyber Attack Detection
- Identity Theft Example of an Attack
- Double Barrel Phishing Attack
- Insider Threat
- Phishing Six Clues That Should Raise Your Suspicions
- Phishing Website
- Preventing Security Breaches
- Protecting Sensitive Information -Information Handling
- Ransomware
- Smishing
- Social Engineering
- Social Engineering via Email
- Social Networks
- Spear Phishing The CEO Fraud
- Spoofing
- Stegosploit
- Vishing
- Web Conferences Risks
- ★ Wi-Fi Security



- What is two-factor authentication
- Credential Theft
- Cyber Fraud
- Employee Data Breach
- Financial Data Exposure
- Identity Theft
- Importance of Security Culture in the Organization
  - Malicious Software
  - Ransomware
  - Website URL



## **ROLE-BASED**

## Information Security Awareness for:

#### Executives

- Introduction to Information Security
- Passwords
- Phishing
- Confidentiality on the Web
- Mobile Devices
- Data Leakage
- Business Email Compromise
- Finance
  - Introduction to Information Security
  - Passwords
  - Phishing
  - Confidentiality on the Web
  - Protecting Payment Card Data
  - Data Leakage

#### 📌 • Help Desk

- Introduction to Information Security
- Passwords
- Access Control
- Social Engineering
- Phishing
- Incident Reporting

#### Human Resources

- Introduction to Information Security
- Passwords
- Phishing
- Confidentiality on the Web
- Privacy
- Data Leakage

#### 15 to 45 COMPLIANCE & PRIVACY

- CCPA Essentials
- GDPR Essentials
- GDPR for Procurement Employees
- HIPAA/HITECH
- $\star$  Personal information protection in the  $\star$  POPI Act private sector in Ouebec
  - Key aspects of the reform
  - Companies' obligations
  - Default protection of personal information
  - Individuals' rights, and how to protect their information
  - · Personally Identifiable Information (PII)

#### IT Administrators

- Network Security Overview
- Common Network Attacks
- Securing Networks
- Securing Data Repositories
- IT Developers
  - Application Security Overview
  - Common Application Attacks
  - Secure Development
  - Cryptography Overview
  - Access Control
  - Information Lifecvcle

#### IT Privileged Users

- Introduction to Information Security
- Passwords
- Access Control
- Phishing
- Malware
- Ransomware
- Unintentional Insider Threat
- Incident Reporting
- Working Remotely
- Managers
  - Security Challenges
  - Security Governance
  - Leading by Example

#### PCI DSS Awareness

- PCI DSS Awareness
- PCI DSS for Retailers
- PCI DSS for Call Centers

#### Privacy Essentials

- The Protection of Personal Data
- Collecting Personal Data
- Privacy Principles
- Privacy Breaches
- Protected Health Information (PHI)
- Security by Design (SBD)



 Open Web Application Security Project (OWASP)

# **Communication & Reinforcement Tools**











# Increase employee engagement with a diverse suite of communication tools, with new assets added regularly

## **Newsletters**

Send training updates and security best practice highlights directly to your users.

## **Posters**

Promote your training program with visuals you can tailor to match your brand.

## Wallpapers and Web Banners

Increase program engagement with vivid, thought-provoking digital messaging.

## Comics

Add a fun visual aspect to your training program with short comics depicting characters in relatable scenarios.

## Infographics

Share cyber security tips and best pratices in a compact, engaging format that's perfect for social or intranets.

## Cyberpedia

Get everything you need to know about key cyber security topics in exhaustive, informative webpages.

## What is Videos

Send cyber security tips and best practices to users in bite-sized streaming video format.

All communication tools are currently available in EN, FR-CA, FR-FR, and ES LATAM. For additional language support, please contact the Terranova Security Customer Success team.

# Industry-Leading Security Awareness Training Solutions

Maximize your security awareness investment and safeguard all your organization's important digital assets with inclusive phishing training that's flexible and powerful. With interactive modules available in a variety of different content formats, you can provide users with an immersive training experience.



## **Accessibility Compliance**

Make security awareness training available to all end users with WCAG compliant training content.



## **Mobile Responsive Training**

Give users the flexibility they need to complete training modules on their preferred device.



## Gamification

Boost participation and encourage training course completion with interactive gamification elements.



## **Different Training Formats**

Utilize a variety of content formats like microlearning and nanolearning, as well as nanovideos and serious games, to reinforce key concepts.



## A Diverse, Inclusive Training Approach

Deliver training to a global user base with security awareness content available in over 40 languages.

# **Security Awareness Training Languages**

Training cyber heroes is a worldwide movement, which makes language a crucial component. Empower your employees by offering security awareness training in their preferred language.

| EN    | English                  |
|-------|--------------------------|
| EN-GB | English (United Kingdom) |
| FR    | French (Canada)          |
| FR-FR | French (France)          |
| ES    | Spanish (Latin America)  |
| ES-ES | Spanish (Spain)          |
| AR    | Arabic                   |
| CS    | Czech                    |
| DA    | Danish                   |
| DE    | German                   |
| EL    | Greek                    |
| FA    | Persian                  |
| FI    | Finnish                  |
| HE    | Hebrew                   |
| HI    | Hindi                    |

| HR    | Croatian              |
|-------|-----------------------|
| HU    | Hungarian             |
| ID    | Indonesian            |
| п     | Italian               |
| JA    | Japanese              |
| КО    | Korean                |
| MS-MY | Malay (Malaysia)      |
| NB    | Norwegian             |
| NL    | Dutch                 |
| PL    | Polish                |
| PT    | Portuguese (Brazil)   |
| PT-PT | Portuguese (Portugal) |
| RO    | Romanian              |
| RU    | Russian               |
| SK    | Slovak                |
|       |                       |

SR Serbian Swedish SV TH Thai TR Turkish UK Ukrainian VI Vietnamese **ZH-HK** Chinese (Hong Kong) (script traditional; narration cantonese) **ZH-CN** Chinese (PRC\*) (script simplified; narration mandarin) **ZH-TW** Chinese (Taiwan) (script traditional; narration mandarin)

\*PRC: People's Republic of China

Additional languages are available upon request.

# **Terranova Security and Microsoft:** Bringing the Best Security Awareness Content to Users

Terranova Security is Microsoft's security awareness training partner of choice, helping organizations worldwide leverage high-quality content to strengthen their data protection. Terranova Security training material also leverages Microsoft's real-time phishing intel to reflect the most current cyber threats and help users safeguard all types of information.





### Topics covered on the Hub include (but are not limited to):

- Phishing
- Social Engineering
- Working from Home
- Strong Passwords

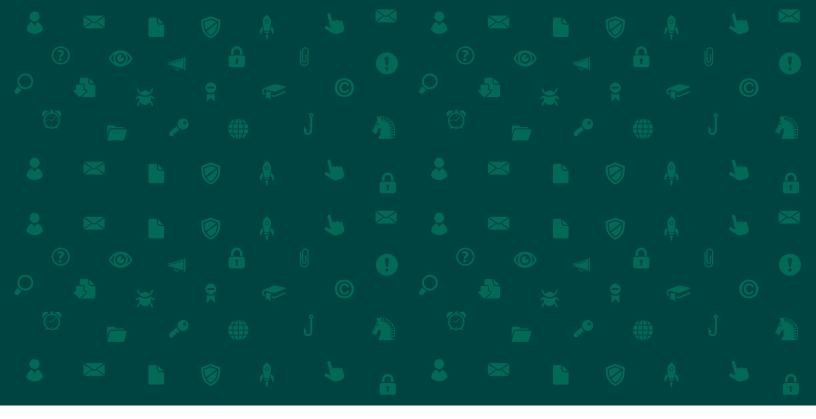




\* The Hub is also updated regularly, so check back often to enjoy the latest videos, infographics, and more.

# Notes

| <br> | <br> |
|------|------|
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