

# Simplify Your Microsoft Teams **Deployment and Management**



AVI-SPL is ready to take the burden off your IT organization by designing, deploying and managing your Microsoft Teams environment for you.

Our teams can manage your Microsoft Teams Rooms and Teams Phone solutions through their entire lifecycle.

#### Plan for a successful launch

- Teams migration or upgrade
- Assessment and planning workshops
- Meeting room design
- Security, governance, and policy consulting
- Interoperability solutions
- VR design services
- Teams Phone or Rooms pilot

# **Simplify global deployment**

- Deployment with your tech standards
- Centralized management with local support
- Teams voice calling and contact center integration
- Certified Teams devices
- Microsoft License sales

### Boost productivity with our 24/7 help desk

- On-site or remote support
- Support from four service centers, in the U.S., U.K., and EMEA.
- Dedicated on-site staffing options

#### Make informed decisions powered by analytics

- User Experience services
- Room, phone and device monitoring and analytics
- **Business** intelligence
- Asset management

#### **Train users to limit support tickets**

- End-user technology and app training
- On-screen messaging
- Adoption and Change Management services

## **Connect people and spaces with Teams apps** and video

- Team collaboration
- Space management: hotdesking, digital signage, wayfinding
- Teams live event support and management
- Enterprise video studios and broadcast services



# Modernize communication with Teams Phone and contact centers

Connect with anyone, anywhere, with Microsoft Teams voice calling. Our certified technicians can integrate Teams Calling into your phone system and contact center.



AVI-SPL's Microsoft-certified experts will do the heavy lifting to successfully migrate your existing phone system to Teams.

Our robust planning includes in-depth discovery of your existing telephony environment, implementation of Teams Phone, and day-2 managed services and support.

Ask about our Microsoft **Marketplace offers** 

- MTR Tier II Pro Support
- Hybrid Meetings workshop
- Teams Phone pilot
- Teams Phone deployment
- Teams Live event support service

Our team is ready to help with your next voice project. Contact us to get started today.

Email the AVI-SPL Microsoft Team at msteams@avispl.com.

#### Why choose AVI-SPL?

Global reach and local presence.

We work to understand your needs before offering solutions.

AVI-SPL is an experienced Microsoft Managed Partner.



## 2023 Microsoft Partner of the Year Awards

- Microsoft Surface Hub Partner of the Year, Winner, U.S.
- Microsoft Surface Hub Partner of the Year, Finalist, Global
- Converged Communications, Finalist (global)

#### **Microsoft achievements**

- Meeting Room Partner Program (MRPP)
- Six-Time Partner of the Year winner / finalist including:
  - FY23 Surface Hub US Partner of the Year
  - FY22 Microsoft Teams Rooms US Partner of the Year
- Partner Advisory Council Member: M365 Devices and Modern Work (Office 365)
- MTR Archetype Motion Partner (US, Canada)
- Cloud Solutions Provider (CSP) for Microsoft Licensing