



# GOOGLE TO MICROSOFT MIGRATION

Migrate to Microsoft 365 with data confidence and minimal disruptions

## 01 End-to-End Migration Support

- Customized migration from Google Workspace to Microsoft 365
- Includes assessment, planning, data and email migration and security configuration

## 03 Data and Security Confidence

- Implementation of robust security measures
- Multi-factor authentication, data loss prevention, and threat protection
- Your valuable data remains protected and secure in the new environment

## Minimal Disruptions

02

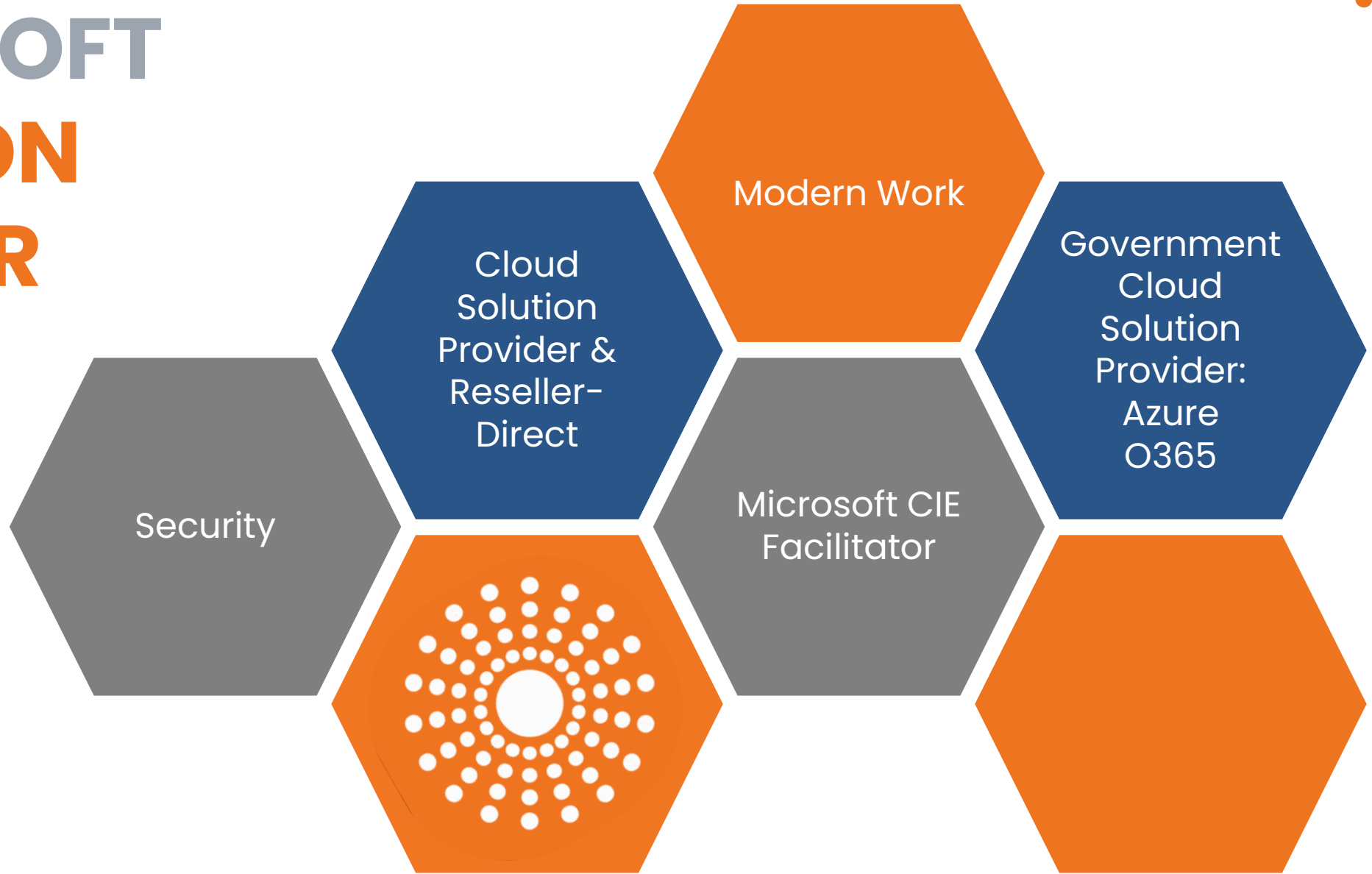
- Designed to cause the least possible disturbance to your day-to-day operations

## Training and Support

04

- Comprehensive documentation for easy reference
- Training sessions and guidance provided
- Ensuring employees can effectively use the new Microsoft 365 environment and tools

# MICROSOFT SOLUTION PARTNER



# OUR STORY

Award  
Winning  
Helpdesk



## Who are we?

We're technology obsessed humans transforming the employee experience.

## Why we do IT?

We're determined to make people's lives better through technology and connected experiences.



Microsoft  
Specialists

## Where are we going?

We're creating positive social impacts where limitless collaboration and unending connections are possible.



# OUR VALUES are the foundation for everything we do.



## INTEGRITY

Consistent, trustworthy behavior where authenticity and ownership of our own choices and the choices of our team members prevail in our character.

## INNOVATION

A diverse work culture that produces a forward-thinking business by supporting an open exchange of ideas, driven by creativity & collaboration, allowing us to explore new ways to navigate our digital world.

## HEART

We show genuine care for our community, our customers, and our culture. We believe people are at the heart of IT! We are authentic, inclusive, and take the time to celebrate and enjoy one another's company.

## TEAMWORK

Working together and supporting one another to achieve a clear, common goal, while taking accountability for your own contributions and the overall team's success.





# CUSTOMER PRINCIPLES



Every touchpoint is a chance to delight



Execute with excellence and smile



Your success is our success

# THE MANAGED SOLUTION METHODOLOGY

## IT SERVICES ORG SERVICES

### IT VISION

IT Experiences that create Excellence for the businesses We serve.

### IT MISSION

We deliver the best technological solutions for new and existing business opportunities through collaboration with our stakeholders.

DELIVERY  
EXCELLENCE

CLIENT  
EXPERIENCE

EMPLOYEE  
EXPERIENCE

OPERATIONAL  
EXPERIENCE

CORPORATE  
EXPERIENCE

BUSINESS CAPABILITIES

## IT GOALS

Automated services & automation tools to capture end user data. resolve issues and get feedback

Self-service or automation of user-provisioning through auto-enrollment. automated app and policy delivery

Streamlined systems for service management knowledge bases for relevant information

TCO analysis (cost per ticket. average ticket counts, time per ticket) BI for the help desk

Constant closed-loop feedback for the IT teams to measure SLAB and employee feedback

IT CAPABILITIES

IT INITIATIVES

IT VISION. MISSION & GUIDING PRINCIPLES



**MANAGED  
SOLUTION**

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allowing Managed  
Solution to assist you  
with your IT needs!**

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