

# AT&T - Direct Routing solutions for Microsoft GCC and GCC-High Teams tenants

## **Customers with Microsoft GCC and GCC-High tenants can now make off-net calls and support audio conferencing for their Teams users by implementing AT&T Cloud Voice for Microsoft Teams Enhanced solutions**

AT&T provides Microsoft Teams Direct Routing solutions via geo redundant global UC Nodes utilizing Direct Route peering between AT&T managed high-availability session border controllers (SBCs) and the customer provided GCC and GCC-High Teams tenant located in the Microsoft Azure US Government cloud.

### **Challenges customers with Microsoft GCC and GCC-High tenants are facing:**

- Require voice solutions to specifically address and support customer's GCC and GCC-H Teams tenant environments. These tenants are utilized to support a variety of federal agencies, defense and aerospace industries who have higher levels of compliance and security needs
- Have requirements for highly secure Direct Routing services to provide telephone numbers, deliver off-net calling and audio conferencing calling for their users
- Need to depend on a high availability network and have more stringent resiliency requirements
- Must rely on proactive monitoring, management and voice transition services required to transform and migrate users to a new GCC or GCC-H Teams tenant platform
- Require support for combined GCC/GCC-H and Commercial Teams tenant environments

### **AT&T is up to the challenge by offering the following key Features and Benefits:**

- Presents customers with AT&T Cloud Voice for Microsoft Teams voice solutions that offer a smooth transition to customer's GCC and GCC-H Teams tenant environment
- Delivers high-availability pairs of certified session border controllers located in geo-redundant data centers
- Provides customers with pre-established secure Direct Route peering into Microsoft data centers
- Delivers unique survivability options that protect Microsoft Teams client user's ability to place and receive calls when Microsoft Phone System is down
- Offers Global 7X24 monitoring and management with support provided in the USA in a secure Network Operations Center
- Benefit from AT&T's deep consulting, advisory, integration and transformation services

experience to accelerate customer's voice services evolution

- Offers expertise to help customers with planning, service onboarding and support to get customers up and running quickly and effectively
- Supports customers with combined GCC/GCC-H and Commercial Teams tenants

## At a glance

### AT&T Cloud Voice for Microsoft Government Commercial Cloud GCC and GCC-High Teams

AT&T Cloud Voice provides secure and resilient voice connectivity solutions for customers with Microsoft Teams GCC and GCC-High Teams tenants and Phone Systems.

Key service components:

- PSTN access for off-net calling and conferencing
- New or existing telephone number migration support
- Customer premise and cloud survivability options
- Geo-redundant data centers equipped with certified high availability paired SBCs
- Established secure Direct Route peering with Microsoft Azure cloud data centers
- Support for Cybersecurity Maturity Model security requirements
- U.S based incident management and monitoring support
- 7x24x365 Proactive monitoring and management



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