

TECH mahindra

Accelerate your Azure Cloud Journey with Tech Mahindra

Tech Mahindra is Certified Cloud Partner, and our Azure Cloud offerings are aligned to CAF

Adoption Framework (CAF) Ready



Details of presenter | Month Day, Year



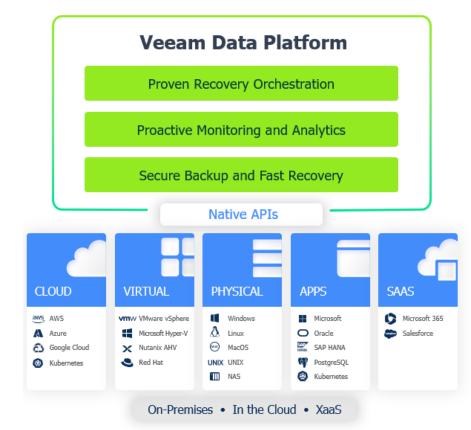
Data Protection as a Service

Current Business Challenges:

- Data sprawl across multiple environments makes it difficult to protect and manage.
- Sophisticated malware and ransomware increase the risk of successful attacks.
- Unplanned downtime can severely impact businesses and their ability to deliver services.
- Legacy backup solutions are not scalable, cloud-friendly, or cost-effective.
- Managing and monitoring backup jobs with traditional backup technologies is complex and time-consuming.

How are we addressing Business challenges?

- Simple Unified Data Management: Unified data management and visibility across all environments.
- Cyber Resiliency: Data protection against cyber attacks and faster ransomware recovery with immutable backups.
- Disaster Recovery: Disaster recovery to a secure, reliable Azure cloud location and faster backup/recovery with decreased RPO/RTO.
- Cost Optimization: Optimize storage capacity and use better cloud economics, security, and scale to reduce overall TCO



Veeam provides a single platform for modernizing backup, accelerating hybrid cloud and securing your data. Veeam is software-defined and hardware agnostic providing the ultimate in best-in-class solutions and customer flexibility.

Veeam platform is open and complements a broad ecosystem of partners to easily integrate solution into any customer environment.



Our Offering and Deployment Scenarios

Deployment Scenarios Azure Native Cloud Protection Private Cloud Protection Replication and Migration Data center Microsoft Azure Microsoft Azure Microsoft Azure Production Backup subscription Backup subscription Production subscription subscription Repository VM Veeam VM Recovery VM VM Orchestrator **® (10) (1)** νм VM νм VM **(1)** Veeam Backup Worker Pool Snapshot Snapshot Azure Blok & Replication & Replication (hot/cool) (Azure plug-ins (Azure plug-ins Azure SQL Staged Staged Azure SQL databasecony Veeam Backup for Microsoft Azure Snapshot Azure Files Snapshot Azure Files Archive Storage Azure Region Archive Storage Archive Storage Azure Region

What We Offer

Tech Mahindra's Services includes:

Consulting / Strategy / Advisory | Assessment, Design & Procure | Deployment / Implementation & Configuration | Data Protection & Disaster Recovery | Managed Services

Value Proposition: Tech Mahindra has Partnered with Veeam and Microsoft to provide Data Protection as a Service



Tech Mahindra has deep Industry and System Integrator experience over 22+ years



Veeam is the global leader in backup, recovery and data management solutions that deliver Modern Data Protection



Azure On-demand capabilities for secure and reliable offsite in the cloud



Our Approach – DPaaS implementation

Strategy & Assessment

- Data Protection Strategy & Objectives
- Technical & Business Requirements Gathering
- Current Infrastructure Assessment & Discovery
- Identify Current Usage & Future Growth
- Identify Project Goals & Requirements
- Strategy, Assessment Documentation & Sign Off

Strategy & Assessment Document

Plan & Design

- Data Protection Architecture Design
- Plan Data Protection Workloads
- Plan Capacity Requirements
- Plan for Network and Storage
- Plan for Deployment Approach
- Design Documentation & Sign Off

Planning & Design Document

Prepare & Ready

- Prepare for Solution Deployment
- Data Protection Hardware, Software Readiness
- Network Infrastructure Readiness
- Storage Infrastructure Readiness
- Authentication & Security Readiness
- Deployment Readiness Validation Sign-off

Deployment Readiness Validations Sign off

Deploy & Adopt

- Deploy Production Solution as per design
- Configure Network and Storage
- Configure Data Protection Policies
- Configure Cloud Archival & Replication
- Validate Data Protection Recovery Scenarios
- Data Protection Solution Deployment Sign-off

Data Protection Solution Deployment Sign Off

Handover, Govern & Manage

- Deployment Guide Documentation
- Operations Guide Documentation
- Product roadmap and future changes plan
- Maximize investment in Data Protection Services
- Handover to Support and BAU
- Project Conclusion & Signoff

Deployment & Operations Document

DPaaS Management

Tech Mahindra is Certified Microsoft Cloud Adoption Framework (CAF) ready Partner and DPaaS Deployment approach is aligned with CAF



Managed Services

Managed Services

Tech Mahindra will follow ITIL best practices for providing Managed Support Services for Data Protection as a Service Solution management. The support is split in to three categories Level 1, Level 2 and Level 3 based on nature of the support needed.

Engagement Model – Resource And Device Based



Dedicated Model
Controlled / Customized



Shared ModelStandardized / Optimized



Hybrid ModelBest of Both Worlds

Innovative Service Levels With Industry Leading Sla's *

Innovative Service Levels With Industry Leading Sla's *

Service Levels	Gold Service (Prod Env)			Silver Service (Prod + Non-Prod Env)			Bronze Service (Test /PoV Env)		
SLA	99.95%			99.7%			99.5%		
Severity#	Service Hours	Response Time	Resolution Time	Service Hours	Response Time	Resolution Time	Service Hours	Response Time	Resolution Time
Sev-1	24 * 7	15 Mins*	2Hrs	24 * 7	30 Mins*	3 Hrs	08:00 * 18:00 M-F	2 Hrs	8 Hrs
Sev-2	24 * 7	30 Mins*	4 Hrs	24 * 7	60 Mins*	5 Hrs	08:00 * 18:00 M-F	4 Hrs	1 Biz days
Sev-3	08:00 * 18:00 M-F	2 Hrs	6 Hrs	08:00 * 18:00 M-F	4 Hrs	8 Hrs	08:00 * 18:00 M-F	8 Hours	2 Biz days

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