Immeo is a business-oriented IT consultancy creating digital solutions that empower people and business

.immeo

Read more here

We deliver digital services that help our customers with strategic execution through proactive advisory and the implementation of innovative digital solutions:
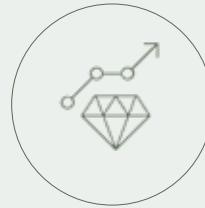
Digital Advisory
Business development & Process optimization
Enterprise architecture consulting
Cloud & Data strategy Organization & Change management
Technology & Platforms
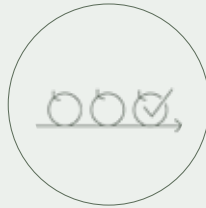
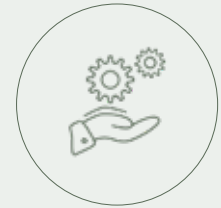### Solution Delivery
Program & Project management
Solution design & development
Agile delivery teams
Testing, QA & Deployment

Digital Excellence
Organizational onboarding
Platform training & Enablement
Analytics & Insights
Personalization & Automation
Experience optimization

Managed Services
Proactive monitoring
Application Management
Cloud Operations Service
& Support (24/7) DevOps

Managed Services for Azure

Immeo removes the complexity of architecting, hosting and maintaining client's workloads and applications run on Microsoft Azure with a professional services team consisting of experienced and certified Microsoft Azure architects and cloud operations engineers.

The service is offered to clients in order to ensure a profitable, secure and optimal settlement of their Azure platform and services and their business-critical applications. Immeo focuses on business-oriented operations, i.e., acts as Single-Point-of-Contact for Cloud Operations Services and Application Management Services.

Immeo offers a range of deployment and Azure infrastructure platform options for applications, customized to suit every specific need. The deployment options and their associated service levels will be customized in order to deliver optimal platform and application performance.

Strategy → **Assessment** → **Adoption** → **Management**
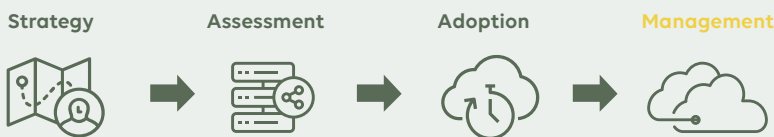
Management includes:

Cloud Operations Services
- 24/7/365 Monitoring and Support
- Service, Change and Incident Management
- Cloud Platform Management
- DevOps Practice
- Application Performance Management
- Cost Management
- Service Delivery Management

Application Management Services
- Application Development, Support and Maintenance
- Release and Deployment Management

BUSINESS BENEFITS AND OUTCOME

Service Level Agreement
Obtain a Service Level Agreement with 24/7/365 support and management of your Azure platform.

Skills and capabilities
Overcome the lack of Microsoft Azure skills and capability barriers.

Total Cost-of-Ownership
Decrease overall TCO by reducing the cost of development and operations significantly.

Scaling and cost optimization
Scale application on demand using auto-scaling features of Azure and optimize cloud spend.

Performance
Ensure higher application health and service availability.

Agility
Perform daily releases to deliver business value faster with Immeos application driven service approach.
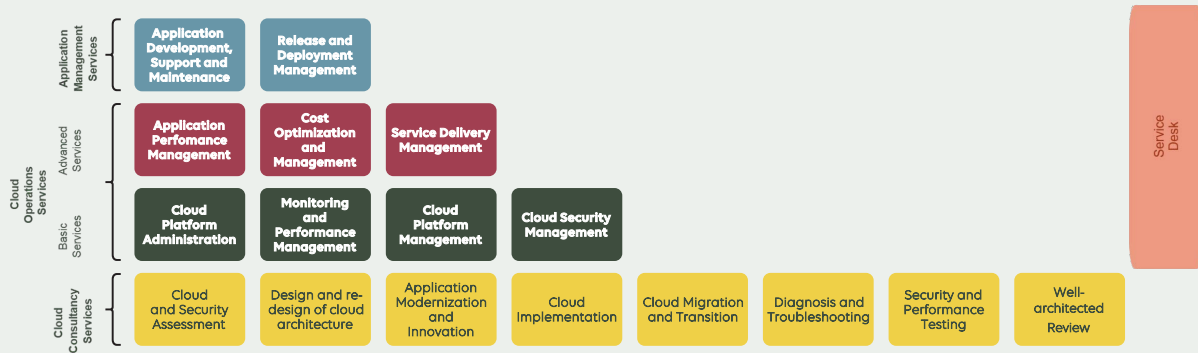
IMMEO MANAGED SERVICES
Service offerings overview

		Application Development, Support and Maintenance	Release and Deployment Management						Service Desk
Cloud Operations Services	Advanced Services	Application Perfomance Management	Cost Optimization and Management	Service Delivery Management					
	Basic Services	Cloud Platform Administration	Monitoring and Performance Management	Cloud Platform Management	Cloud Security Management				
Cloud Consultancy Services		Cloud and Security Assessment	Design and re-design of cloud architecture	Application Modernization and Innovation	Cloud Implementation	Cloud Migration and Transition	Diagnosis and Troubleshooting	Security and Performance Testing	Well-architected Review

Managed Services

Cloud Operations Services
Immeo provides Cloud Operations Services with different service level options, depending on the client's own cloud capabilities and strategic choices. In other words, Immeo together with the client determines the appropriate cloud operating model for the current client situation.

The cloud operations services consists of 24/7/365 monitoring, a service desk with service, change and incident management handling capabilities and the cloud platform operations, including maintenance and optimization of the Azure platform and services. Additionally, offered services include application performance management, cost optimization and management and service delivery management services.

Application Management Services
Immeo provides Application Management Services consisting of further development, support, maintenance and optimization services of the Sitecore application as well as release and deployment management services.

COMPANIES, WE HAVE HELPED

Deloitte.   Nykredit   ROCKWOOL

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Microsoft
Partner Award
2020

Årets Cloud
Infrastructure Partner
Immeo

Microsoft

Microsoft
Partner Award
2019

Årets Cloud
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Microsoft

Scope, terms and pricing of the Managed Services are agreed and regulated in the respective service agreement with the client. Please contact us for an introduction to our service catalogue and a detailed Service Level Agreement.