## **;;; Insight**.



Solution Brief

# Microsoft 365 Copilot Readiness Services

#### The power of everyday AI

Microsoft 365 Copilot<sup>®</sup> makes "everyday AI" possible in your organization by leveraging the power of your Microsoft 365<sup>®</sup> environment to enable end users to be more skilled, creative and productive. Microsoft has made bringing AI to your organization easy, but the promise of its usefulness and ROI are dependent on the state of your environment and your readiness to adopt this new technology.

If you have concerns about your data, governance, adoption, security, privacy or compliance, you are not alone. Optimizing your Microsoft<sup>®</sup> 365 ecosystem and preparing your organization for AI are integral parts of success.

#### Drive success with the help of a trusted partner.

Insight can guide you on your Microsoft 365 Copilot journey with the help of our more than 1,500 dedicated Modern Work professionals who have been working with clients to optimize their Microsoft environments for over 20 years. Whether you have invested and are planning an implementation, or if you just want to learn more about Microsoft 365 Copilot and how it can help your organization, our experts can help you across your environment and with all your needs.

Let Insight help you determine your organization's needs: from evaluating readiness and determining use cases, to securing your environment, deployment, adoption and more. Our capabilities and methodology for Microsoft 365 Copilot readiness are designed to address anything your organization needs to drive success, including:



Evaluation of organizational readiness



Data estate evaluation and optimization



Persona and use case development



Governance evaluation and best practices



Security, privacy and compliance



End-user adoption and ROI



License optimization and cost evaluation



Pilot and production deployment

Microsoft 365 Copilot services are part of Insight's Modern Work practice that includes:

- + Microsoft 365 Productivity
- + Microsoft Teams®
- + SharePoint
- + Microsoft Viva
- + Microsoft 365 Security: Entra, Priva<sup>™</sup>, Purview

#### Our partner



#### Related services

Azure AI development services

Business automation and low-code solutions

End-user AI competency change and training services

#### Microsoft 365 Copilot readiness approach

#### Microsoft 365 Copilot Workshop

The workshop will start you on your Microsoft 365 Copilot journey. Lay the foundation for Microsoft 365 Copilot by exploring the "art of the possible" and determining areas of focus for technical and organizational readiness that require attention.

#### **Readiness Fast Start**

Prepare Microsoft 365 Copilot with a deep assessment of your organization's readiness and a plan for successful implementation and end-user adoption. This service includes discovery of business personas and use cases, evaluation of your data estate, security, privacy and compliance needs, governance, adoption readiness, and pilot and production deployment.



- Governance plan and policy planning and implementation
- Microsoft Adoption Framework
  enablement
- Adoption and organizational change services
- Learning and development services that include building generative AI competency in your organization
- Data estate preparation, data hygiene, content and collaboration services, including Microsoft Viva® and Syntex enablement

Technical

- SharePoint<sup>®</sup> migration services
- Zero Trust and entitlement management enablement with Microsoft 365 Security
- Data governance with Microsoft Purview<sup>®</sup>
- Third-party and custom Microsoft Graph connector configuration and development
- Microsoft 365 Copilot plug-in solution development

# Driving innovation with digital transformation

At Insight, we help clients enable innovation with an approach that spans people, processes and technologies. We believe the best path to digital transformation is integrative, responsive and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including the modern workplace, modern applications, modern infrastructures, the intelligent edge, cybersecurity, and data and AI.

Learn more at insight.com.

#### Why Insight for Microsoft?

Insight is in the top 1% of all Microsoft partners globally. Our 30+ year partnership and investment in a team of more than 9,500 sales and client-facing teammates and over 5,700 skilled, certified consulting and service delivery professionals demonstrates our commitment to Microsoft technologies and maximizing their value for your business.



Microsoft Cloud

6 Solutions Partner designations

### 21

Microsoft solution specializations

20.000+

supported agreements

Winner of 14 Microsoft Partner awards,

including 7 Partner of the Year awards, in 2023



Global footprint in **180 countries** 

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