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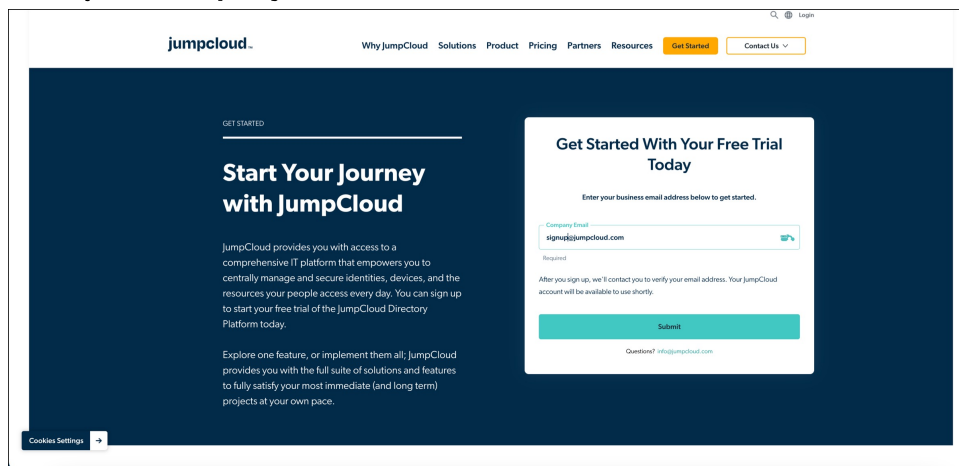
Sign Up for a JumpCloud Account

This article walks you through our free account signup process. With a free account, you can see if JumpCloud is the right platform for your business, or test features and functionality outside of your production environment.

Signing Up for a New Account

To sign up for a JumpCloud account, visit jumpcloud.com/get-started.

1. Enter your **Company Email**.



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Note: You must sign up for JumpCloud using a business email

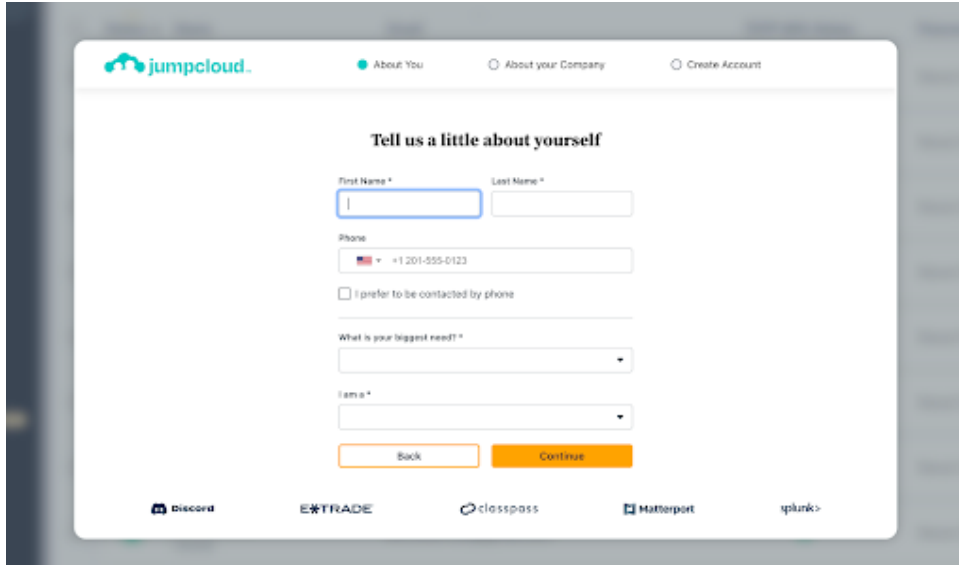
Do Not Sell My Personal Information → ss that's specific to your business

domain, `yourname@yourbusiness.com` for example. Signing

up for JumpCloud using your business email is a safe and secure process; your work environment is not in any way altered, and no integration with JumpCloud is required during new account creation.

2. Click **Submit**.

3. On the **Tell us a little about yourself** screen, complete the following:

A screenshot of the JumpCloud sign-up form titled "Tell us a little about yourself". The form includes fields for "First Name", "Last Name", "Phone" (with a country code dropdown), a checkbox for "I prefer to be contacted by phone", a "What is your biggest need?" dropdown menu, and an "I am a" dropdown menu. At the bottom are "Back" and "Continue" buttons. The JumpCloud logo and navigation links are at the top, and partner logos (Discord, EXTRADE, classpass, Matterport, splunk) are at the bottom.

- Enter your **First Name**.
- Enter your **Last Name**.
- From the **What is your biggest need?** dropdown, select from the following options:
 - Meeting compliance & reporting needs
 - Improving security
 - Enabling hybrid/remote work
 - Consolidating IT stack
- From the **I am a** dropdown, select the type of account you need:
 - IT Service Provider (MSP)/VAR/Distributor
 - In-house IT Person

4. Click **Continue**.

→

5. On the **Tell us about your company** screen, complete the following:

The screenshot shows the 'Tell us about your company' step of the sign-up process. At the top, there are navigation links: 'About You' (checked), 'About your Company' (active), and 'Create Account'. The main heading is 'Tell us about your company'. Below it are four required fields: 'Company Name *' (text input), 'Company Size *' (dropdown menu), 'Do you have a directory or identity provider in place? *' (dropdown menu), and 'Where is your company located? *' (dropdown menu). A note below the last field states: 'Select the country where your company is located. Don't see your country? JumpCloud may be restricted from doing business with certain countries. [LEARN MORE HERE.](#)'. At the bottom are 'Back' and 'Continue' buttons. The footer contains logos for Discord, eTRADE, classpass, Matterport, and splunk>.

- Enter your **Company Name**.
- **Company Size**: Select your company size from the dropdown.
- **Do you have a directory or identity provider in place?**: Select **Yes** or **No**.
- **Where is your company located?** Select the country where your company is located.

6. Click **Continue**.

7. On the **Almost there! Finish signing up** screen, set a password.

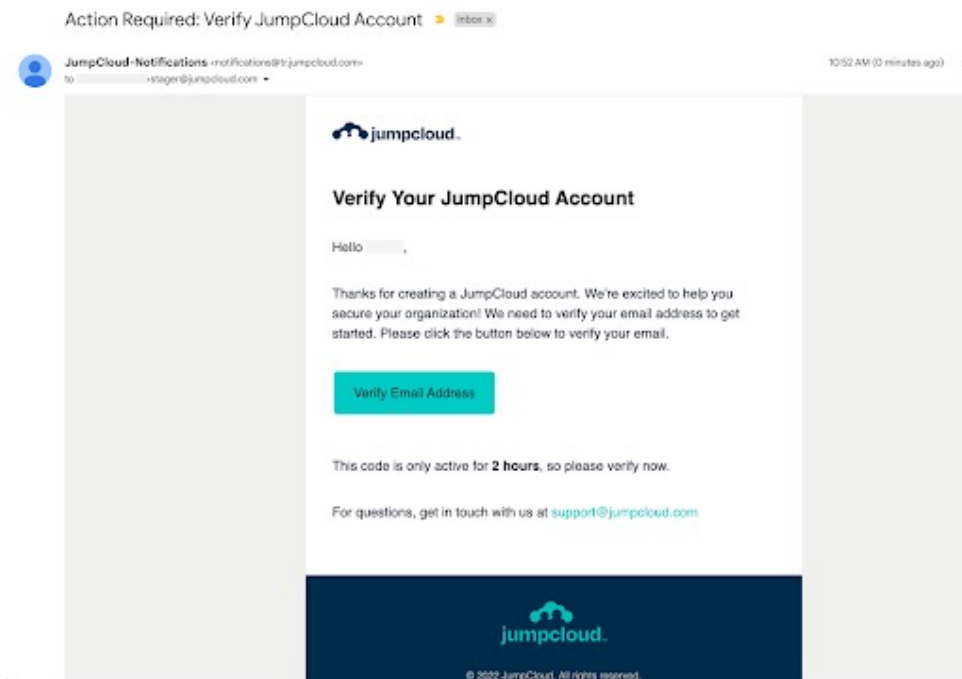
The screenshot shows the 'Almost there! Finish signing up' step. At the top, navigation links are: 'About You' (checked), 'About your Company' (checked), and 'Create Account' (active). The main heading is 'Almost there! Finish signing up'. Below it is a 'Password *' field with a strength indicator icon. A note below the field states: 'By creating your account, you agree to the [JumpCloud Privacy Policy](#) and [Terms of Service](#). This site is protected by reCAPTCHA and the [Google Privacy Policy](#) and [Terms of Service](#) apply.' At the bottom are 'Back' and 'Agree & Continue' buttons. The footer contains logos for Discord, eTRADE, classpass, Matterport, and splunk>.



Note: This will be the password for your JumpCloud Admin account. Your password must be at least 12 characters.



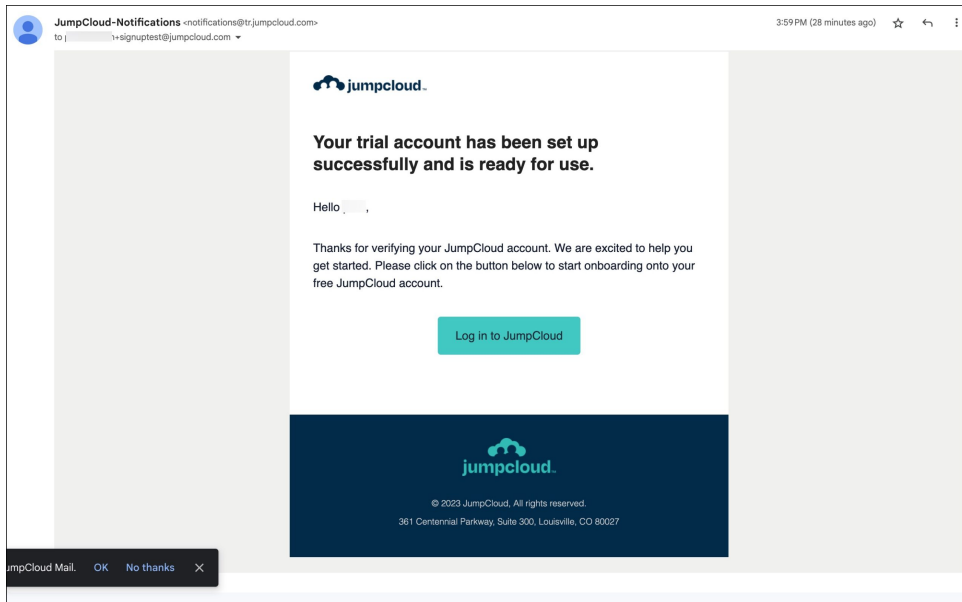
8. By creating your account, you agree to the [JumpCloud Privacy Policy](#) and [Terms of Service](#). Click **Agree & Continue**.
9. You will receive an email at the address you entered in step 1 with a verification link to complete account setup (subject line: Action Required: Verify JumpCloud Account).



Note: The email verification link in this email expires in 2 hours. If you click this link after it has expired, you are given the option to have another link sent.

10. Click **Verify Email Address**.
11. You will receive another email (subject line: Your JumpCloud Trial Account is Ready) when your account has been verified.





12. Click **Log in to JumpCloud** to log in with your admin credentials.

What's Included

To see what's included with your free JumpCloud account, visit <https://jumpcloud.com/pricing>.

Using an Email Alias to Test JumpCloud

If you need to test JumpCloud but already have a JumpCloud account associated with your organization, we recommend using a **+a l i a s** with your business email to create additional JumpCloud accounts. For example, `yourname+1@yourbusiness.com`. A verification email will be sent to your existing email address to create your new account.

What's Next

See our [Get Started](#) guide for an overview of how to start using features in JumpCloud and [Manage Admin Accounts](#) for instructions on how to set up additional administrators within your JumpCloud tenant.

Was this information helpful?



Still Have Questions?

If you cannot find an answer to your question in our FAQ, you can always contact us.

[Submit a Case](#)

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