Secure Devices Employee Outreach Program for Remote/Frontline Workers

Alithya

Employee outreach program for remote & frontline workers, offering white-glove training & support to secure their devices.

Ensure device security for remote & frontline employees with our Secure Devices Employee Outreach Program, which includes a dedicated program manager, personalized scripts, multi-method outreach, & customized training resources.

Packages based on user count for contacting on topics such as

Secure Remote Access

Ensure remote workers follow MFA, Passwordless sign-in, conditional access, Zero Trust validation, and VPN protocols.

Remote Device Management

Ensure remote/hybrid employees are utilizing MDM device enrollment, Intune, asset protection, and have secure devices.

Protect Against Malicious Attacks/Endpoints

Assist remote workers in setting up Microsoft Defender to safeguard personal devices against sophisticated attacks.

Cloud App and Resource Usage Best Practices

Educate remote/hybrid workers on cloud resource access and sensitive data protection best practices to maintain productivity.

Security Solutions

Dedicated Program Manager

- Prelaunch communication plans
- Builds your solution including the communications used and script
- Turn-key joint launch plan
- Detailed program reporting

Personalized/Pre-determined Script

- Product installation/demonstrations
- 1:1 Coaching on Security Best Practices
- Q&A on Security Policies
- Communicating key security information

Outreach Campaign Delivery Methods

Delivered via chat/phone conversation using Microsoft Teams and/or telephone or IVR Routing Integration for pre-selected employees

Customized Training Resources

Value-added reference guide delivered to all employees to reinforce the information being shared