



**ZONE MANAGEMENT SYSTEM**


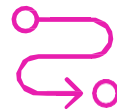


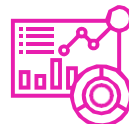



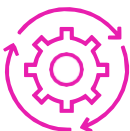



systems

# Our Resolve Behind ZMS



Proposing a single, integrated, out-of-the-box solution facilitating all the key competencies of zone management.

# Business key expectations

 <p>User experience</p>	 <p>E2E operations management</p>	 <p>Communication across various modules</p>	 <p>Cross-platform integration</p>
 <p>A holistic ops view dashboard</p>	 <p>Real-time insights</p>	 <p>Omnichannel connectivity</p>	 <p>Mobile application</p>
 <p>Operational efficiency</p>	 <p>Analytics and tracking</p>	 <p>Notifications and alerts</p>	 <p>Contract, lease and compliance management</p>



The Value We Bring  
for You – Zone  
Management System  
(ZMS)

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# Zone Management System (ZMS)



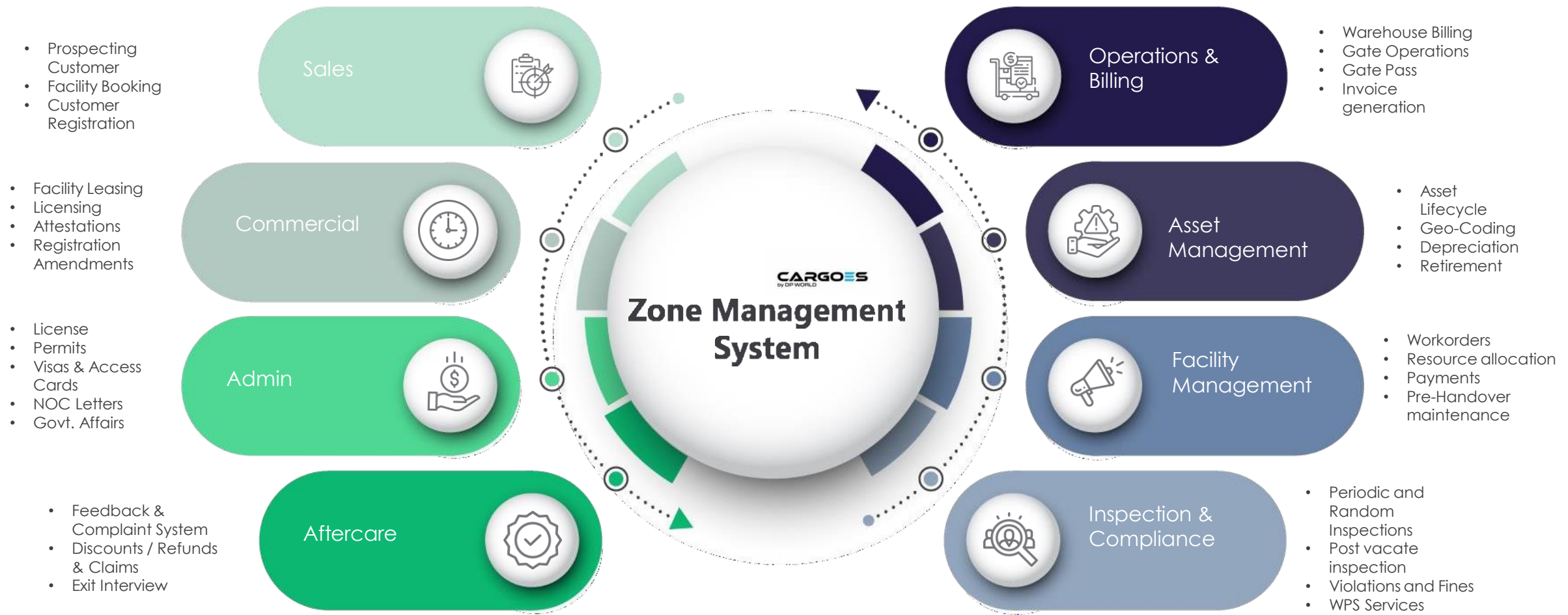
A unified cloud-based and tailored integrated system that provides a **holistic and real-time view** of all the **critical functions** of zone management such as sales, commercial services, compliance, Aftercare, administration, facilities and asset management.

Enables the top management to **efficiently utilize resource management** with the in-built and unparalleled features of the solution for rapid development.

**Zero-cost infrastructure** which ultimately reduces the OPEX with an integration flexibility to connect with any portal or back-office systems.

# The ZMS Bifurcation - Modules

The Zone Management System consists of 8 core modules



# The ZMS Bifurcation – Sales Module

Want to have a quick overview of the sales activities spanning from the inquiries stage all the way to the overall performance of the sales in terms of cancellation or booking?

With the intelligent sales module of ZMS, you can review the Sales processes in the following flow:



Enquiries



Prospects



Applications



Reservation



Bookings



Cancellation

With the ZMS Sales module, you can seamlessly navigate through all these areas and review real-time updates on all these critical functions.

# The ZMS Bifurcation - Commercial Services Module

To ensure sound momentum of commercial activities in the economic zones, you don't want to follow up with the ops head of the economic zone and then trickle the follow-up down to the functional head.

It would be a hassle to individually check the status on every commercial activity taking place in our zone. There must be a way I could use to get a quick and consolidated review of the commercial activities taking place.

By deploying the Zone Management System, you would be able to navigate to the Commercial Services dashboard and quickly have a rundown on the following critical aspects that encompass the economic zone's business activities.



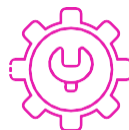
Commercial Unit Leasing



Residential Unit Leasing



Customer Registration



Utilities Services



Contract management









# The ZMS Bifurcation - Admin Services Module

Just like the Commercial Services module, the Admin Services Module will enable you to make sure all the administrative tasks be they petty or significant, are executed under one portal acting as an umbrella.

With a customized Admin Services Module, the economic zone under your leadership will be enabled to facilitate the users by sparing them the hassle to get their administrative tasks done in a single go either through a web or mobile application.

The stakeholders of the economic zone can leverage the Admin Services Module for:

 <p>Company Registration</p>	 <p>Licensing</p>	 <p>Construction / Building Permits</p>
 <p>Environment, Health, and Safety Permits</p>	 <p>Work Permits</p>	 <p>Letters &amp; No Objection Certificates</p>
 <p>Other associated permits</p>		

# The ZMS Bifurcation – Inspection & Compliance Module

The Inspection and Compliance Module are designed to guarantee a fully compliant and malpractice-proof economic zone with an integrated portal.



Operational Compliance



Regulatory Compliance



Violations



Sanctions



Inspection Schedules



Permits

# The ZMS Bifurcation – Aftercare Module

The Aftercare Module of ZMS will enable your dedicated teams to transform their customer experiences with the help of a full-fledged:



Customer Dashboard



Account Management



Feedback & compliant management



Customer Communications



Customer Financial / Trade reporting



Customer Exit Survey

# The ZMS Bifurcation – Asset Management Module

Every asset regardless of the scale is well recorded, classified, and segregated into a single Asset Facility Listing on the ZMS Asset Management database.

The asset database can be easily accessed through facility coding, parent facility, the area covered, unit no, and description, etc. The location of the asset can also be traced along with all the relevant details.



Asset Register



Asset Geocoding



Asset Status



Asset Utilization reporting

# The ZMS Bifurcation - Facilities Management Modules

In a fully automated self-service portal, the users will be allowed to create maintenance requests while the teams on the backend will monitor the maintenance management requests to respond promptly. Moreover, the portal also enables dedicated teams in planning and scheduling of maintenance runs.

The Facilities Management aspect of ZMS oversees areas such as:



Maintenance Planning  
& Scheduling



Procurement & Inventory  
Management



Reactive Maintenance  
Management



Work Order  
Management



Contract  
Management



Labor Management