HOSPITALS AND HEALTH SYSTEMS

Teladoc Health Solo™ with Microsoft Teams

Elevating clinical collaboration to enable seamless virtual care delivery—at scale
Care delivery, unencumbered

Today’s hospitals and health systems have access to more resources than ever. Yet too often, the very tools designed to support administrative and clinical workflows remain disconnected, making it difficult to access and act on enterprise information.

The integration of the Teladoc Health Solo platform with Microsoft Teams addresses this challenge, improving physician and patient access to best-in-class virtual healthcare.

This new offering simplifies the way healthcare organizations and care providers work by streamlining technologies and administrative processes, so clinicians can focus on what matters most—delivering high-quality patient care.

Leading the industry

#1 rated vendor for giving customers their money’s worth

#1 rated vendor for clinician and patient experience

#1 rated video conferencing platform

Solo with Microsoft Teams brings together world-class communication tools with the world’s leading virtual care platform to ease care delivery across your organization and beyond.
A transformative virtual care experience

Enhanced clinical collaboration

- Real-time clinical collaboration includes connections with unaffiliated sites and care providers outside the network
- Easy and secure access to clinical data within a virtual visit supports more personalized care

Better user experience

- Intuitive, easy-to-use collaboration tools streamline communications across your organization to support virtual care adoption and engagement
- Personalized care experience bridges in-person and virtual care, while easing access to high-quality care

Greater efficiency

- System interoperability—including with leading EMRs—helps contribute to lower costs and supports care delivery at scale
- Combined offering helps rationalize administrative and clinical technologies, and maximizes your existing investments

Expanded care delivery

- Connected devices maximize clinical resources across the enterprise and reduce overhead by delivering care virtually
- Enterprise solution extends your organization’s reach, enabling high-quality care whenever and wherever patients need it
Together, Teladoc Health and Microsoft are transforming virtual care with a purpose-built enterprise solution that makes it easier to deliver seamless, high-quality care at scale—extending the powerful role your organization and its clinicians play in people's lives.

Whole-person care spanning every stage of the health journey

**Consumer Care**
Offer on-demand or scheduled access to your care team and underscore clinical quality guidelines from anywhere.

**High-Acuity Care**
Provide life-saving care when minutes matter most by fostering greater clinical collaboration in critical care environments.

**Chronic Care**
Empower people with chronic conditions to live healthier lives through behavior change tools, health coaching and personalized plans for reaching their health goals.

**Continuing Care**
Connect your specialists and clinicians to patients wherever they may be, as they move to lower-acuity care sites.

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1. KLAS Research Report, 2018, 2019, 2020
2. Microsoft KLAS Research Report, 2021
3. Under development and not commercially available. Future availability cannot be guaranteed.