Microsoft Teams Direct Routing with AT&T

Connecting customers to their world with business-grade voice

AT&T Business

Connecting to your world with business-grade voice

Gain more from your Microsoft 365 licenses including Microsoft Teams with a consistent high-quality collaboration experience

CHALLENGES

BETTER QUALITY, LESS HASSLES

You need high-quality voice and collaboration in and out of the organization without needing to manage additional equipment or connections to the public switched network.
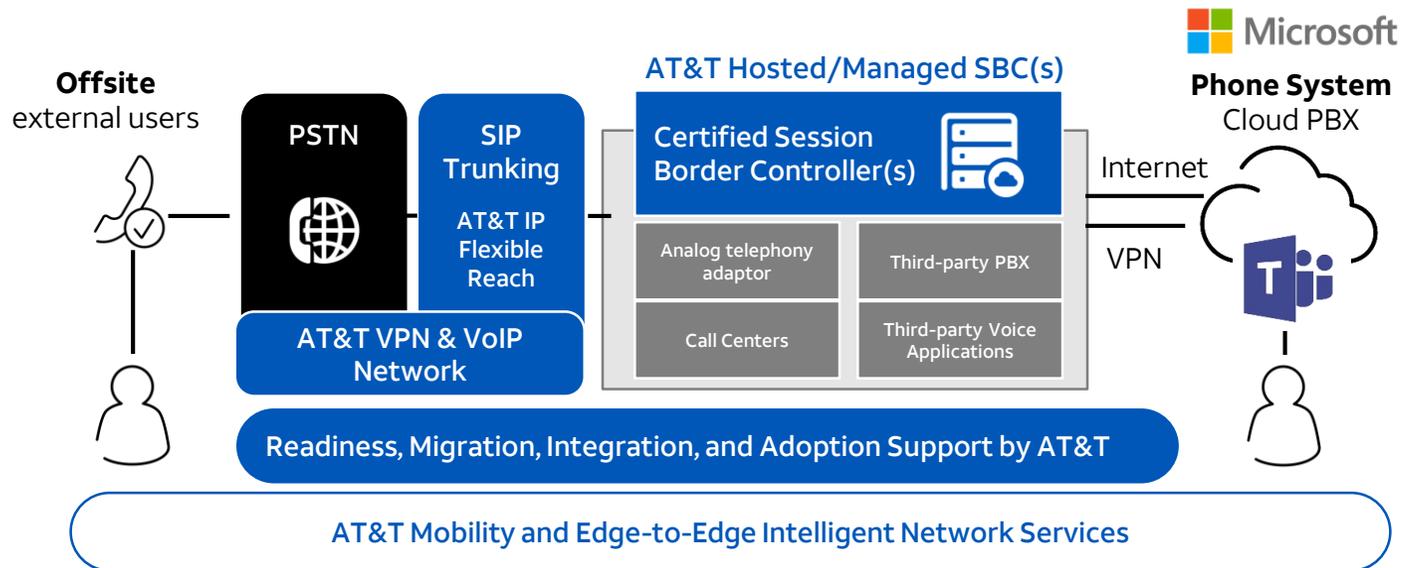
LEGACY ARCHITECTURES

Enterprises frequently find their IT and network architecture needs to be redesigned to achieve the Microsoft Teams experience need of a sophisticated and often remote workforce.

COMPLEX INTEGRATION

With a mix of equipment, dialing plans, and devices, integrating and migrating to voice calling with Microsoft Teams can be complex and confusing.

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Microsoft Teams Direct Routing

with AT&T

Empower your workforce to collaborate anytime, anyplace with SIP trunking, SBC-as-a-Service, and professional services from AT&T.

CALL TO ALMOST ANYWHERE

Consolidate voice and data with AT&T IP Flexible Reach SIP trunking to deliver outbound, inbound, local, and long-distance calling

SBC-AS-A-SERVICE

Deploy network borders to control IP communications sessions and enable interoperability with 3rd party systems

QUICK IMPLEMENTATION

Uses existing AT&T network infrastructure installed in Global IP Voice network nodes to get you up and running quickly

ACCELERATE ADOPTION

Experience optimal design, deployment, and adoption experience

EDGE-TO-EDGE INTELLIGENCE

Access a complete solution across devices, mobility, security, cloud, and connectivity

Microsoft Teams Direct Routing with AT&T

Own the user experience and how your employees connect

BENEFITS

QUALITY AND FLEXIBILITY

Connect with high-quality voice calling to existing PBX and analog SIP gateways supporting analog telephones, fax machines and paging

EASE OF IMPLEMENTATION

Use a Session Border Controller (SBC) hosted and managed by AT&T or use your own. Current AT&T IP Flexible Reach customers have no requirement to port telephone numbers

SUPPORT YOU NEED

Integrate with AT&T expertise available for pre-sales, design, consulting, and support to get you running quickly

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AT&T Business

Customer success:
Global Financial Services Firm

With Consulting and Direct Routing, AT&T re-architected network resources for optimal balance of quality and cost for a global 280K+ seat Microsoft Teams transformation and alignment with next generation technologies.

CHALLENGE

The client needed to migrate off aging premise Skype platform; retiring legacy voice. Manual tasks for provisioning WAN and data center services not keeping up with the needs of the business.

SOLUTION

AT&T provided network and Unified Communication readiness, roadmap, SIP network deployment, and skills transformation recommendations.

BENEFITS

Client was able to leverage Microsoft Teams application integration capabilities for enhanced employee productivity and gain cost efficiencies from standardization of SIP platform.

AT&T Business

Customer success:
Global Manufacturing Firm

Deliver a high-quality experience to establish trust and continue to grow the Microsoft Teams ecosystem

CHALLENGE

The company needed to ensure high-quality voice for their employees when using Microsoft Teams with a turn-key solution in their existing environment.

SOLUTION

Enable Microsoft Teams Direct Routing for existing on-prem users and connectivity to their existing PBX with AT&T

We included managed session border controller services for a 30-day pilot, connectivity to the PSTN, and a roadmap for scaled deployment.

BENEFITS

Integrated existing dialing plans and equipment into a Microsoft Teams Direct Routing environment. The client achieved a cost-effective solution for high-quality collaboration and communication.

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Microsoft Teams Direct Routing with AT&T

Let your business take advantage of cloud-based and on-premise solutions to maximize investment and provide collaboration

Learn more: Direct Routing for Teams with AT&T

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