



# Teams Phone Assessment



## Big Green IT Teams Phone Assessment

Each Microsoft Teams Phone Assessment begins with a comprehensive assessment, during which our team evaluates the existing telephony environment, provides recommendations to reduce costs and optimize services.

Assessment

Implement

Optimize

### Teams Phone Assessment Objectives:

- Evaluate the current telephony environment.
- Utilize features and services with Microsoft Teams Phone and reduce the total cost of ownership.
- Determine ways to streamline communication and collaboration to increase productivity.
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### Deliverables

Big Green IT will develop, present, and deliver the following as part of this project:

- Completion of milestones as listed.
- Assessment Findings and Recommendations report.
- Optional Execution Document. (additional cost)

**\$4,650\***

\*Price dependent on size of network and amount of devices.



### Teams Phone Assessment Milestones



#### Project Planning

Validate M365 licensing, identify stakeholders, develop a project plan with issue escalation and resolution, and gain access to both Microsoft Cloud and local infrastructure environments as applicable.



#### Discovery and Assessment

Conduct an extensive review of the existing telephony environment, analyzing data results, documenting findings, providing a comprehensive overview of the Client's telephony estate, highlighting risks, offering recommendations for improvement, and presenting a remediation roadmap where applicable.



#### Findings Planning

Prioritize the most critical changes and create a list of recommendations.



#### Project Completion

Review deliverables, and discuss the findings with Client's IT staff.

TPAssess-091423