DXC Modern Workplace Intelligent Collaboration

Microsoft 365 Copilot Awareness and Readiness Services

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Overview of our services

Enable a hybrid workforce by giving employees the flexibility to collaborate and work securely from anywhere

DXC Modern Workplace Intelligent Collaboration

People

Experience
More than 30 years of experience managing productivity platforms, unified communications systems and collaboration services

Certifications
Industry recognition and broad licensing vendor certification footprint

Delivery excellence
Leading edge delivery[1] groups align with existing DXC teams supporting customers

Process

Digital Transformation
Flexible proven transformation frameworks backed by industry best practices

Tools

Change Management
DXC Empower platform can help drive increased adoption of enterprise collaborative applications

Embedded Security
Enable your hybrid workforce by giving employees the tooling and flexibility to work securely

Experience Management
Boost productivity and unlock and improved the employee experience with DXC UPtime™ Experience Analytics

Our delivery capabilities

Workplace Collaboration
Empower employees to work together effectively and securely using Microsoft 365 and MS Teams telephony capabilities

Augmented Workplace
Experience immersive capabilities that connect the real world with the virtual world to enable new ways of working using capabilities such as Microsoft Hololens and Microsoft Mesh

Smart Working Spaces
Simplify the deployment and management of previously complex Audio Visual and Conference Room services into a simple, repeatable consumption model, leveraging Microsoft Teams Rooms technology

Workplace Artificial Intelligence
Boost end user productivity performance with AI-powered Microsoft 365 Copilot solutions. Leverage DXC Modern Workplace Advisory services and our expertise in AI strategy, design, development, and implementation

DXC TECHNOLOGY Microsoft

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The pace of work is outpacing our ability to keep up

64%

of people have struggled with finding time and energy to get their work done

3x

amount by which time spent in Microsoft Teams meetings and calls has increased per week since February 2020

70%

share of people who would delegate as much as possible to AI to lessen their workloads

2x

likelihood of a leader to say AI will provide value by boosting productivity vs. cutting headcount

Source: Work Trend Index Annual Report: Will AI Fix Work? Microsoft, 9 May 2023

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DXC Microsoft 365 Copilot Services

Explore the power of generative AI, natural language processing and large language models in our Advisory Workshop.

DXC's Advisory Workshop provides a tailored strategic plan that empowers our customers to uncover insights, ideate new possibilities, and plan their Microsoft 365 roadmap – driving productivity, streamlining process, fostering innovation and a personalized experience.

DXC Microsoft 365 Copilot Explore and Understand Session

- **Gain insights** into Microsoft 365 Copilot, unlocking the potential of generative AI in the Modern Workplace
- **Dive deep** into Microsoft 365, discover why it's unique, and learn from DXC's M365 Copilot experience

DXC Microsoft 365 Copilot Advisory Session

COPILOT ASSESSMENT

- **Assess your organization's readiness** for Microsoft 365 Copilot adoption with our readiness assessment
- **Receive insights** into your readiness score and recommendations for addressing technical gaps
- **Gain knowledge** about Microsoft 365 Copilot's technical requirements and find additional guidance sources
- **Understand the path** to becoming Microsoft 365 Copilot ready and identify next steps to fill gaps

COPILOT ADVISORY WORKSHOP

- **The Ideation and Art of the Possible Workshops** to assess the best opportunities for Microsoft 365 Copilot adoption
- **Uncover Responsible AI** and Microsoft 365 Copilot transformative impact
- **Experience the seamless integration of your enterprise data**, fostering creativity, productivity, and skill enhancement
- **Dive into Microsoft 365 Copilot personas** and witness the collaborative innovation it empowers

COPILOT CUSTOMER SUCCESS PLAN

- **Deep dive** into the discovery of use cases, BDM pain points, and scenarios
- **Receive a customized plan** for a Microsoft 365 Copilot implementation
- **Identify the required next steps** such as setting up trial licenses and acquiring necessary production licenses

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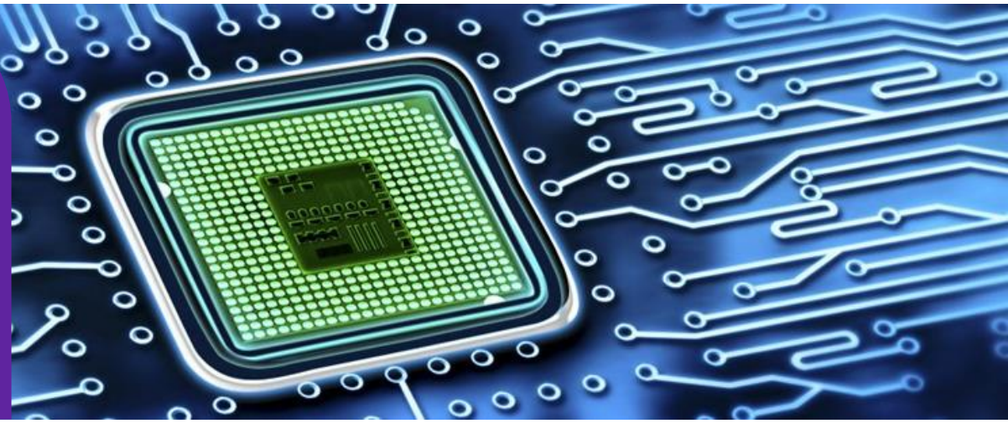
DXC Modern Workplace Microsoft 365 Copilot

Explore and Understand Session

Customer Awareness Session where we decode the secrets of Microsoft 365 Copilot's transformative power.

Partner with us to unlock value and productivity for your enterprise. Gain unique insights from our DXC Modern Workplace team's journey, exploring challenges and possibilities firsthand.



How to unlock value with Microsoft 365 Copilot

- Copilot Customer awareness session
- How and where to start with your Copilot journey
- High Level Copilot Perquisites explained
- Copilot licensing overview
- Review of DXC's internal Copilot journey challenges and opportunities
- Tools to enable your optimal Copilot experience

Outcomes: Microsoft 365 Copilot overview and opportunities understood

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DXC Modern Workplace Microsoft 365 Copilot

Advisory Discovery, Assessment and Plan Workshop

Establish project governance and organizational structures.

Assess your current M365 environment, identify gaps, and clarify objectives through Ideation / Art of the Possible workshops.

Initiate the Centre of Excellence (CoE) with key client stakeholders and create the initial draft of the Customer Success Plan, focusing on M365 Copilot enterprise personas.

Define recommendations for Microsoft 365 Copilot success

- Discovery and Ideation sessions to define future Ways of Working, User Personas and high-value use cases
- Define initial project success parameters
- Evaluation of current M365 enterprise maturity level including a detailed review of existing M365 environment
- Actionable insights on Security Controls for M365 Copilot
- Planning for Copilot Deployment
- Art of the Possible with Copilot

Outcomes: Customer’s current pain points, goals, and expectations identified and planned for

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DXC has a unique, leading position in workplace

7.1M+
managed devices

Our diverse customer base and global footprint enables us to leverage data insights to **create a personalized employee experience for millions**, globally.

1%
of revenue invested in R&D

5M+
managed desktops

1M+
managed mobility devices

Digital support

109 dynamic digital languages

31M contacts per year supported

50 person-to-person languages

3B phrases understood (digital language cloud)

60 remote support delivery centres

Intelligent collaboration

4.4M+
Unified Communications seats

5.6M
Microsoft 365 seats

~4.8M
Microsoft Teams monthly active users

440+
unique customers

served in **70** countries

Customer virtualization

1M+
managed virtual desktops

110K+
applications

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DXC Technology and Microsoft

Partnership at-a-glance

Microsoft Solutions Partner
Microsoft Cloud

30+
Years of strategic partnership

Scale
Azure Expert MSP Partner
Three Azure Data Analytics Factories
Power Platform COE

LEADER
Recognized market leader in Azure, M365 & D365

100%
YoY growth in Azure consumption

$4B+
Microsoft-based revenue annually in DXC

$50M+
Annual investment in partnership

Complex solutions made simple

Global strategic partners for over 30 years, we provide industry specific solutions, and modernize and deliver tangible results across cloud, workplace and applications.

DXC TECHNOLOGY Microsoft

35,000+
Microsoft-trained DXC professionals

29,000+
Microsoft certifications

#3
Dynamics 365 partner

DXC is one of a few global Microsoft GSI Partners with depth, breadth, and market leadership across Microsoft's three cloud platforms: Azure, Microsoft365, and Dynamics365.

#1
Partner for Teams based on monthly active usage

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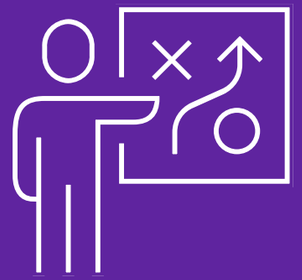
Next steps



Accelerate your **Microsoft 365 Copilot** journey wherever you are on your generative AI path — planning, design, or implementation.

As a first step in that journey connect with the DXC Modern Workplace team for your:

- Microsoft 365 Copilot Explore and Understand session
- Advisory Discovery, Assessment and Plan Workshop

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Microsoft

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