



Microsoft 365 Copilot Readiness:

Preparing for the Impact of Generative AI in Microsoft 365 and getting your data ready for search

Generative AI

Generative AI like ChatGPT reached 100M users in just 3 months, compared to Facebook's 4.5 years. It has the potential to break the cycle of stagnant productivity and usher in a new era of innovation. The impact of next-generation AI will be felt in three distinct ways: it will unleash creativity, unlock productivity, and uplevel skills. As a result, companies leveraging AI will significantly outperform those without.

However, this potential remains theoretical unless generative AI is democratized and adopted by the users. With Microsoft Copilot, generative AI technology can be made accessible to everyone in your organization.

Microsoft 365 Copilot

Copilot offers the same generative AI technology that also powers ChatGPT, and seamlessly integrates into Microsoft 365. It can write, edit, summarize, and create content based on your natural language prompts and your data in the Microsoft Cloud. Copilot works with Microsoft 365 apps such as Word, Excel, PowerPoint, Outlook, Teams, and more. It also features Business Chat, allowing you to chat with Copilot and get intelligent assistance for various tasks. Copilot uses your company data to provide the best possible answers, while automatically inheriting all your company's valuable Microsoft 365 security, compliance, and privacy policies.

Get Your Data Ready for Copilot

Using Copilot and other LLMs (Large Language Model) can lead to compliance and data management challenges, such as oversharing and security risks. To optimize the use of Copilot, efficient data management and search are essential. Swisscom offers solutions to help businesses prepare for Copilot by implementing appropriate information management controls. Businesses need to properly organize and label their data and store it securely. By taking a proactive approach to data management, your business can benefit from these technologies while mitigating potential risks.



Source: Microsoft

Your benefit with Microsoft 365 Copilot Readiness

Assessment and Inventory

We review your cloud strategy, assess your current data protection measures, and create an initial inventory of your sensitive data.



Analyze and Plan

We analyze your Microsoft 365 environment along with its data flows and create an action plan that includes recommendations for a classification system, encryption, and data retention.



Information Protection

We explore various approaches to automatically identify and label sensitive information based on static rules, AI, and fingerprinting techniques.



Copilot Readiness

We evaluate your readiness for Copilot after a hypothetical execution of the suggested action plan, ensuring you are prepared to harness the power of generative AI.





The information in this document does not constitute a binding offer. It is subject to revision at any time.

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Facts & Figures for **Microsoft 365 Copilot Readiness**

1 Day on-site Assessment Workshop

Assessment

- Review your cloud strategy and current data protection measures.
- Creation of an initial inventory of sensitive data.
- Analysis of data flows within your organization.

2 x Workshop à 3h

Workshops

- In-depth workshops to understand your specific needs and challenges.
- Exploration of labeling approaches with Microsoft Purview Information Protection.
- Hands-on sessions to familiarize your team with Microsoft Purview Data Loss Prevention and other tools.

Presentation of Results and Action Plan

Action Plan

- Development of a comprehensive action plan tailored to your organization.
- Recommendations for a classification system, encryption approach, and data retention strategies.
- Evaluation of your readiness for Copilot post-implementation.

Total Costs

CHF 9'800

Additional Services

- **Microsoft 365 Management:** Let us handle the management of Microsoft 365, so you can focus on your core business. Management of the customer tenant and the licenses are available on the website.
- **Microsoft DLP as a Service:** A service that helps prevent the leakage of sensitive data (Data Loss Prevention) from Microsoft 365 and cloud applications.
- **Microsoft XDR as a Service:** Swisscom is responsible for the lifecycle management of the XDR agents, health management of the service components, configuration of the security policies, communication of new functions and changes, and an annual security policy assessment.

Our approach is holistic. We offer Professional Services, Managed Services, Reselling+ Portfolio, Microsoft 365, and Dynamics 365 solutions. Find out more at www.swisscom.com/microsoft365.

