

# Cloud Voice Readiness Assessment

Maximize the potential of your  
intelligent workplace transformation



## Your starting point for a successful migration

Migrating to a fully integrated cloud voice environment is complex and requires substantial effort and time.

Without sufficient analysis and design, you could be looking at higher costs, more risk exposure and longer delivery times than you'd anticipated.

Our **Cloud Voice Readiness Assessment** is based on our extensive experience with cloud migrations for clients in a range of industries, sizes and regions.

Following a sound methodology as well as a readiness checklist will help you move forward with your cloud voice transformation, knowing that all elements have been validated and designed to ensure success.

“

We were able to bring NTT's implementation experience together with our knowledge of UCL as a single team. With a combined effort and level of experience, it made us a lot more effective.”

**Ian Calkin**, UCC Team Lead,  
University College London

## Our approach

We start by understanding the roles in your organization, then auditing your current infrastructure and business-critical applications. From there, we follow a modular approach to develop an achievable plan for seamlessly transitioning your organization to a cloud voice solution that supports your intelligent workplace transformation.

### Assessment workshops

The assessment is delivered through one or more workshops that combine the technical and programmatic experience of NTT with your insights into your existing environment and transformational goals:

#### Core workshop

- Technical Readiness Assessment

#### Add-on (optional) workshops:

- Project Readiness Assessment
- Adoption and Change Management Readiness Assessment
- Managed Services Readiness Assessment

These workshops focus on the key areas of any successful delivery program: technical design, project management, adoption and training, and managed services. They can be delivered either remotely or on-site.

## Business outcomes

### Business and technical strategy alignment

We use the findings of our comprehensive audit and understanding of your current environment and future requirements, to help you develop a clear strategy so you can achieve your business objectives by migrating.

### Cost optimization and ROI

We help you identify risks early to save the expense of costly surprises later. We also guide you on consolidating vendor solutions to meet your requirements.

### Improved employee experience

Engage in the transformation with a clear idea of the positive and negative impact on users. Understand how to mitigate negative impacts and provide the required training to maintain and enhance productivity

### A realistic, achievable migration plan

With a comprehensive migration blueprint, you can move quickly after the engagement. Full network, voice, and application assessments ensure all aspects of the business and users are ready for the change.

We help you move forward with your cloud voice transformation knowing that all elements have been validated and designed to ensure success.

## Cloud Voice Readiness Assessment workshops

All workshops can be delivered either remotely or on-site (your premises or ours)



### Technical Readiness Assessment USD 10,000

Full-day workshop with an NTT Principal UC Architect to secure the technical design and highlight and resolve any technical gaps

**Key topics:** Network, future voice architecture, technical migration options, complex voice design

**Output:** Technical readiness checklist with gap-mitigation recommendations.



### Project Delivery Readiness Assessment USD 5,000

Half-day workshop with an NTT UC Project Manager to codevelop the delivery schedule, identify potential risks and document the prerequisites for a high-impact, low-risk delivery

**Key topics:** Project schedule, delivery risk assessment, porting approach and key prerequisites for success

**Output:** Project Readiness Checklist with risk-mitigation recommendations

Technical

Project

Cloud Voice  
Readiness  
Assessment

Adoption

Support



### Adoption Readiness Assessment USD 5,000

Half-day workshop with an NTT UC adoption expert to identify key user personas and use cases as well as training and communication strategies, and codevelop the adoption delivery schedule

**Key topics:** Adoption schedule, key personas, critical training and communication strategies

**Output:** Adoption Readiness Checklist, with risk-mitigation recommendations



### Managed Service Readiness Assessment USD 5,000

Half-day workshop with an NTT UC Transition Manager to obtain a detailed review of security and connectivity requirements, ebond and governance, and document requirements and gaps for support, monitoring and reporting against the client's full voice estate (SBCs, analog gateways, user devices and applications, SIP trunks, third-party carrier trunks and video meeting rooms)

**Key topics:** Managed Service delivery schedule, security and connectivity considerations, support, monitoring, reporting and governance

**Output:** Support Readiness Checklist, with risk-mitigation recommendations



To learn more or to book your Cloud Voice Readiness Assessment, visit/contact [services.global.ntt](https://services.global.ntt)