CHANGING SOCIAL

COPILOT SERVICES.

AI & MICROSOFT COPILOT
ADOPTION SERVICES.

Microsoft Copilot is revolutionising the way organisations interact with AI and software development. By harnessing the immense power of artificial intelligence, Copilot transcends traditional coding paradigms, making the software design process more intuitive, efficient, and forward-thinking.

To maximise the potential of this ground-breaking tool, it's vital that organisations and their teams are adequately prepared. Dive into our Readiness & Adoption service, and lead the change.

Strategy & AI ✓
Cutting-edge AI solutions to transform your business strategy.

AI Prompt Engineering ✓
Master prompt engineering for superior AI interactions.

Microsoft Copilot Training ✓
Empower your team with our comprehensive Copilot courses.

Copilot Digital Champions ✓
Grow and Innovate with Microsoft Copilot through an engaged community

COPILOT ADOPTION.

Readiness & Strategy
- AI and Microsoft Copilot envisioning
- Carry out Data and Technical readiness
- Define the Strategy for Microsoft Copilot
- Create the plan for pilot deployment phase

Pilot Deployments
- Envisioning and use case development
- Engage stakeholders to deliver the pilot.
- Collect lessons learned and successes
- Playback lessons learned and ROI

Departmental Use Cases
- AI and Microsoft Copilot envisioning
- AI Executive briefing session
- Copilot use case scenario workshops
- Create success stories

Adoption & Change
- Copilot Digital Champions campaign
- AI Communications SharePoint Hub
- Copilot training
- AI & Copilot Executive Coaching sessions

SUCCESS **FACTORS**
Phase 1

SUCCESS **ACCELERATORS**
Phase 2

AI & Microsoft Copilot
Maturity Model.

Capability Maturity

Organisational Maturity

Level 100
INITIAL

There is awareness of Microsoft Copilot and the capabilities of AI.

Bing Chat Enterprise is a tool that is deployed and accepted as an enterprise application.

The organisation is assessing the technical requirements specifically; Data Governance and Permissions and Policies.

Initial conversations are taking place with Legal, HR and Finance to assess the feasibility to build a business case for AI and Microsoft Copilot.

Level 200
REPEATABLE

Data Governance Audit has taken place

IT are aware of the security controls and the data classification has been assessed.

A vision has been set for how and what benefits can be realised through the AI and Microsoft Copilot.

A roadmap has been outlined to secure the environment to find the optimal point of controlling the IT environment and empowering licenced users.

Level 300
DEFINED

A strategy for AI and Microsoft Copilot has been created that outlines; a clear vision, policies, use cases, resistance management and the adoption and change plan.

IT Security are aware of the risks and these are documented with appropriate controls and mitigations in place.

IT, HR, and legal policies are communicated to employees.

Pilot groups are using AI and sharing their learnings with project steering committee.

Executive support has agreed a way to move forward.

Level 400
CAPABLE

Employees are using Microsoft Copilot daily to enhance productivity with basic to intermediate use cases.

New ways of working are being captured and articulated back to project stakeholders.

Ideas are being encouraged and the benefits articulated to business stakeholders.

Business stakeholders who are interested in learning more have a knowledge hub and there is a support mechanism within the organisation.

Communications and training mechanisms are in place.

Level 500
EFFICIENT

Users are equipped with the skills, capabilities and confidence to maximise AI in their roles.

A community of champions has been established with structured learning paths.

Advanced capabilities and use cases are being explored, such as Copilot for Power Platform.

There is effective communications and product ownership to minimise disruption with evergreen changes in the evolving platform and its capabilities.

CHANGING SOCIAL

COPILOT TECHNICAL &
CHANGE
READINESS.
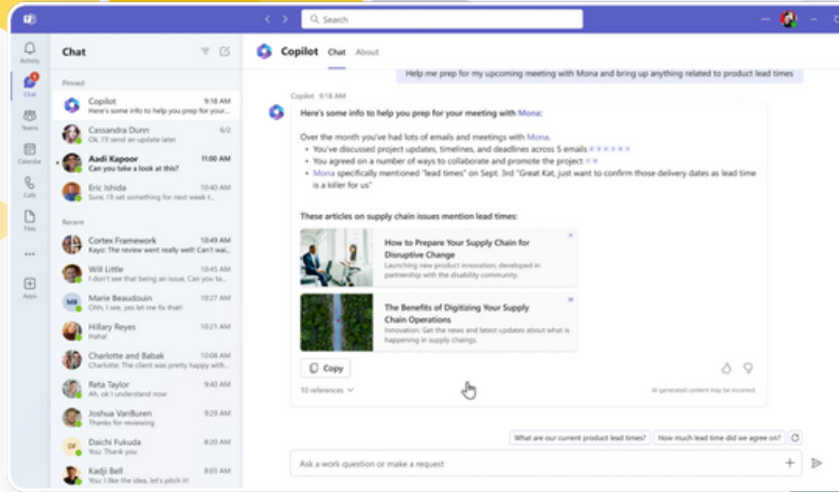
Readiness

1, Project Kick Off

2. Wizard Walk-Through

3. Data Security and Privacy Workshop

4. Licence Assignment Workshop

5. Project Change Discovery Workshop

6. Stakeholder and Persona Mapping

7. Success Workshop

8. Adoption and Change Workshop

Pilot Deployment

1, Project Kick Off

2. Wizard Walk-Through

3. Data Security and Privacy Workshop

4. Licence Assignment Workshop

5. Project Change Discovery Workshop

Adoption

1, Copilot Adoption Hub

2. Training: AI, Copilot, Apps and Permissions

3. Executive Coaching

4. Copilot Champions Community

Project Kick Off

- Technical and Data Readiness
- Licence Assignment
- Change Management and Adoption Readinesss

- Pilot Group One
- Pilot Group Two
- Pilot Group Three

- Adoption Activities

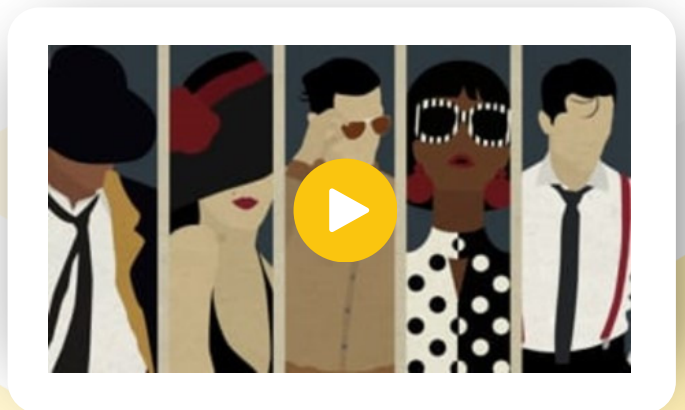## Get in touch

Microsoft Gold Partner

What we do
Example of Adoption Strategy & Plan Outputs

- Purpose and vision for new WOW
- Key stakeholders and project roles
- Critical stakeholders
- High-level requirements capturing
- Resistance management
- Adoption approach
- Prioritisation of apps and teams
- Comms & training needs analysis
- Digital champions approach
- Comms and training schedule
- High-level change plan

What we do
Example Communications.

Get in touch

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