# AZURE CLOUD GOVERNANCE 2-WEEK MPLEMENTATION

# THE FUTURE STARTS NOW

13K+

**Associates** 

41

**Offices** 

Europe, USA & APAC

12+

**Countries** 

With SoftServe clients

**78** 

NPS score (Global)

10,500+

**Engineers** 

**1700+** 

**Certified** 

**Cloud Engineers** 

ISO

27001:2013

Standard

30%

**CAGR** 

# **TORONTO** CHICAGO UTAH MASSACHUSETTS **AUSTIN** FORT MYERS GUADALAJARA, MEXICO MEDELLIN, COLOMBIA CHILE

# **GLOBAL NETWORK**

DUBAL

SINGAPORE



13,000+ EXPERTS IN
41 OFFICES GLOBALLY

OUR PEOPLE MAKE THE DIFFERENCE

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# FEATURED CUSTOMERS









SAMSUNG





































# SOFTSERVE + MICROSOFT OVERVIEW

### **MICROSOFT SOLUTIONS PARTNER**

Partner since **2004** 

### **MICROSOFT PRACTICE**

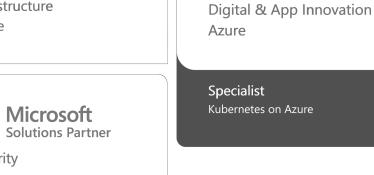
- 2 Microsoft MVPs
- 500+ Satisfied Customers
- 1,000+ Delivered Projects
- 500+ Microsoft Certified Professionals
- 250+ Azure Certified Professionals

### **PROGRAM PARTICIPATION**

- ECIF Eligible
- AMM Eligible
- Azure Innovate Eligible
- MRPP Partner
- CAF Ready Partner
- 20+ Marketplace Offerings



Microsoft



Microsoft

Solutions Partner



## **4**X SOLUTION AREAS

Data & Al

Security

- Digital & App Innovation
- Infrastructure
- Security

## 2x SPECIALIZATIONS

- Kubernetes on Azure
- Analytics on Azure

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# SOFTSERVE CTO ORG CENTERS OF EXCELLENCE



# RESEARCH & DEVELOPMENT

- R&D Innovation
- Feasibility Study
- R&D as a Service
- Deep Tech Research
- Advanced AI



# **EXPERIENCE DESIGN**

- Design Thinking
- Design Research
- Design Strategy
- Product Design
- Service Design
- Design Ops



### **SOLUTIONS**

- Digital Strategy
- Business Analysis
- Product Management
- Architecture
- Performance Testing



### INTELLIGENT ENTERPRISE

- Big Data
- Data Science, Al/ML, MLOps
- IoT
- Robotics
- Extended Reality (AR / VR / MR)
- GDPR
- Blockchain
- Technical Due Diligence



### **PLATFORMS**

- Salesforce
- Sitecore
- MS Dynamics
- AEM
- EPiServer
- MuleSoft
- Magento
- Dell Boomi
- Shopify
- Drupal



# CRITICAL SERVICES

- Cloud & DevOps
- Security & Governance
- Operations Support
- Application Support



### **INNOVATION**

- Innovation Strategy
- Innovation Platform

# **CLOUD EXPERTISE HIGHLIGHTS**

900+

Cloud-Based Solutions Engagements 3000+

Cloud Experienced Professionals

**10 YEARS** 

1000+

Engineers with cloud-related certification

100+

Hyper-Converged Projects

150+

Data Cloud Experts

### 300+ BUSINESS ANALYSTS

- Consultants
- · Business Analysts
- Usability Experts
- Project Management
- Project Managers

### 3000+ TECHNOLOGISTS

- Cloud Enterprise Architects
- Data Architects
- QA Engineers
- DevOps
- Technical Support

### 150+ STRATEGISTS AND DESIGNERS

- Digital Strategists
- Subject Matter Expertise
- Program Managers
- Experience Design and Usability
- Visual Designers

# PROVEN DELIVERY OF CLOUD-BASED SOLUTIONS

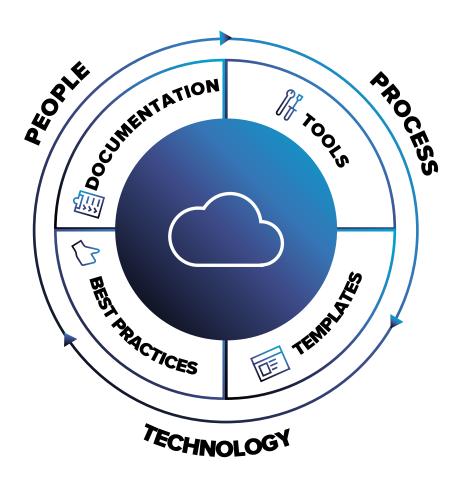




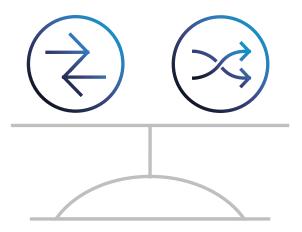


# MICROSOFT CLOUD ADOPTION FRAMEWORK

# MICROSOFT CLOUD ADOPTION FRAMEWORK FOR AZURE

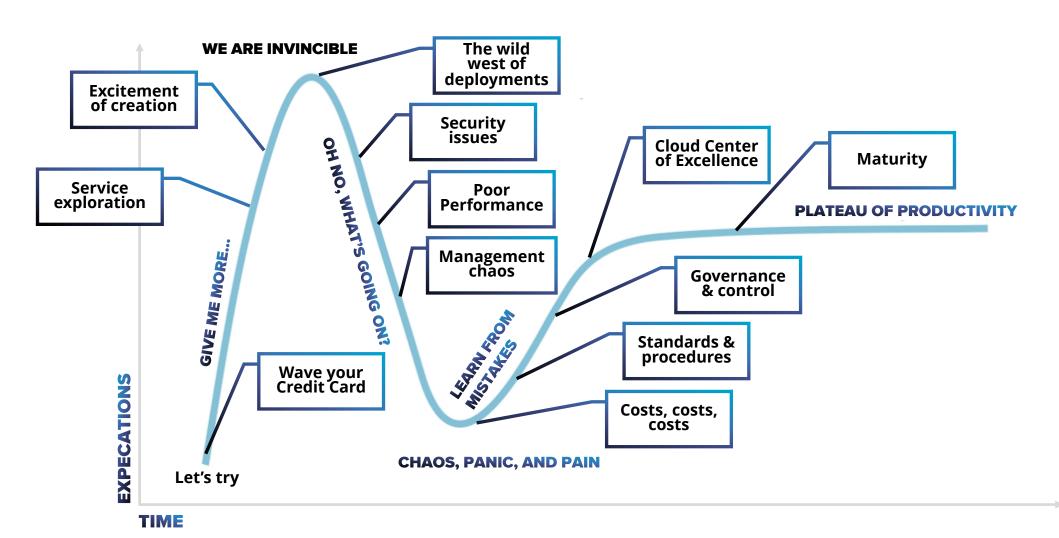


### **ACHIEVE BALANCE**



Align business, people, and technology strategies to achieve business goals with actionable, efficient, and comprehensive guidance to deliver fast results with control and stability.

# WHY DO WE NEED CLOUD ADOPTION FRAMEWORK?



# MICROSOFT CLOUD ADOPTION FRAMEWORK FOR AZURE



- Understand motivations
- Business outcomes
- Business justification
- Prioritize project



- · Digital estate
- Initial organization alignment
- Skills readiness plan
- Cloud adoption plan



- Azure readiness guide
- First landing zone
- Expand the blueprint
- Best practice Validation



### Migrate

- First workload migration
- Expanded scenarios
- Best practice validation
- Process improvements

### Innovate

- Innovation guide
- Expanded scenarios
- Best practice validation
- Process improvements



- Methodology
- Benchmark initial best practice
- Governance maturity



## MANAGE MANAGE

- Business commitments operations baseline
- Ops maturity

# **GOVERN**













Policy definition ensures consistency across adoption efforts. Alignment to governance/compliance requirements is key to maintaining a well-managed cross-cloud environment.

### **COST MANAGEMENT**

- Evaluate and monitor cost
- Limit spendings
- Create cost accountability

### **SECURITY BASELINE**

- Compliance with IT Security requirements
- Apply security baseline to across workloads

## RESOURCE CONSISTENCY

- Structured cloud resource organization
- Consistency in resource configuration

### **IDENTITY BASELINE**

- Control identity management
- Audit across baseline

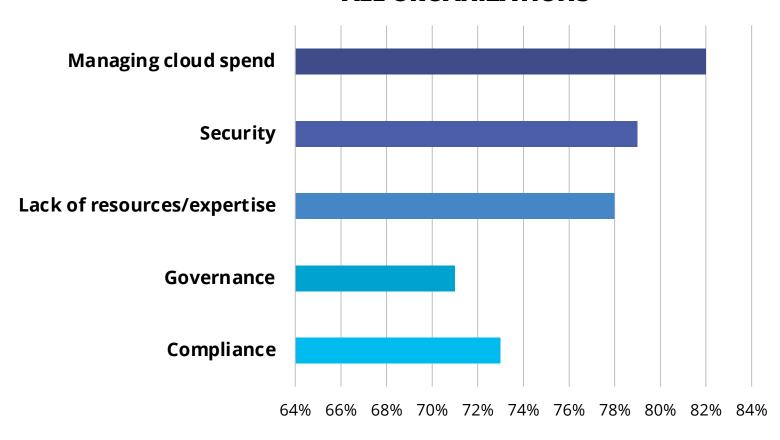
## **DEPLOYMENT ACCELERATION**

- Drive consistency and standardization
- Automated delivery lifecycle

# THE ESSENCE OF CLOUD GOVERNANCE

# **TOP CLOUD CHALLENGES**

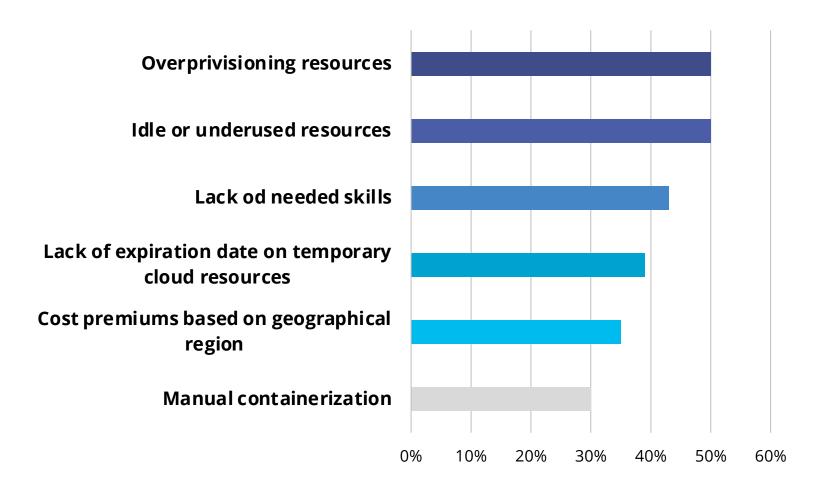
### **ALL ORGANIZATIONS**



Addressing cloud challenges requires focusing on standardized **Governance** enhanced by **automation**.

<sup>\*</sup> Source: Flexera 2023 State of the Cloud Report

# **ELIMINATING CLOUD WASTE**

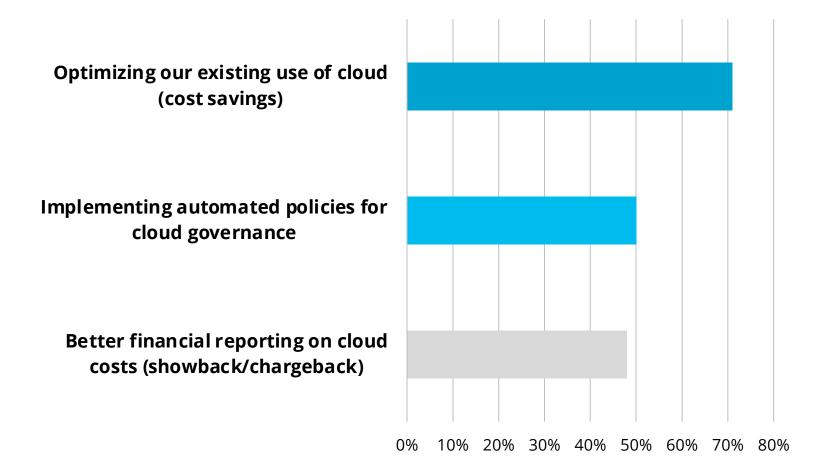


**94%** of all respondents had avoidable cloud spend.

The other **6%** either didn't have any avoidable cloud spend or didn't know.

"Which of the following factors contribute to avoidable **cloud spend** (aka cloud waste) at your organization?"

# **TOP CLOUD INITIATIVES**



Coming in at **2nd** place among cloud priorities, "Implementing automated policies for cloud governance" is recognized by **50%** of the survey participants.

\* Source: Flexera 2023 State of the Cloud Report

# **CLOUD JOURNEY PAIN POINTS**

COST OVERRUNS

LACK OF VISIBILITY

LACK OF STANDARTIZATION

SECURITY & COMPLIANCE VULNERABILITES

SCALING COMPLEXITY

OPERATIONAL INEFFICIENCIES

# **CLOUD GOVERNANCE CHALLENGES**

CONSISTENCY ACROSS ENVIRONMENTS

BUDGETING AND COST MANAGEMENT

RESISTANCE TO CHANGE

FOLLOWING
COMPLIANCE
REQUIREMENTS &
STANDARDS

**ENSURING** SECURITY

POLICY ENFORCEMENT AND REMEDIATION

# **CLOUD GOVERNANCE BENEFITS**

IMPROVED RESOURCE ORGANIZATION AND MANAGEMENT

COST MANAGEMENT AND OPTIMIZATION

AUTOMATED
CENTRALIZED VISIBILITY
AND CONTROL

CONSISTENT COMPLIANCE ENHANCED SECURITY

**AUTOMATED GUARDRAILS** 

# SOFTSERVE CLOUD GOVERNANCE MVP

# WHY CLOUD GOVERNANCE MVP

FAST-DEPLOYABLE APPROACH

TRANSPARENT COST MANAGEMENT

CONSISTENT AND SCALABLE AZURE ORGANIZATION STRUCTURE

COSNTANT MICROSOFT-MANAGED COMPLIANCE AUDIT MICROSOFT-DRIVEN SECURITY VALIDATION

FOUNDATION FOR FULL-SCALE GOVERNANCE ENABLEMENT

# **CLOUD GOVERNANCE MVP CONSISTS OF**

### **COST MANAGEMENT**

- Budget and Cost Alerts
- Revealing of Unused Resources
- Audit Hybrid Benefits enablement

### **SECURITY BASELINE**

- Azure benchmark audit
- Regulatory Compliance audit via Azure Built-in Policies

# RESOURCE CONSISTENCY

- Azure Resource Organization Structure as Code
- Audit of Resources Tagging
- Allowed Regions Control

### **IDENTITY BASELINE**

Audit Privileged Access and Identity Management via Azure Benchmark Policies

# **DEPLOYMENT ACCELERATION**

- Governance as Code
- Integration with CI/CD process

# **ENGAGEMENT OVERVIEW**

### PROJECT SPECIFICATIONS

- Remote execution
- Project timeline: 2 weeks
- Client participation: Up to **30** hours
- Budget: **\$16K**

### **TEAM COMPOSITION**

- Certified Azure Solutions Architects from SoftServe
- Business and Technical stakeholders from the Client

## DESCRIPTION

Our expert will deploy Cloud Governance MVP via our own accelerator to your Azure cloud in audit-only mode with no impact on existing Azure services. That deployment will allow you to see how your cloud deployment follows the best practices and security/compliance standards.

### At the end of the engagement, you will have:

- Clear vision of all cloud governance disciplines including Resource Consistency, Security, Cost Management, Identity, and Deployment Acceleration
- Deployed and adopted Cloud Governance MVP to your cloud deployment on audit-only mode
- Controlled and predictable cost management
- Identified ways to boost cloud cost efficiency
- Current state of your cloud deployment in terms of following Azure best practices and compliance regulatory standards
- Integrated Cloud Governance MVP with your CI\CD process
- Actionable plan to enable Cloud Governance in full-scale Production deployment

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# **CLOUD GOVERNANCE MVP ACTIVITIES**

Activity with Client Stakeholders SoftServe Offline Activity

### **WEEK 1**

### **WORKSHOPS**

Azure Governance Introduction Workshop

Cloud Governance Requirements Gathering Workshop

### **ACCELERATOR DEPLOYMENT**

Prepare Accelerator's Configuration

Accelerator Initial Deployment

Gather Initial Deployment Outcomes

Analyze Initial Deployment Outcomes

Finalize Governance Accelerator configuration (Policies, exemptions, resource excludes)

Adjust Accelerator's Configuration

## WEEK 2

Integrate Accelerator with CI\CD

**ACCELERATOR DEPLOYMENT** 

Accelerator Intermediate Deployment

Gather Intermediate Deployment Outcomes

Analyze Intermediate Deployment Outcomes

Adjust Accelerator's Configuration

Accelerator Final Deployment

Analyze Final Deployment Outcomes

### **RESULTS PRESENTATION**

Presentation and Validation of Governance MVP results

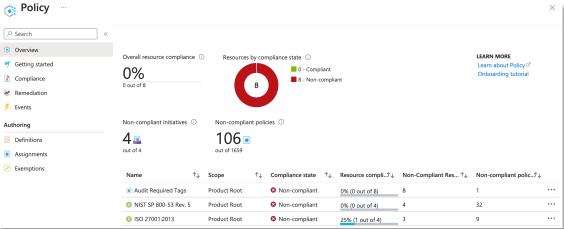
Knowledge Sharing and Q&A Sessions

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# CLOUD GOVERNANCE MVP DELIVERABLES

### **DELIVERABLES:**

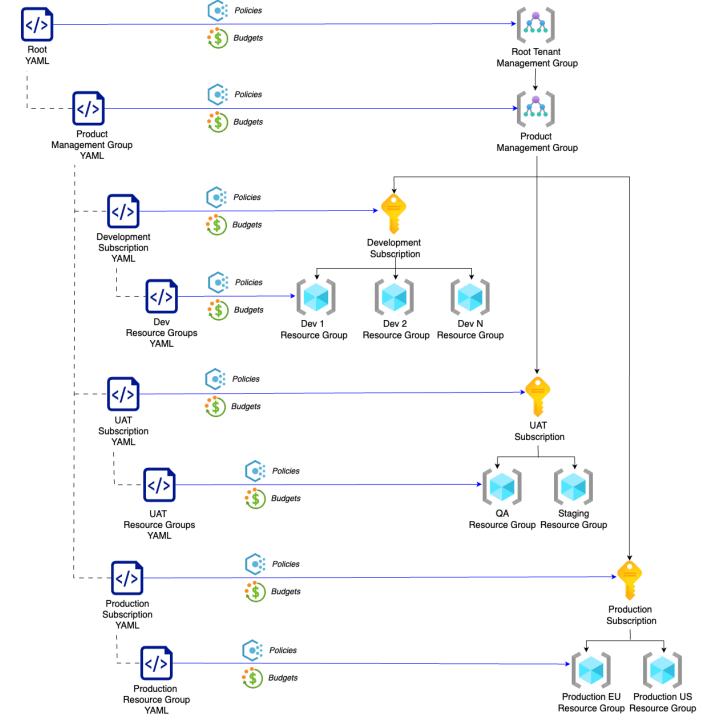
- Introduced Azure Cloud Governance concept and disciplines
- Provisioned Cloud Governance MVP in audit-only mode
- Cloud Governance adopted to your Azure deployment
- Cloud Governance automation integrated with CI\CD
- Knowledge sharing and Q&A sessions
- Full-scale governance enablement roadmap and Scope of Work





# CLOUD GOVERNANCE MVP TECHNICAL DETAILS

- Terraform-based automation
- YAML configuration interface
- Azure Built-In Policy Initiatives
- Predefined Custom Azure Policies
- Azure Budgets and Alerts
- Azure DevOps YAML Pipeline Template
- GitHub Actions YAML template



# **CLOUD GOVERNANCE NEXT STEPS**

### **FULL-SCALE GOVERNANCE**



**ENFORCEMENT** 

to convert audit policies to enforced ones







**REMEDIATION** 

to make workload(s) resources fully compliant to MVP policies



SCALE GOVERNANCE SCOPE

to extend the number of policies or/and organizational units