

# Firstline Worker Workshop

## Get ready to achieve more with Microsoft Teams.

As the hub for teamwork, Microsoft Teams is designed to help organizations improve collaboration and increase efficiency by automating key business processes. With the Frontline Worker Workshop, customers will work through various frontline worker challenges and pain points to identify top prioritized scenarios for their frontline workforce.

### SEE WHAT'S POSSIBLE

At BDO Digital, our consultants will walk you through the art of the possible, working with you to identify distinct needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

### EMPOWER YOUR FRONTLINE WORKFORCE TO ACHIEVE MORE



#### Connect Your Workforce

Highlights include:

- ▶ Chat, video, file sharing in Teams
- ▶ Walkie Talkie in Teams
- ▶ Praise in Teams



#### Digitize Manual Processes

Highlights include:

- ▶ Shifts in Teams
- ▶ Tasks in Teams
- ▶ Power Automate
- ▶ Power Platforms



#### Accelerate Onboarding

Highlights include:

- ▶ Stream on demand video content
- ▶ Live Events
- ▶ Teams channels



#### Empower with Devices

Highlights include:

- ▶ Industry specific devices
- ▶ Wide choice of form factors
- ▶ Hands-free headsets



#### Protect Your Organization

Highlights include:

- ▶ Azure Active Directory identity & access management
- ▶ Microsoft Endpoint Management (MEM)

### WHY BDO DIGITAL?

With extensive solution development experience, BDO Digital can help you improve workforce productivity through identifying top prioritized scenarios in your frontline workforce, leveraging the Teams platform. We are dedicated to understanding your environment and identify opportunities to help you achieve continuous business value from your Teams investment. With industry and technology experience, you can count on us as your trusted business advisor in your transformation journey.

#### We'll work with you to:

- ▶ Identify and prioritize key use case scenarios
- ▶ Explore opportunities to streamline business processes and help improve productivity outcomes
- ▶ Provide an implementation plan and next steps to help you achieve your desired goals