



# TWIKY BUSINESS CENTRAL - USER GUIDE

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## USER GUIDE

### 1. PURPOSE OF THIS DOCUMENT

This user guide describes how you can get started with Twikey and how to use the different features.

Twikey has developed a way to set up and manage direct debits easily and efficiently in an interface that is compatible with most major banks and software suppliers. In addition to direct debit, their solutions also offer access to all other payment methods.

They want to offer customers - the companies and their millions of end consumers - superior service. They can only achieve this by using state-of-the-art solutions and efficient processes. (bron: <https://www.twikey.com/>)

With Twikey you can invite customers to Twikey from D365BC and manage their mandates. When you post and send your invoice in D365BC, the document is sent to Twikey to generate a payment URL. You can use this Payment URL to create a QR code to put this on your sales invoice document. You can always check the latest payment status in D365BC.

## 2. SETUP

### 2.1 Twikey Setup

In the Twikey Setup, you set the necessary parameters for the integration and enable the Twikey integration.

←

✎

🔗

+

🗑

✓ Saved

🔖

📄

🔗

## Twikey Setup

➡ Update Status

📄 Contract Templates

📄 Log Entries

📄 Beta Environment

📄 Production Environment ...

### General

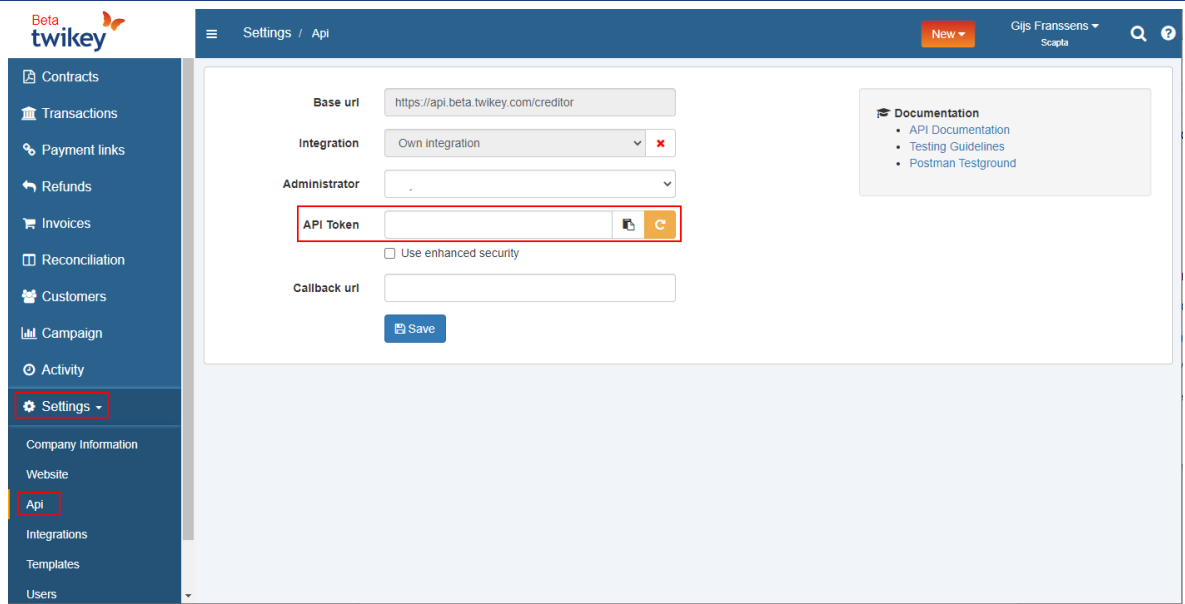
Enable Twikey Integra... ☒

API Key .....

Environment URL .....

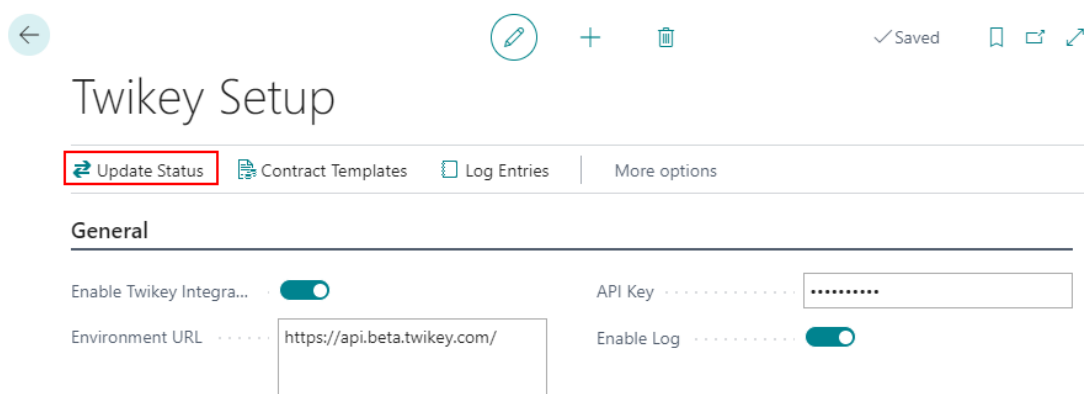
Enable Log ..... ☒

- **Enable Twikey Integration**  
Enable or disable the Twikey integration.
- **Environment URL**  
= URL of your Twikey Environment  
You can use the functions 'Beta Enviroment' or 'Production Enviroment' to fill in the correct environment URL or you can do it manually.
- **API Key**  
This is the API token from Twikey.  
You can find this API in Twikey under Settings > API



- Enable log  
You can enable logging.

## 2.1.1 Update Status



This function must be executed to get the feed of the mandates, invoices, and payments. It can be performed manually by pressing this button or can be scheduled in the job queue entries by using code unit '71016577 – TwikeyJobQueue'.

←

Job Queue Entry Card

+

✓ Saved

Codeunit · 71016577 · SCA.TWI.TwikeyJobQueue

Process | Reports | Actions | Related | Fewer options

General

Show more

Object Type to Run ·····

Codeunit

▼

Object ID to Run ·····

71016577

...

Object Caption to Run ·····

SCA.TWI.TwikeyJobQueue

Description ·····

SCA.TWI.TwikeyJobQueue

Earliest Start Date/Time ···

2/11/2021 8:00

...

Job Timeout ·····

12 hours

Status ·····

On Hold

Recurrence >

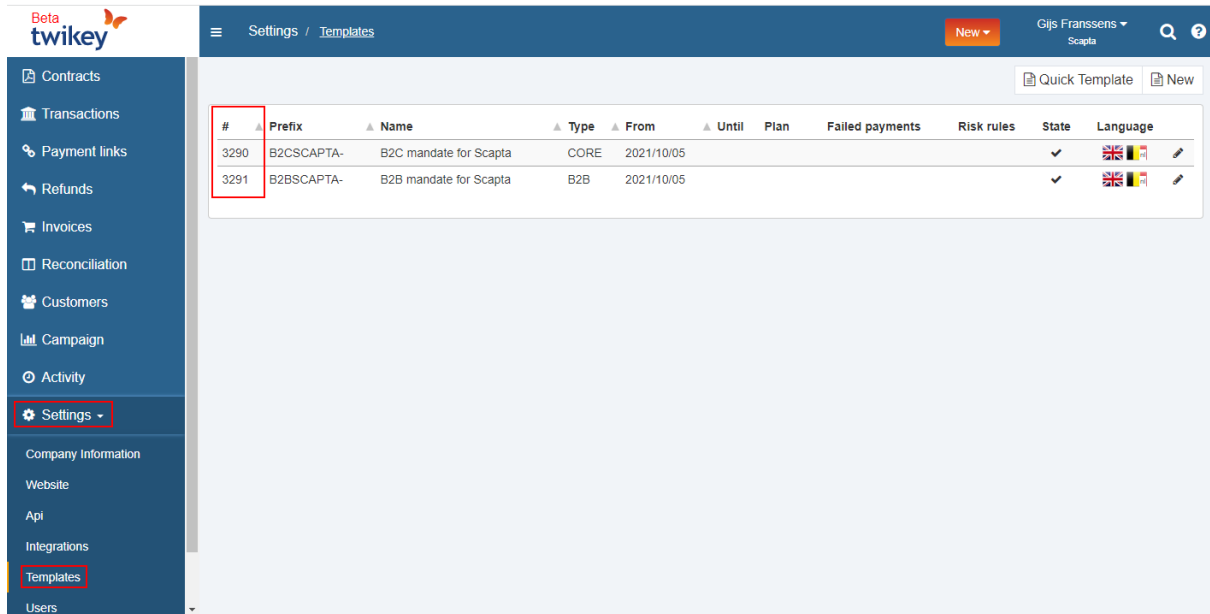
8:00:00

60

## 2.1.2 Contract Templates

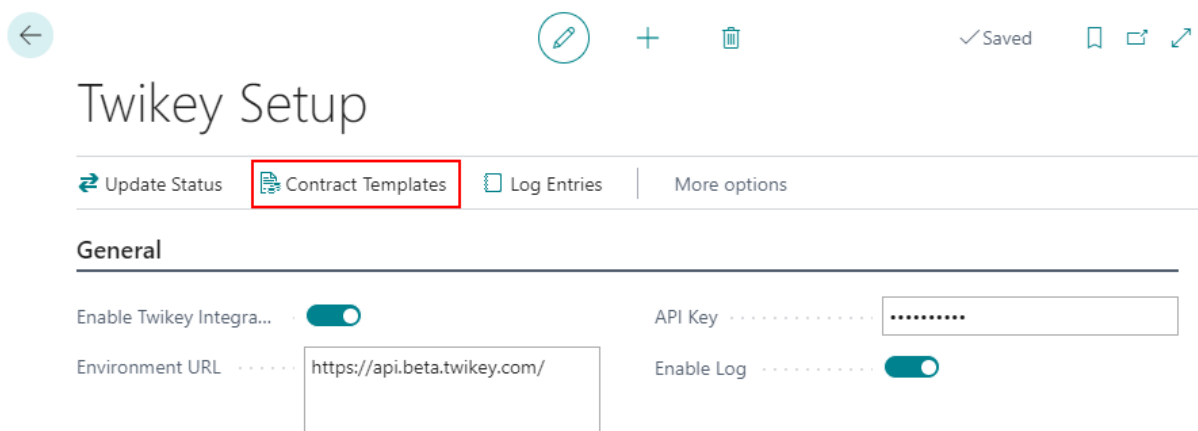
In 'Contract templates', you set the contract templates that you have defined in Twikey.

In Twikey you will find these contract templates under Settings > Templates. Use the exact same id.



#	Prefix	Name	Type	From	Until	Plan	Failed payments	Risk rules	State	Language
3290	B2CSCAPTA-	B2C mandate for Scapta	CORE	2021/10/05					✓	🇬🇧 🇩🇪 🇮🇹
3291	B2BSCAPTA-	B2B mandate for Scapta	B2B	2021/10/05					✓	🇬🇧 🇩🇪 🇮🇹

In the Twikey Setup in D365BC, go to 'Contract Templates'.



← [Edit] + [Trash] ✓ Saved [Bookmark] [Share]



## Twikey Setup



↻ Update Status **📄 Contract Templates** 📋 Log Entries | More options


### General

Enable Twikey Integra... ☒ API Key ..... [Masked]

Environment URL ..... https://api.beta.twikey.com/ Enable Log ☒



← Twikey Contract Templates ✓ Saved  

Search + New Edit List Delete **Additional Fields** Page More options  

	Id ↑		Description	Send Mail on Invite
→	3290		B2C mandate for Scapta	<input checked="" type="checkbox"/>
	3291		B2B mandate for Scapta	<input checked="" type="checkbox"/>


In Twikey, you can define extra attributes per contract. These can be found in the contract under 'Attributes'.

Beta **twikey**





Settings / Templates / B2C mandate for Scapta New Gijs Franssens Scapta  

Contracts Transactions Payment links Refunds Invoices Reconciliation Customers Campaign Activity **Settings** Company Information Website Api Integrations **Templates** Users

General Payments Invoices Interaction Emails Sms Options Signing **Attributes**



Default  + Add



The default attribute is the attribute that is visible in the contract overview.

	Attribute	Type	Description	Placeholder	Default	Mandatory	Read-only	Hidden
↓	birthdate	text	Geboortedatum					 
↑	licenseplate	text	Nummerplaat					 

Save Cancel Delete

Also link these attributes to the contract in D365BC under 'Additional fields'. Use the same name for this as in the 'Attribute' field in Twikey. Determine whether this attribute must be mandatory when sending a contract to Twikey.

← Twikey Contract Template Fields ✓ Saved  






Search + New Edit List Delete Page  

	Field Name ↑		Mandatory
→	birthdate	⋮	<input type="checkbox"/>
	licenseplate		<input checked="" type="checkbox"/>




## 2.1.3 Log entries

When you have activated logging, you can find the log entries in 'Log entries'.

It is recommended to do this only when problems arise or to delete the log entries periodically.

←  +  ✓ Saved   



## Twikey Setup



 Update Status  Contract Templates  Log Entries | More options

### General

Enable Twikey Integra... ☒ API Key .....

Environment URL .....  Enable Log ..... ☒

← Twikey Log Entries  

Search Manage Log Entries Page | More options  

Entry No. ↓	Date and Time	Time	User ID	URL	Method	Status Code	Status Description
78	2/11/2021 9:15	9:15:24	GIJS.FRANSSE...	https://api.beta.twikey.com/credi...	DELETE	200	OK
77	29/10/2021 16:04	16:04:27	GIJS.FRANSSE...	https://api.beta.twikey.com/credi...	POST	200	OK
76	29/10/2021 16:03	16:03:41	GIJS.FRANSSE...	https://api.beta.twikey.com/credi...	DELETE	200	OK
75	29/10/2021 15:43	15:43:14	GIJS.FRANSSE...	https://api.beta.twikey.com/credi...	POST	200	OK
74	29/10/2021 15:37	15:37:34	GIJS.FRANSSE...	https://api.beta.twikey.com/credi...	POST	200	OK

Click on the Entry Number to get more details.

← Twikey Log Entry ✎ + 🗑 🔍 🔗

75 ⓘ

---

**Algemeen**

Entry No. ....	75	URL .....	<a href="https://api.beta.twikey.com/creditor/invoice">https://api.beta.twikey.com/creditor/invoice</a>
Date and Time .....	29/10/2021 15:43	Method .....	POST
Time .....	15:43:14	Status Code .....	200
User ID .....	GIJS.FRANSSENS	Status Description .....	OK

**Request**

```
{
  number: "VF2110-012",
  title: "12456",
  remittance: "12456",
  ct: 3291,
  amount: "12.10",
  date: "2021-10-29",
  dueDate: "2021-11-12",
  locale: "NL",
  customer: {
    customerNumber: "K0004",
  }
}
```

**Response**

```
{
  id: "9f65de87-0abf-49d3-9708-51e09dea1b9e",
  number: "VF2110-012",
  title: "12456",
  remittance: "12456",
  ref: null,
  state: "BOOKED",
  amount: 12.1,
  date: "2021-10-29",
  dueDate: "2021-11-12",
}
```

To delete the log entries, use the functions 'Delete Entries older than 7 days' or 'Delete all entries'.

← Twikey Log Entries 🔍 🔗

Search Manage **Log Entries** Page More options

☒ Delete Entries Older Than 7 Days ☒ Delete All Entries 🔍

78	2/11/2021 9:15	9:15:24	GIJS.FRANSSE...	<a href="https://api.beta.twikey.com/credi...">https://api.beta.twikey.com/credi...</a>	DELETE	200	OK
<u>77</u>	29/10/2021 16:04	16:04:27	GIJS.FRANSSE...	<a href="https://api.beta.twikey.com/credi...">https://api.beta.twikey.com/credi...</a>	POST	200	OK
76	29/10/2021 16:03	16:03:41	GIJS.FRANSSE...	<a href="https://api.beta.twikey.com/credi...">https://api.beta.twikey.com/credi...</a>	DELETE	200	OK

## 2.2 Customer

### 2.2.1 Enable Twikey

It is possible to define per customer whether you want to send the documents to Twikey.

On the customer card in the tab 'Payments' in the field 'Twikey Enabled', you have the following options:

- **Always**  
= Default value  
= Always send the documents to Twikey
- **Optional**  
= Get the question if you want to send to Twikey when you send your invoice to the customer.
- **Disable**  
= do not send the documents to Twikey for this customer.

## Payments

Show more

Payment Terms Code	30 DAGEN	Domiciliation No.	
Payment Reference ...	STRUC	Twikey Enabled	Always

## 2.2.2 Twikey Document Fields

On the customer card, you can define the additional fields per contract template.  
Go to Related > Customer > Twikey Document Fields and select the contract template you want to use for this customer, the field name and fill the value.

Customer Card

K0006 · Riet Mondelaers Twikey Mandaat

New Document Approve Request Approval Prices & Discounts Navigate Customer Actions **Related** Reports Fewer options

**Customer** History Prices and Discounts Sales Documents Service

Dimensions Bank Accounts Direct Debit Mandates Ship-to Addresses Contact Cross References Comments Approvals Attachments Document Layouts Sent Emails Twikey Documents **Twikey Document Fields**

3500 riet.mondelaers@scapta.com

BINNENLAND BINNENLAND

AGEN Domiciliation No. Twikey Enabled Always

Shipment Method Code Base Calendar Code Customized Calendar No

Reserve Optional

Posted Sales Shipments Posted Sales Invoices Posted Sales Return Receipts

0

Posted Sales Credit Memos

**Customer Statistics**

Customer No. K0006

Balance (LCY) 0.00

**Sales**

Outstanding Orders (LCY) 0.00

Shipped Not Invd. (LCY) 0.00

Outstanding Invoices (LCY) 0.00

**Service**

Outstanding Serv. Orders (LCY) 0.00

Serv Shipped Not Invoiced(L... 0.00

Outstanding Serv.Invoices(LCY) 0.00

Twikey Document Fields

Search + New Edit List Delete Page

Contract Template ↑	Field Name ↑	Field Value
3290	birthdate	13/01/1988
→ 3290	licenseplate	1-AAA-123

The field values are text fields.

## 2.2.3 Invite Customer Via Twikey

Use the function 'Invite Customer via Twikey' on the customer card to send an invitation for Twikey to the customer.

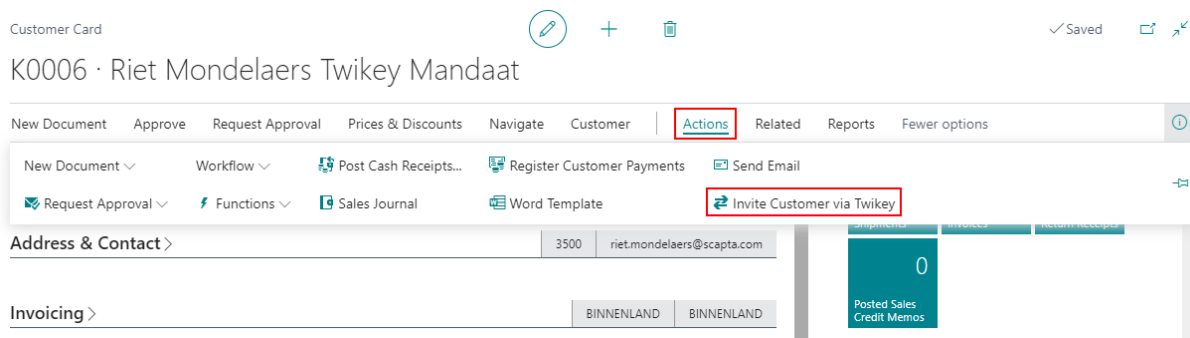
The following information of the customer is sent to Twikey:

- Name
- Address
- City
- Post Code
- Country/Region Code
- Language Code
- E-mail
- Mobile Phone No.
- Contact Name

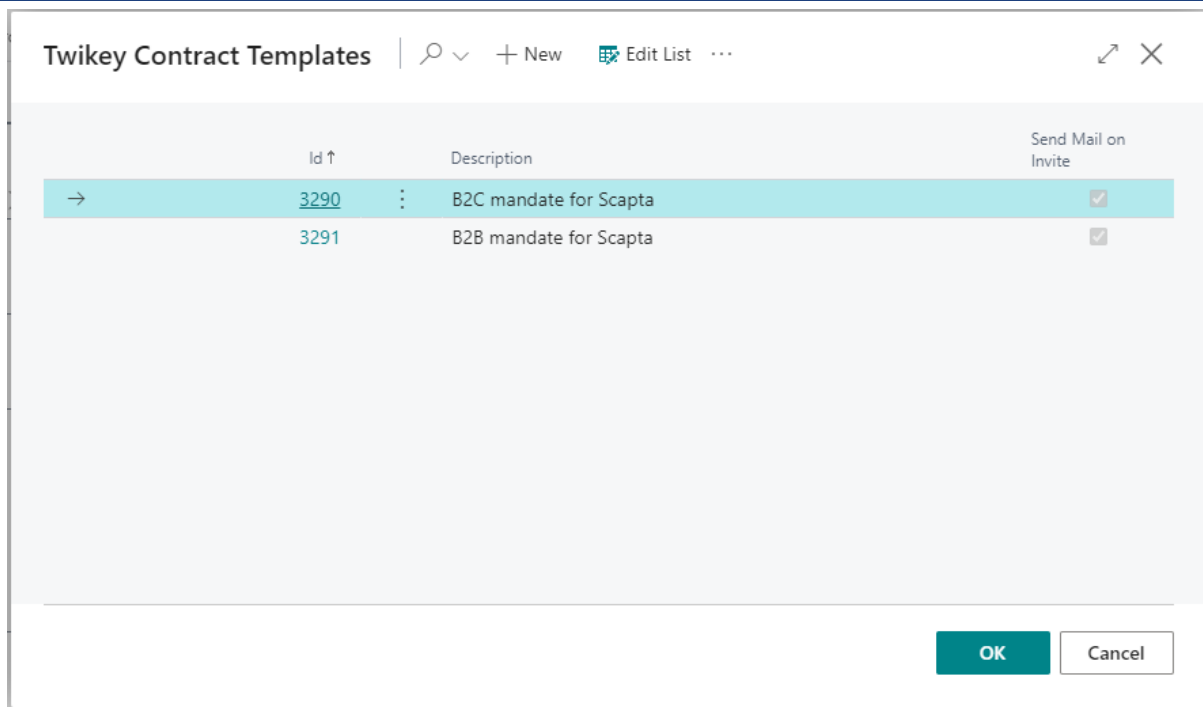
Remark: If the contact name is empty, the customer name will be filled in 'firstname' in Twikey.

- Enterprise no./Vat Registration No.

When these fields are adjusted in Business Central, an update will be sent to Twikey.



Select the Twikey Contract Template you want to use for this customer. If you only have one contract template, this question will not be asked, and that one template will be automatically selected.



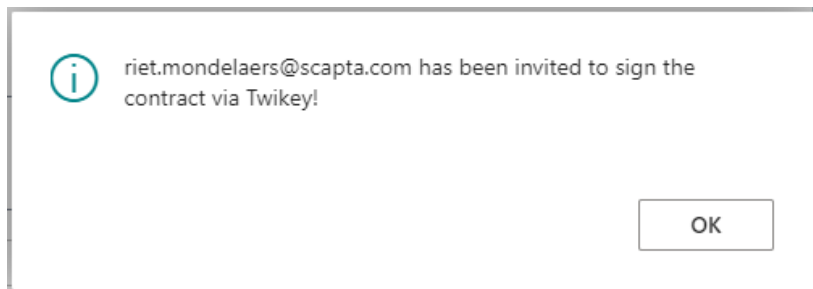
	Id ↑		Description	Send Mail on Invite
→	<u>3290</u>	⋮	B2C mandate for Scapta	<input checked="" type="checkbox"/>
	3291		B2B mandate for Scapta	<input checked="" type="checkbox"/>

If you have forgotten to fill in a mandatory attribute linked to the selected template, you will receive a notification.



Fill in the required fields and re-invite the customer to Twikey.

If this is successful, you will receive the message below.



The customer receives an e-mail from Twikey with a link to sign the mandate.



Beste Riet Mondelaers Twikey Mandaat xx,

We willen graag uw akkoord om onze facturen automatisch te betalen, dit helpt u om tijd te besparen.


We hebben ervoor gekozen dit online te doen om overbodig papierwerk te vermijden.  
Klik op de [link](#) om het mandaat te ondertekenen.

#### **Mandaat tekenen**

Voor bijkomende vragen, contacteer **Scapta**.  
Met vriendelijke groet,  
Scapta

powered by **twikey** 

Riet Mondelaers Twikey Mandaat x

 Scapta

powered by  
twikey

1 Details

2 Voorbeeld

3 Teken

Scapta heeft een getekend document nodig. Kies de methode die u wilt gebruiken om uw document correct te tekenen.

- ☐ Belgische elektronische identiteitskaart
- ☐ Visa
- ☐ Maestro (Bankkaart)
- ☐ Mastercard
- ☐ Sms
- ☐ Eenvoudige handtekening
- ☐ Itsme
- ☒ Test handtekening (Niet voor productie)

Annuleer

Vorige stap

3 Teken

Dit is een voorbeeld van het document dat u zal tekenen.

Op het einde zal Twikey u via mail de definitieve getekende versie opsturen.

Mandate #1744806

1 / 1

86%



Mandaat SEPA Europese domiciliëring

Mandaatnummer

B2CSCAPTA-25

Door ondertekening van dit mandaatformulier geeft u toestemming aan (A) Scapta een opdracht te sturen naar uw bank om een bedrag van uw rekening te debiteren en (B) uw bank om een bedrag van uw rekening te debiteren overeenkomstig de opdracht van Scapta

U kunt een Europese domiciliëring laten terugbetalen. Vraag uw eigen bank naar de voorwaarden. Een verzoek tot terugbetaling moet binnen 8 weken na de datum van debitering van het bedrag van uw rekening worden ingediend.

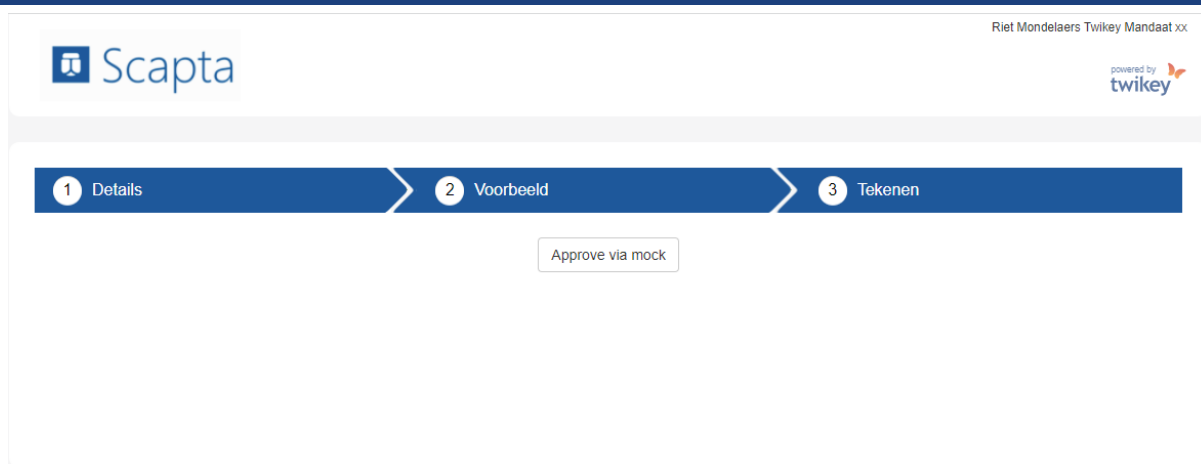
Uw informatie

Naam

Riet Mondelaers Twikey Mandat xx

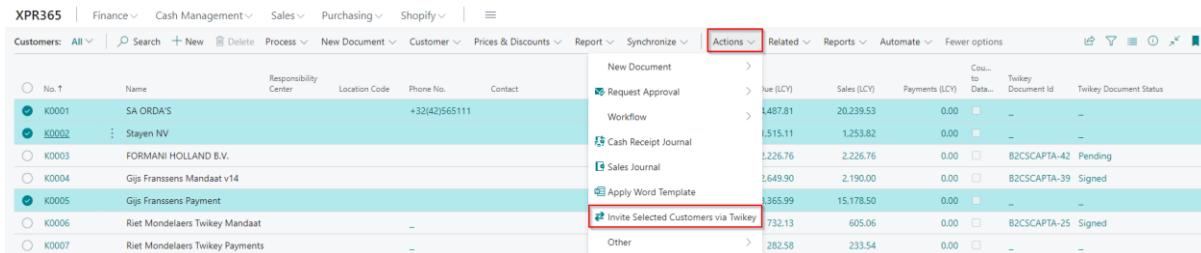
Adres

Koninklijke Steenvoer 293 bus 38



## 2.2.4 Invite Customers via Twikey in batch

From the customer overview, customers can be invited via Twikey in batch. Select the customers you want to send and invite to and use the action 'Invite Selected Customers via Twikey'.



No. 1	Name	Responsibility Center	Location Code	Phone No.	Contact
K0001	SA ORDA'S			+32(42)565111	
K0002	Stayen NV				
K0003	FORMANI HOLLAND B.V.				
K0004	Gijs Franssens Mandaat v14				
K0005	Gijs Franssens Payment				
K0006	Riet Mondelaers Twikey Mandaat				
K0007	Riet Mondelaers Twikey Payments				

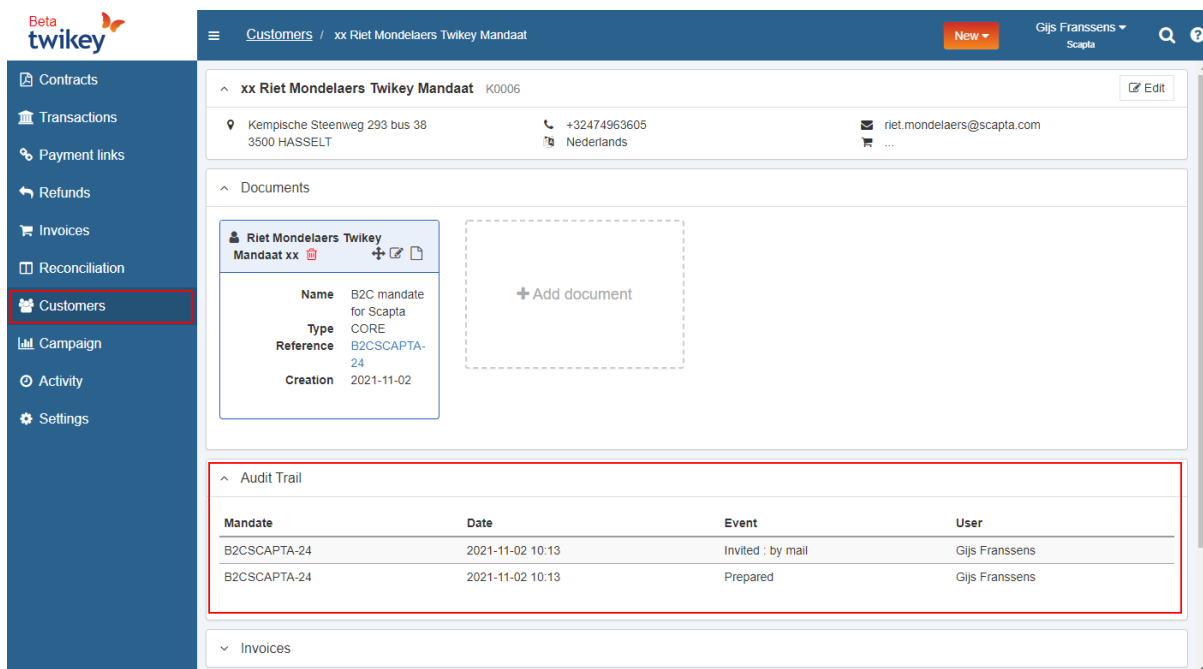
  

Net (LCY)	Sales (LCY)	Payments (LCY)	Cross to Data...	Twikey Document Id	Twikey Document Status
4,487.81	20,239.53	0.00			
1,515.11	1,253.82	0.00			
2,226.76	2,226.76	0.00		B2CSCAPTA-42	Pending
3,643.90	2,190.00	0.00		B2CSCAPTA-39	Signed
1,365.99	15,178.50	0.00			
732.13	605.06	0.00		B2CSCAPTA-25	Signed
282.58	233.54	0.00			

The further processing is the same as inviting one customer.

## 2.2.5 Twikey Documents

The status of the documents can be found in both Twikey and D365BC.



Mandate	Date	Event	User
B2CSCAPTA-24	2021-11-02 10:13	Invited : by mail	Gijs Franssens
B2CSCAPTA-24	2021-11-02 10:13	Prepared	Gijs Franssens

On the customer card in D365BC, you go to Related > Customer > Twikey Documents.

Customer Card

K0006 · Riet Mondelaers Twikey Mandaat

New Document Approve Request Approval Prices & Discounts Navigate Customer Actions **Related** Reports Fewer options

**Customer** History Prices and Discounts Sales Documents Service

Dimensions Bank Accounts Direct Debit Mandates Ship-to Addresses Contact Cross References Comments Approvals Attachments Document Layouts Sent Emails **Twikey Documents** Twikey Document Fields

3500 riet.mondelaers@scapta.com

BINNENLAND BINNENLAND

AGEN Domiciliation No. Twikey Enabled Always

Shipment Method Code Base Calendar Code

Posted Sales Shipments Posted Sales Invoices Posted Sales Return Receipts

0

Posted Sales Credit Memos

**Customer Statistics**

Customer No. K0006

Balance (LCY) 0.00

**Sales**

Outstanding Orders (LCY) 0.00

Shipped Not Invd. (LCY) 0.00

Outstanding Invoices (LCY) 0.00

**Service**

Outstanding Serv. Orders (LCY) 0.00

Serv Shipped Not Invoiced(L... 0.00

Outstanding Serv.Invoices(LCY) 0.00

← Twikey Documents

✓ Saved

Search Edit List Cancel Page More options

Customer No. ↑	Document Id ↑	Status	Cancel Reason
→ K0006	B2CSCAPTA-24	Pending	

The status is 'Pending' when the contract has yet to be signed. When the contract is signed, it changes to 'Signed'.

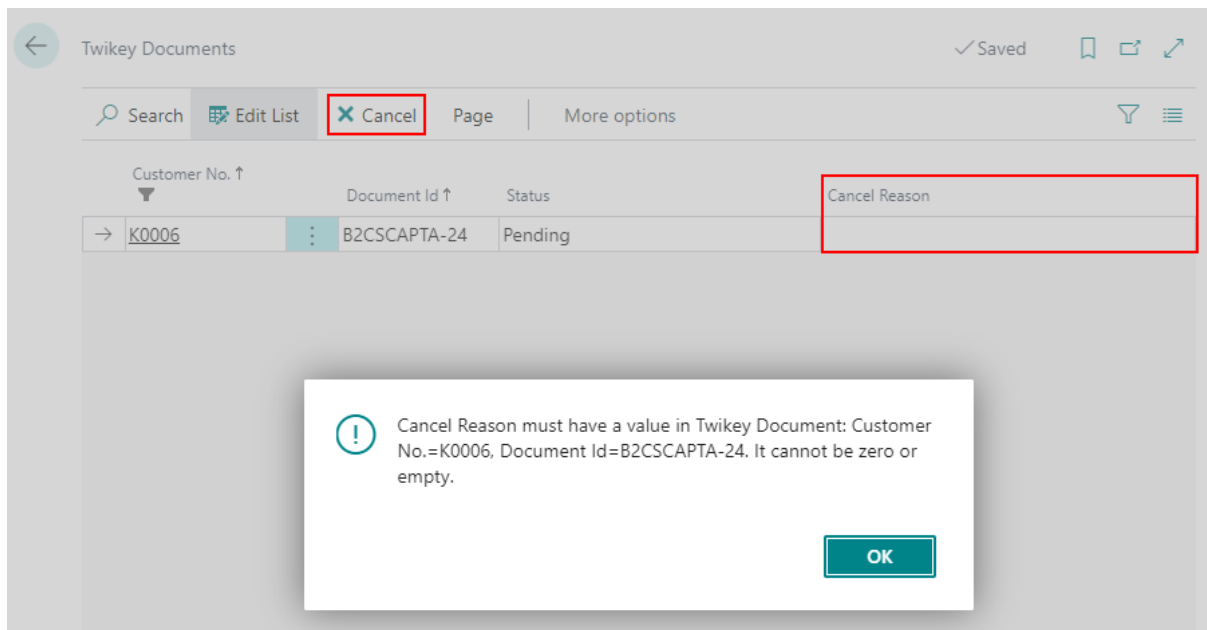
Twikey Documents

✓ Saved

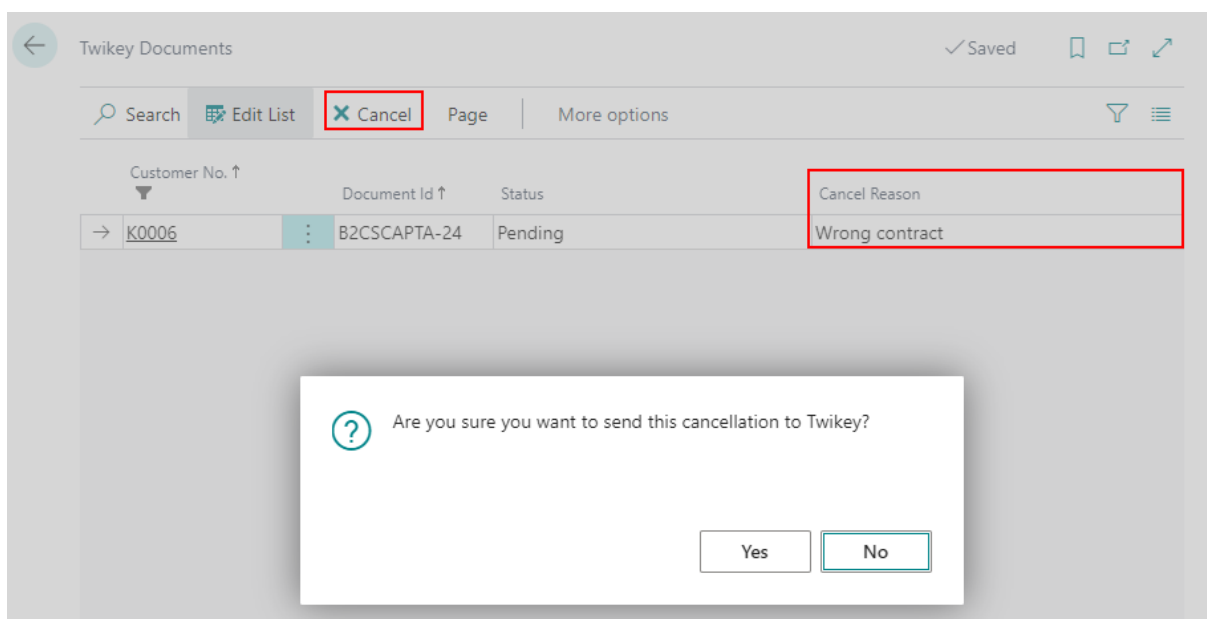
Search Edit List Cancel Page More options

Customer No. ↑	Document Id ↑	Status	Cancel Reason
→ K0006	B2CSCAPTA-24	Cancelled	Wrong contract
K0006	B2CSCAPTA-25	Signed	

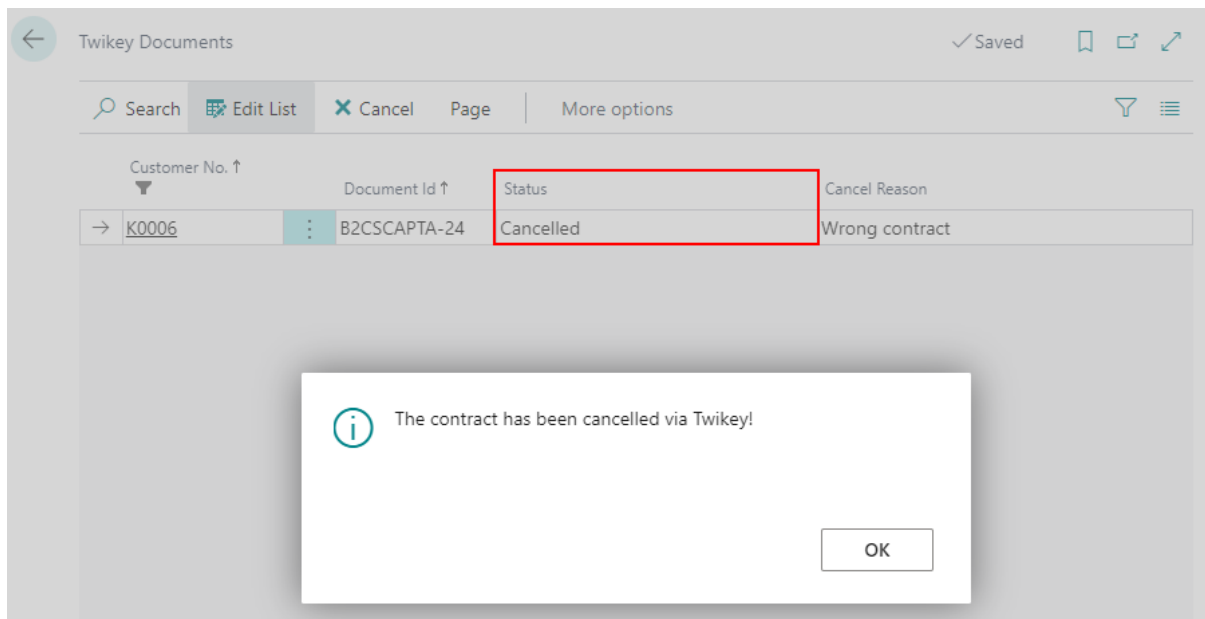
It is possible to cancel a contract via the function 'Cancel'. It is mandatory to specify a cancel reason. If you forget this, you will get the message below.



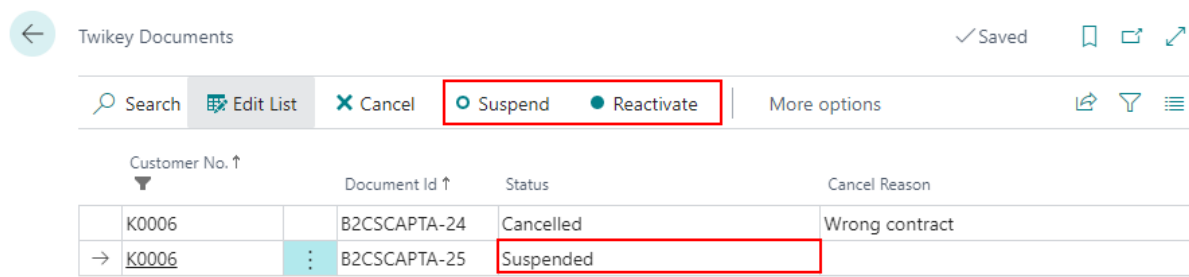
If you do specify a cancel reason, you will be asked if you are sure.



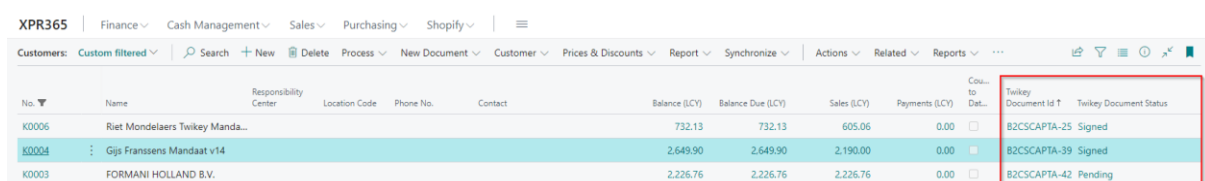
The status changes to 'Cancelled'. The customer receives an e-mail from Twikey.



It is also possible to temporary suspend a contract and reactivate it later by using the functions 'Suspend' and 'Reactivate'. The status will change.



In the customer overview, you will find the document id and the document status of the latest Twikey document.



## 3. FLOW

### 3.1 Sales Invoice

Send your sales invoice to Twikey to automatically collect money from his/her account if the customer has authorized this or generate a payment URL so that the customer can make his payment online.

#### 3.1.1. Create Sales Invoice

Create a sales invoice.

#### 3.1.2. Change contract template

When you create a sales invoice for a customer it is possible to still choose another contract template for this sales invoice by choosing an alternative contract template in the 'Invoice Details' tab. This is the case when for example this invoice may not go through the mandate but must be given a payment link.

Sales Invoice ✎ + 🗑 ✓ Saved 📄 🔗

21-0016 · Riet Mondelaers Twikey Mandaat

Posting Prepare Invoice Release Request Approval Navigate Actions Related Fewer options

#### Invoice Details Show more

Currency Code	<input type="text"/>	Shortcut Dimension 1 Code	<input type="text"/>
Shipment Date	<input type="text" value="2/11/2021"/>	Shortcut Dimension 2 Code	<input type="text"/>
Prices Including VAT	<input checked="" type="checkbox"/>	Payment Discount %	<input type="text" value="0"/>
VAT Bus. Posting Group	<input type="text" value="BINNENLAND"/>	Journal Template Name	<input type="text" value="VERK-FAC"/>
Payment Terms Code	<input type="text" value="30 DAGEN"/>	Direct Debit Mandate ID	<input type="text"/>
EU 3-Party Trade	<input checked="" type="checkbox"/>	Payment Method Code	<input type="text" value="BANK"/>
Payment Service	<input type="text" value="No payment service is made available."/>	Payment Reference Code	<input type="text" value="STRUC"/>
		Twikey Alt. Contract Template	<input type="text"/>

Id ↑	Description
→ 3290	B2C mandate for Scapta
3291	B2B mandate for Scapta

[Select from full list](#)

#### Shipping and Billing

Ship-to

Contact

## 3.1.3 Post & Send Sales invoice

When you choose to 'Post & Send' your sales invoice and Twikey is enabled, the following happens:

- The invoice is posted.
- The document is sent to the customer according to the sending profile.
- The document is sent to Twikey to generate the payment URL.

**Remark:** Sales invoices that are sent twice to Twikey, will also be sent twice as a payment to the customer.

Sales Invoice ✓ Saved

21-0016 · Riet Mondelaers Twikey Mandaat

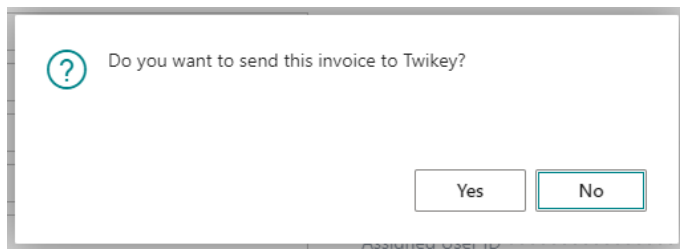
**Posting** Prepare Invoice Release Request Approval Navigate Actions Related Fewer options

Post Post and New... **Post and Send...** Preview Posting

City .....	HASSELT	Salesperson Code .....	
Post Code .....	3500	Campaign No. ....	
Country/Region Code .....	BE	Responsibility Center .....	
Contact No. ....	CT000014	Assigned User ID .....	
Phone No. ....		Status .....	Open
Mobile Phone No. ....	+32 474 96 36 05	Work Description	
Email .....	riet.mondelaers@scapta.com		
Contact .....			

Lines	Manage	Line	Page	Fewer options				
Type	No.	Description	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. VAT	Line Discount %	Line Amount Excl. VAT
→ G/L Account	701000	Verkopen diensten.werk.. - Binnenl.		1		352.50		352.50

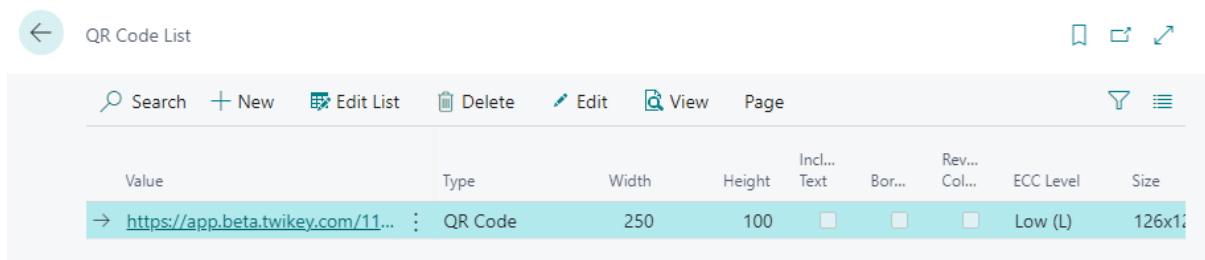
When the customer has the option 'Optional' in the field 'Twikey enabled' on the customer card, the following question will be asked when you 'Post & Send' the sales invoice.



### 3.1.4 Lay-out – QR Code

In custom development, the payment URL and the QR code can be added to the sales invoice lay-out.

You can use the QR Code List to generate the QR code.



←

QR Code Card

+

✓ Saved

https://app.beta.twikey.com/11967/c6a672bc-6cb3-4f49-8a8b-4a19f974cab8

Generate Image

General

Value .....

https://app.beta.twikey.com/1196

Picture Type .....


png

Type .....

QR Code

Options

Image



### 3.1.5 Twikey Registrations

In 'Twikey Registrations' you can find the documents that are sent to Twikey with the Twikey Invoice Id, The payment URL and the Invoice Status.

← Twikey Registrations 🔖 📄 ↗

🔍 Search Page 🔍 ☰

Entry No.	Posted Sales Invoice No. ↓	Twikey Invoice Id	Invoice Payment URL	Invoice Status
<u>13</u>	VF2111-001	817f63a3-8d9e-4a67-a320-6a0...	https://app.beta.twikey.com/11967/817f63a...	BOOKED
12	VF2110-012	0f65de87-0abf-49d3-9708-51e...	https://app.beta.twikey.com/11967/0f65de8...	BOOKED
11	VF2110-011	02bb7b12-839d-4cc3-b490-73...	https://app.beta.twikey.com/11967/02bb7b1...	PAID
10	VF2110-010	c6a672bc-6cb3-4f49-8a8b-4a1...	https://app.beta.twikey.com/11967/c6a672b...	PENDING
9	VF2110-009	06dc53c2-5d3d-4dc6-b5ae-0e...	https://app.beta.twikey.com/11967/06dc53c...	PAID

There are three invoice statuses:

- Booked  
The sales invoice is booked and waits for payment.
- Pending  
The sales invoice is booked and waits for approval from the bank.
- Paid  
The sales invoice is paid.

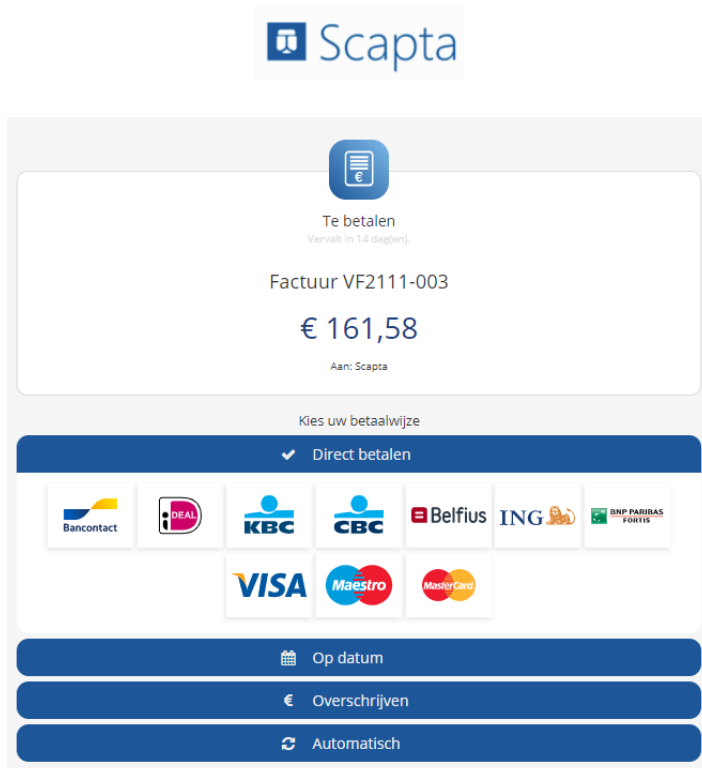
### 3.1.6 Payment for customer with mandate

When the customer opens the payment URL or scans the QR Code, no further action is required for the customer on the payment page.



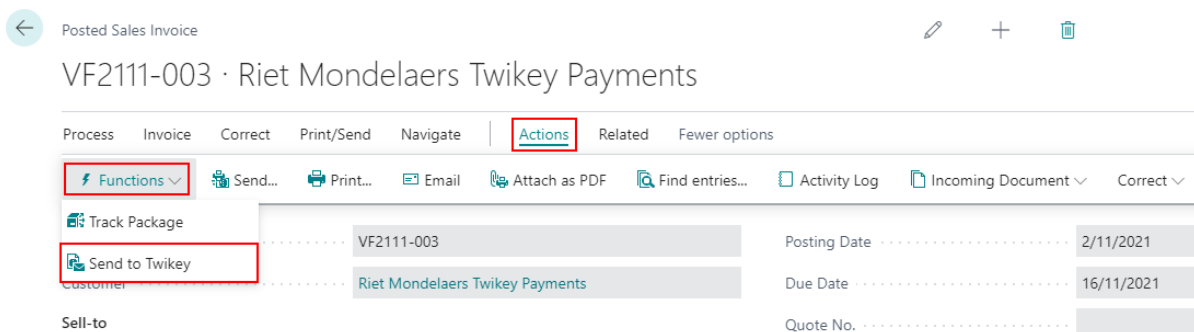
### 3.1.7 Payment for customer without mandate

When the customer opens the payment URL or scans the QR Code, the payment page opens and the customer can choose how he wishes to pay the invoice.



## 3.1.8 Send Posted Sales Invoice to Twikey

If something went wrong or if the document should have been sent to Twikey, you can still send it to Twikey from the posted sales invoice.



Posted Sales Invoice

VF2111-003 · Riet Mondelaers Twikey Payments

Process Invoice Correct Print/Send Navigate **Actions** Related Fewer options

Functions Send... Print... Email Attach as PDF Find entries... Activity Log Incoming Document Correct

Track Package

Send to Twikey

Customer

Sell-to

VF2111-003

Riet Mondelaers Twikey Payments

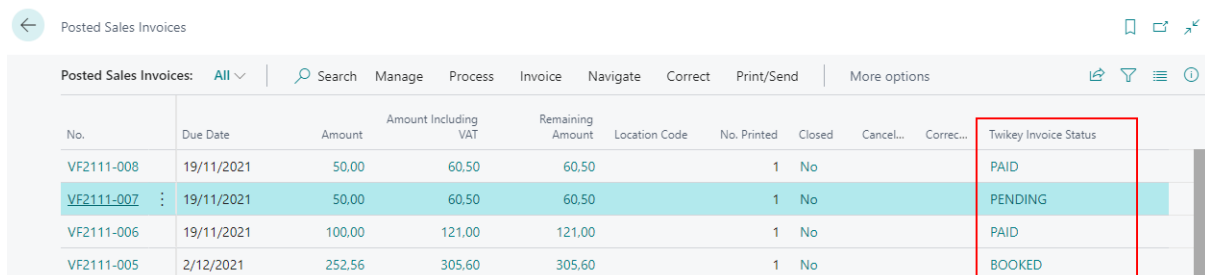
Posting Date 2/11/2021

Due Date 16/11/2021

Quote No.

## 3.1.9 Invoice status on posted sales invoice

On the posted sales invoice in the column 'Twikey Invoice status', you can see the payment status of the invoice. When you click on the link, you will end up at the payment url.



Posted Sales Invoices

Posted Sales Invoices: All Search Manage Process Invoice Navigate Correct Print/Send More options

No.	Due Date	Amount	Amount Including VAT	Remaining Amount	Location Code	No. Printed	Closed	Cancel...	Correc...	Twikey Invoice Status
VF2111-008	19/11/2021	50.00	60.50	60.50		1	No			PAID
VF2111-007	19/11/2021	50.00	60.50	60.50		1	No			PENDING
VF2111-006	19/11/2021	100.00	121.00	121.00		1	No			PAID
VF2111-005	2/12/2021	252.56	305.60	305.60		1	No			BOOKED

## 3.2 Customer Ledger Entries

Send your customer ledger entries to Twikey to automatically collect money from his/her account if the customer has authorized this or generate a payment URL so that the customer can make his payment online.

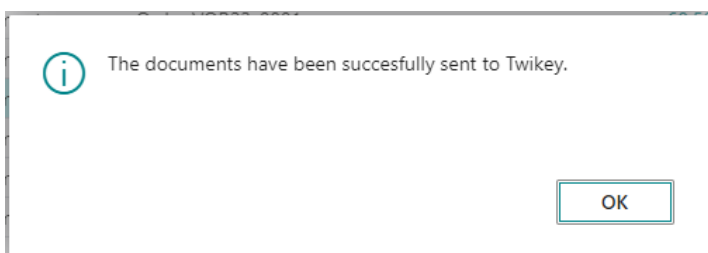
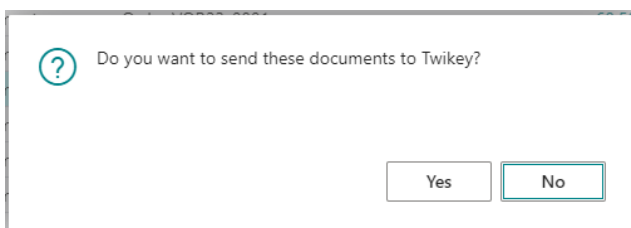
## 3.2.1 Send Customer Ledger Entry to Twikey

Use the action 'Send to Twikey' to send the selected customer ledger entries to Twikey to generate a payment URL.

**Remark:** Customer Ledger Entries that are sent twice to Twikey, will also be sent twice as a payment to the customer.

Customer Ledger Entries

Customer Ledger Entries									
<div> <div>Search</div> <div>Edit List</div> <div>Process</div> <div>Line</div> <div>Entry</div> <div>Actions</div> <div>Automate</div> <div>Fewer options</div> </div>									
<div> <div>Functions</div> <div>Update Payment Predictions</div> <div>Incoming Document</div> <div>Send to Twikey</div> </div>									
Posting Date	Document Type	Document Number	Other				Currency Code	Original Amount	Amount
11/2/2021	Invoice	VF2111-004	K0007	Riet M		21-0018		121.00	121.00
11/2/2021	Invoice	VF2111-003	K0007	Riet M	Other	21-0017		161.58	161.58
11/2/2021	Invoice	VF2111-005	K0006	Riet Mondelaers Twikey Manda...		Invoice 21-0019		305.60	305.60
11/2/2021	Invoice	VF2111-002	K0006	Riet Mondelaers Twikey Manda...		Invoice 21-0016		426.53	426.53
9/20/2023	Invoice	VF2309-001	K0005	Gijs Franssens Payment		Invoice 23-0026		181.50	181.50
6/1/2023	Invoice	VF2306-002	K0005	Gijs Franssens Payment		Order VOR23-0002		181.50	181.50
6/1/2023	Invoice	VF2306-001	K0005	Gijs Franssens Payment		Order VOR23-0001		60.50	60.50
5/11/2023	Invoice	VF2305-010	K0005	Gijs Franssens Payment		Invoice 23-0025		302.50	302.50
5/11/2023	Invoice	VF2305-009	K0005	Gijs Franssens Payment		Invoice 23-0024		121.00	121.00
5/9/2023	Invoice	VF2305-008	K0005	Gijs Franssens Payment		Invoice 23-0023		121.00	121.00



## 3.2.2 Invoice Status

In the 'Customer Ledger Entries' in the column 'Twickey Invoice status', you can see the payment status of the related invoice. When you click on the link, you will end up at the payment url.

← Customer Ledger Entries

🔍 Search

📄 Edit List

Process

Line

Entry

Actions ▾

Automate ▾

Fewer options

Posting Date	Document Type	Document No.	Open	On Hold	Entry No.	Exp... to Pay... File	Message to Recipient	Recipient Bank Account	Sales Code	Twickey Invoice Status ↓
→ 11/3/2022	Invoice	VF2211-003	<input checked="" type="checkbox"/>		274	<input type="checkbox"/>			—	PAID
11/25/2021	Invoice	VF2111-014	<input checked="" type="checkbox"/>		126	<input type="checkbox"/>			—	PAID
11/2/2021	Invoice	VF2111-004	<input checked="" type="checkbox"/>		82	<input type="checkbox"/>			—	PAID
11/2/2021	Invoice	VF2111-002	<input checked="" type="checkbox"/>		76	<input type="checkbox"/>			—	PAID
9/20/2023	Invoice	VF2309-001	<input checked="" type="checkbox"/>		567	<input type="checkbox"/>			—	EXPIRED
11/25/2021	Invoice	VF2111-016	<input checked="" type="checkbox"/>		499	<input type="checkbox"/>			—	EXPIRED

## 3.2.3 Customer Ledger Entry Twickey Registrations

In 'Customer Ledger Entry Twickey Registrations' you can find the documents that are sent to Twickey from the customer ledger entries with the Twickey Invoice Id, The payment URL and the Invoice Status.

← Customer Ledger Entry Twickey Registrations

Entry No. ↑	Customer Ledger Entry Document No.	Twickey Invoice Id	Invoice Payment URL	Invoice Status	Customer Ledger Entry No.
1	VF2111-004	b33c820b-953c-4c9d-bd9-1bb9d5bfa09	https://app.beta.twickey.com/11967/b33c820b-953c-4c9d-bd9-1bb9d5bfa09	PAID	82
2	VF2111-005	06b1e70b-665b-48cf-9b2c-d8ce8306f6b	https://app.beta.twickey.com/11967/06b1e70b-665b-48cf-9b2c-d8ce8306f6b	EXPIRED	85
3	VF2111-016	cd2f804-1472-4854-a00b-6f86ec7d8e76	https://app.beta.twickey.com/11967/cd2f804-1472-4854-a00b-6f86ec7d8e76	EXPIRED	499
4	VF2111-014	9f68b9b-8e09-491b-80db-8093d580c366	https://app.beta.twickey.com/11967/9f68b9b-8e09-491b-80db-8093d580c366	PAID	126
5	VF2211-003	8f944774-915f-467e-bccc-734176382833	https://app.beta.twickey.com/11967/8f944774-915f-467e-bccc-734176382833	PAID	274
6	VF2211-001	1605a586-76c0-4c22-8a58-738074d25bb	https://app.beta.twickey.com/11967/1605a586-76c0-4c22-8a58-738074d25bb	EXPIRED	268
7	VF2111-002	8b371711-18c5-4d8b-9191-5d77c2de03dc	https://app.beta.twickey.com/11967/8b371711-18c5-4d8b-9191-5d77c2de03dc	PAID	76
8	VF2303-001				423
9	SF2302-003				371
10	VF2309-001	ece7d2fe-c5b7-418f-898f-aac4a9650291	https://app.beta.twickey.com/11967/ece7d2fe-c5b7-418f-898f-aac4a9650291	EXPIRED	567
11	VF2305-009	193d95fc-0bbe-46e6-bdb5-3223a2132d57	https://app.beta.twickey.com/11967/193d95fc-0bbe-46e6-bdb5-3223a2132d57	EXPIRED	453

## 4. APIS

APIs have been made available for the pages below:

- Twikey Documents
- Twikey Registrations
- Customer Ledger Entry Twikey Registrations

## 5. CUSTOMIZATIONS

If you want to use the functions of the Twikey app through customization to send booked sales invoices or customer ledger entries to Twikey, you can use the following code unit:

- Code Unit 71016575 "SCA.TWI.TwikeyMgt"
  - o `SendPostedSalesInvoicesToTwikey(SalesInvHeader: Record "Sales Invoice Header"; ShowNotification: Boolean)`
  - o `SendCustLedgerEntriesToTwikey(CustomerLedgerEntry: Record "Customer Ledger Entry"; ShowNotification: Boolean)`

# TWIKEY

VERSION 18.4.3



## CONTACT

[www.twikey.com](http://www.twikey.com)  
[info@twikey.com](mailto:info@twikey.com)  
+32 9 395 45 00  
+31 85 208 56 30



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