

Accelerate your Azure Cloud Journey with Tech Mahindra

Tech Mahindra is Certified Cloud Adoption Framework (CAF) Ready Partner, and our Azure Cloud offerings are aligned to CAF

Details of presenter | Month Day, Year



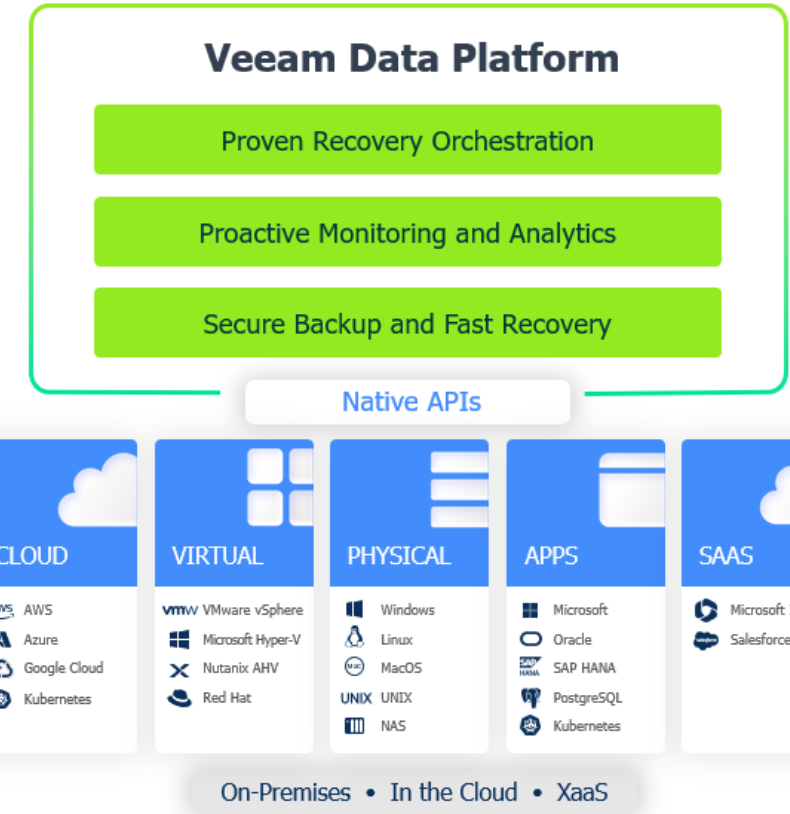
Data Protection as a Service

Current Business Challenges:

- Data sprawl across multiple environments makes it difficult to protect and manage.
- Sophisticated malware and ransomware increase the risk of successful attacks.
- Unplanned downtime can severely impact businesses and their ability to deliver services.
- Legacy backup solutions are not scalable, cloud-friendly, or cost-effective.
- Managing and monitoring backup jobs with traditional backup technologies is complex and time-consuming.

How are we addressing Business challenges ?

- **Simple Unified Data Management:** Unified data management and visibility across all environments.
- **Cyber Resiliency:** Data protection against cyber attacks and faster ransomware recovery with immutable backups.
- **Disaster Recovery:** Disaster recovery to a secure, reliable Azure cloud location and faster backup/recovery with decreased RPO/RTO.
- **Cost Optimization:** Optimize storage capacity and use better cloud economics, security, and scale to reduce overall TCO



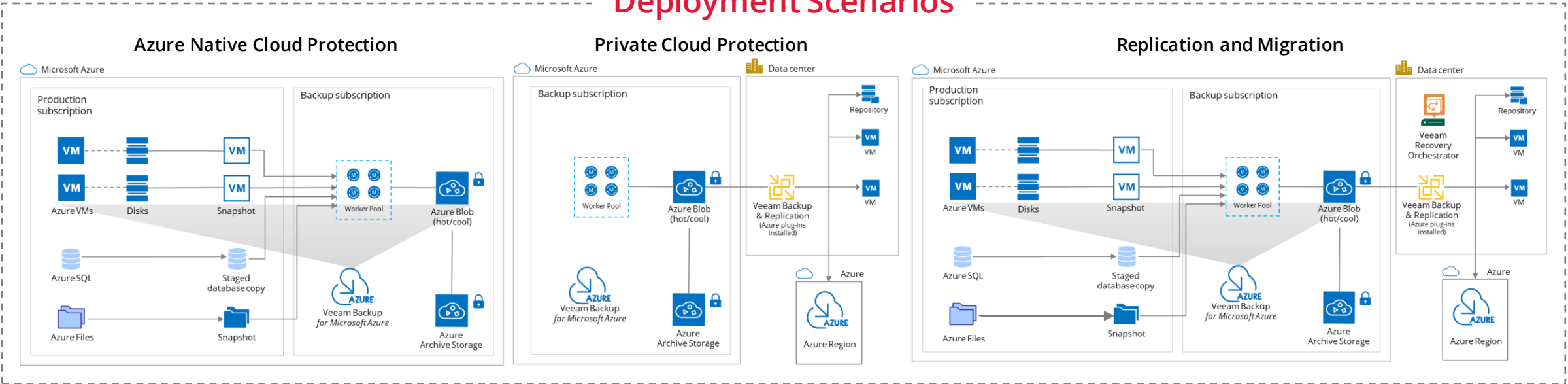
Veeam provides a single platform for modernizing backup, accelerating hybrid cloud and securing your data.

Veeam is software-defined and hardware agnostic providing the ultimate in best-in-class solutions and customer flexibility.

Veeam platform is open and complements a broad ecosystem of partners to easily integrate solution into any customer environment.

Our Offering and Deployment Scenarios

Deployment Scenarios



What We Offer

Tech Mahindra's Services includes:

Consulting / Strategy / Advisory | Assessment, Design & Procure | Deployment / Implementation & Configuration | Data Protection & Disaster Recovery | Managed Services

Value Proposition: Tech Mahindra has Partnered with Veeam and Microsoft to provide Data Protection as a Service



Tech Mahindra has deep Industry and System Integrator experience over 22+ years

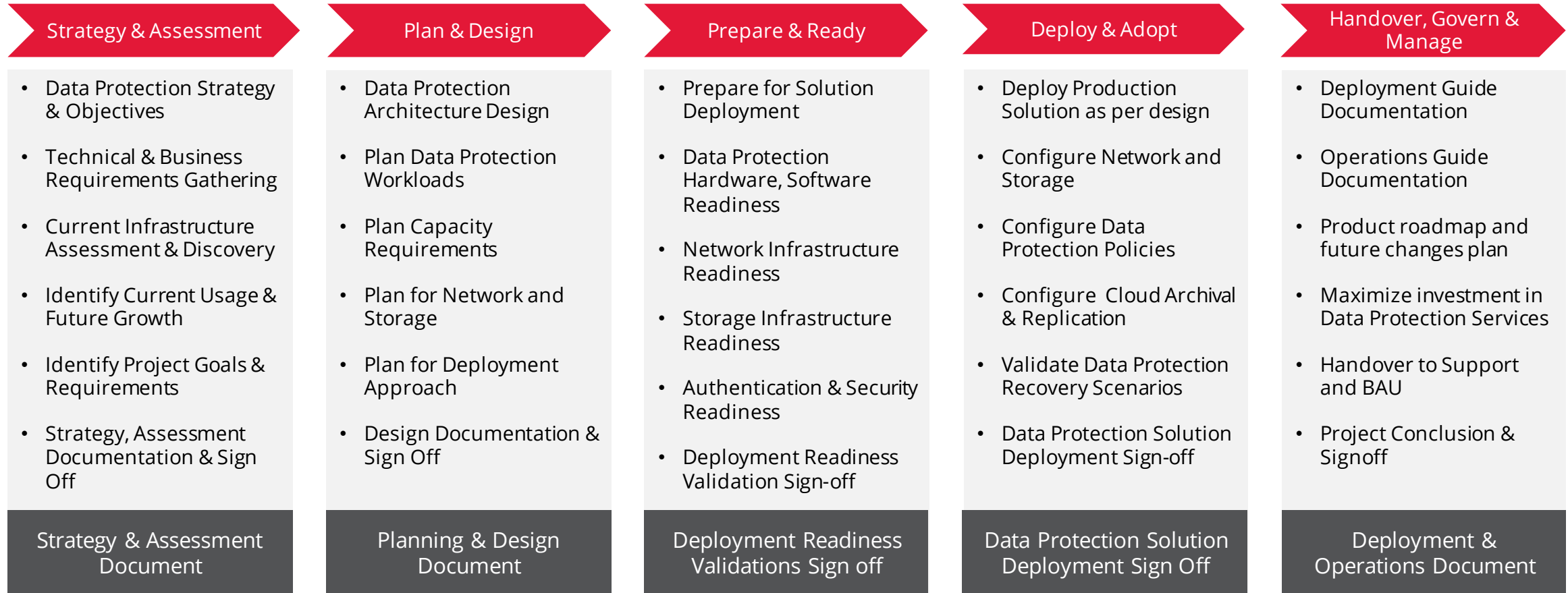


Veeam is the global leader in backup, recovery and data management solutions that deliver Modern Data Protection



Azure On-demand capabilities for secure and reliable offsite in the cloud

Our Approach – DPaaS implementation



DPaaS Management

Tech Mahindra is Certified Microsoft Cloud Adoption Framework (CAF) ready Partner and DPaaS Deployment approach is aligned with CAF

Managed Services

Managed Services

Tech Mahindra will follow ITIL best practices for providing Managed Support Services for Data Protection as a Service Solution management. The support is split in to three categories Level 1, Level 2 and Level 3 based on nature of the support needed.

Engagement Model – Resource And Device Based



Dedicated Model

Controlled / Customized



Shared Model

Standardized / Optimized



Hybrid Model

Best of Both Worlds

Innovative Service Levels With Industry Leading Sla's *

Innovative Service Levels With Industry Leading Sla's *

Service Levels	Gold Service (Prod Env)			Silver Service (Prod + Non-Prod Env)			Bronze Service (Test /PoV Env)		
SLA	99.95%			99.7%			99.5%		
Severity#	Service Hours	Response Time	Resolution Time	Service Hours	Response Time	Resolution Time	Service Hours	Response Time	Resolution Time
Sev-1	24 * 7	15 Mins*	2Hrs	24 * 7	30 Mins*	3 Hrs	08:00 * 18:00 M-F	2 Hrs	8 Hrs
Sev-2	24 * 7	30 Mins*	4 Hrs	24 * 7	60 Mins*	5 Hrs	08:00 * 18:00 M-F	4 Hrs	1 Biz days
Sev-3	08:00 * 18:00 M-F	2 Hrs	6 Hrs	08:00 * 18:00 M-F	4 Hrs	8 Hrs	08:00 * 18:00 M-F	8 Hours	2 Biz days

TECH mahindra

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