

# **Our Point of View on Modern Work**

Experience is at the of Modern Work



Modern work is about creating experiences that foster connection and collaboration. Microsoft 365 Copilot is a revolutionary tool that makes AI accessible to everyone in your organization, helping them reclaim time and focus on innovation and creativity.

Slalom is uniquely positioned to help organizations unlock this cutting-edge capability with our people-focused approach to technology transformation.











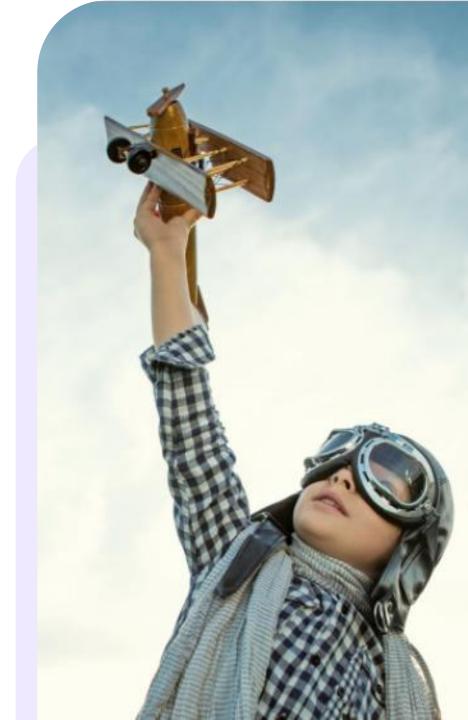
















# Slalom's Microsoft 365 Copilot Offerings

CHECK-IN	PRE-FLIGHT INSPECTION	PREPARING FOR TAKEOFF	TAKEOFF!
Two-Hour Workshop	1-Day Workshop	8+ Week Pilot	12+ Week Project
<ul> <li>Introduce &amp; Overview to Gen Al &amp; Microsoft 365 Copilot</li> <li>Demonstration of content creation &amp; content summarization capabilities</li> <li>Ideation on potential tasks that could benefit from Copilot Alassistance</li> </ul>	<ul> <li>High-level current state Gen Al maturity assessment to support pilot cohort</li> <li>Review of current data security &amp; content governance practices</li> <li>Identification of recommended pilot group &amp; success measures</li> <li>Align on benefits and develop high-level business case</li> </ul>	<ul> <li>Project &amp; change management delivery of defined pilot</li> <li>Deliver prompt engineering training for how to engage with Al</li> <li>Measure success of pilot and build business case for larger organizational rollout</li> <li>Talent assessment to help inform skill gap and drive future growth</li> </ul>	<ul> <li>Leveraging lessons learned from the pilot to help inform an organizational roll-out</li> <li>Execution of transformation plan to detail:         <ul> <li>Change Management</li> <li>Communication Plan</li> <li>Center of Excellence</li> <li>Business Measures</li> </ul> </li> </ul>
PREPARE FOR ARRIVAL		WHEELS DOWN	

#### 6-8 Week Assessment\*

- Al Workforce planning assessment to help identify gaps in people, processes, and overall technology
- Persona-based licensing and build vs buy recommendations (Copilot(s), Azure OpenAI, Syntex, etc.)
- Strategic operations repositioning

#### 8+ Week Copilot CoE Enablement

- Establishing initial Copilot Governance & Operating Model
- Development of initial Copilot plug-ins to help prove out extensibility
- Creation of intake process & engagement model to help support aligning business needs to AI capabilities
- Enabling of Copilot Champions network to help scale adoption & use cases across the organization





# Microsoft 365 Copilot "Takeoff!" Organizational Roll-out

TBD weeks | TBD Organization Size | In-Person or Virtual |

Our organizational roll-out aims to help drive adoption of Microsoft 365 Copilot through a **people-focused** change management approach. Slalom will help ensure that users are **supported** throughout this change including through hand-off to the long-term support teams. The duration of this engagement will differ per organization.

# **Planning**

## Client overview - roles, functions, stakeholders, etc.

- Creation of change & project management plans
- Build wave plan for activation
- Create lean personas to help support change mgmt. activities and identify functional use cases
- Creation of training materials prompt engineering, semantic index, etc.
- Plan Copilot Center of Excellence

## **Activating**

- Enable change champion network & Copilot Center of Excellence to drive adoption
- Begin wave-based activation of Microsoft 365 Copilot
- Host prompt engineering training sessions
- Survey users to help refine training materials and communication messages
- Creation bite-size training videos focused on productivity tips

# **Adopting**

- Host "Office Hours" sessions to help collect feedback and support adoption
- Spotlight "top prompts" to help share best practices
- Execute "white glove" VIP sessions with key stakeholders

# **Transitioning**

- Continue Office Hours sessions
- Execute survey to help collect qualitative feedback to confirm return on investment
- Transition change activities and ownership to client resources for ongoing support

#### **PROJECT OUTCOMES**

- 1. People-focused enterprise roll-out of Microsoft 365 Copilot
- 2. Structured approach to drive successful adoption of leveraging personabased and lean training methodology





# Our partnership with Microsoft



Our business was built on Microsoft, and for nearly two decades, we've delivered innovation together. It starts with our shared purpose: realizing greater impact through collaboration and enabling every person and organization on the planet to achieve more.

We're leading with our people focused approach to help our clients reach for and realize their vision of better tomorrows powered by Microsoft solutions.

#### What we do

Advanced Data & Analytics

**Business Transformation** 

**Cloud Migrations** 

Modern Work

**Product Engineering** 

Infrastructure & Security



Microsoft U.S. Analytics Partner of the Year

2022



Microsoft Canada Analytics Impact Award

2022



Microsoft Canada Co-Sell Impact Award

2022



Microsoft Canada Public Sector Impact Award

2022

#### What we've done

**50+** 

Partner awards

Years of partnership

'

2,900+
Microsoft Projects
Delivered

6

Partner Solution Designations

2,200+

Certifications

87.5

Customer love score

## **Client Spotlight**















