



Slalom is a purpose-led, global business and technology consulting company.

# Slalom's comprehensive approach to guiding our clients through all phases of their Microsoft 365 Copilot Journey!

CHECK-IN	PRE-FLIGHT INSPECTION	PREPARING FOR TAKEOFF	TAKEOFF!
Two-Hour Workshop	1-Day Workshop	8+ Week Pilot	12+ Week Project
<ul> <li>Introduce &amp; Overview to Gen AI &amp; Microsoft 365 Copilot</li> <li>Demonstration of content creation &amp; content summarization capabilities</li> <li>Ideation on potential tasks that could benefit from Copilot AI-assistance</li> </ul>	<ul> <li>High-level current state Gen Al maturity assessment to support pilot cohort</li> <li>Review of current data security &amp; content governance practices</li> <li>Identification of recommended pilot group &amp; success measures</li> <li>Align on benefits and develop high-level business case</li> </ul>	<ul> <li>Project &amp; change management delivery of defined pilot</li> <li>Deliver prompt engineering training for how to engage with Al</li> <li>Measure success of pilot and build business case for larger organizational rollout</li> <li>Talent assessment to help inform skill gap and drive future growth</li> </ul>	<ul> <li>Leveraging lessons learned from the pilot to help inform an organizational roll-out</li> <li>Execution of transformation plan to detail:         <ul> <li>Change Management</li> <li>Communication Plan</li> <li>Center of Excellence</li> <li>Business Measures</li> </ul> </li> </ul>
PREPARE FOR ARRIVAL		WHEELS DOWN	

#### 6-8 Week Assessment\*

- Al Workforce planning assessment to help identify gaps in people, processes, and overall technology
- Persona-based licensing and build vs buy recommendations (Copilot(s), Azure OpenAl, Syntex, etc.)
- Strategic operations repositioning

• Establishing initial Copilot Governance & Operating Model

8+ Week Copilot CoE Enablement

- Development of initial Copilot plug-ins to help prove out extensibility
- Creation of intake process & engagement model to help support aligning business needs to Al capabilities
- Enabling of Copilot Champions network to help scale adoption & use cases across the organization

# Microsoft 365 Copilot "Prepare for Takeoff" Pilot

8+ Weeks | 50+ Pilot Participants | In-Person or Virtual | \$TBD

Our pilot aims to give you a deep understanding of Microsoft 365 Copilot and a plan for how to use it to transform the employee experience, boost efficiency, drive growth, and overall improve employee satisfaction.

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#### **Project Pre-requesites**

 Client overview - roles, functions, stakeholders, etc.

**Pre-Engagement** 

- Review client's pilot group
- Ensure client has secured licenses
- Initiate Slalom onboarding process
- Schedule project kick-off

#### **Project Initiation**

- Kick-off meeting
- Define pilot success metrics

Weeks 1-3

- Build initial adoption plan
- Create lean personas to help support change mgmt. activities and identify functional use cases
- Creation of training materials prompt engineering, Office Applications, etc.
- Build out of Teams site to host pilot activities

## Activation

- Execution of change management activities
- Host training sessions
- Populate Teams site with content

Weeks 4-6

 Host "Office Hours" sessions to help collect feedback and support adoption

## Monitor & Measure

• Continue Office Hours sessions

Weeks 7-8

- Execute survey to help collect qualitative feedback
- Benchmark against success metrics to confirm ROI
- Plan next steps for scaling the pilot group to the larger org.

### PROJECT OUTCOMES

- 1. Structured pilot including defined success measures, training, and adoption
- 2. Lessons learned, value measurement, and refined business case
- 3. High-level roadmap and recommendations for organization-wide roll-out

