Adoption & Change Management Services for
Microsoft 365

An organization's ability to quickly adapt change is one of the most important success factors today. Most organizations today are crucially focused on increasing the use of cloud solutions which brings lots of benefits and value to their business. Even with the benefits, most companies struggle to keep up with the rapid pace of change within the Microsoft 365 platform. This is where our Adoption & Change Management services come in. Together, we'll ensure that our jointly built measures for driving adoption of Microsoft 365 apps & tools are successfully implemented while actively preparing for future changes on Microsoft 365 Roadmap.

How Signal Alliance Consulting can help you in your journey:
Available services depending on your needs and readiness

Approach & Deliverables

Assessment – Review your current state

- **Review your current state** and readiness. We will review your current collaboration practices, methodologies, and usage metrics of Microsoft 365 apps to identify challenge and recommend goals for improvement. Our adoption & change experts will align your stakeholders to develop adoption & change plan in order to maximize usage of M365 apps and minimize roadblocks.

- Hold an **alignment workshop** with key stakeholders

Active and regular Adoption & Change Management activities

- **Support adoption** of existing features

- Perform a series of monthly and quarterly change management, business analysis and adoption activities – to help keep up with demand to use Microsoft 365 for more advanced use cases across the business

Strategic planning & advice

- Regular access to technical and change experts at Signal Alliance Consulting. Providing you with the flexibility to leverage our expertise beyond Microsoft 365; and ensure a consistent approach to adoption & change management.

- Develop a governance & change model to support adoption of new features

NOTE:

- **Offer is suitable for any organization who has recently implemented Microsoft 365 platform**

- **Duration: Ongoing – monthly retainer**

Expected Outcomes

- Clearly defined Adoption & Change Management Strategy.
- High-level training plan for Microsoft 365 tools and use cases
- Enhanced business engagement and support framework
- Improved access to adoption metrics & insights
- Increased ROI on core collaboration apps