



# OpsHub Integration Manager

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Poor collaboration between cross-functional teams lowering the product quality?



Unavailability of complete & contextual data delaying critical business decisions?



Lack of data traceability creating compliance issues?

{ If the answer to any of the above questions is YES, it is time to change the way cross-functional teams within your enterprise collaborate. }

## Challenge

Choosing between tools that are best suited for a function and tools that collaborate is no easy choice for an enterprise.

With either choice, the enterprise ends up compromising on one factor.

## Solution

OpsHub Integration Manager (OIM), the flagship integration solution from OpsHub, integrates over 60 Application Lifecycle Management (ALM), DevOps, IT Service Management (ITSM) and Customer Relationship Management (CRM) systems.

With OIM, enterprises can integrate the tools best suited for their teams.

Enterprises no more have to choose between functional richness and collaboration.

## Why OIM Is Better Than Other Integration Solutions



Maintains complete history in the integrated systems



Allows end-to-end data traceability



Guarantees eventual data consistency



Facilitates comprehensive failure management and recovery



Could be deployed on cloud or on site with multiple Operating System (OS) options

## Connected, Compliant, and Functionally Rich Ecosystem

OIM makes all critical data available to all stakeholders, in their preferred systems, with complete context, in real time. The real-time access to complete & contextual information enables teams to take well-informed, data-driven decisions.

Access to contextual and timely information makes it easier for teams within an enterprise, irrespective of function or geography, to meaningfully converse and collaborate. It, then, becomes easier for the enterprise to:

- ▶ Accelerate the application development process
- ▶ Provide a seamless experience to their customers throughout the delivery cycle
- ▶ Address all traceability-related compliance issues

As OIM also facilitates end-to-end traceability of data in the integrated systems – enterprise do not need to put in extra effort to meet compliance regulations.

## Our Customers Speak For Us

“The OpsHub user interface is intuitive, configurable and provides the functionality needed with the option of doing more advanced functions when needed.”

*Ray Kaiser, VP, Technology, MediSync*

“Our manual process was not only inefficient but also difficult. With OpsHub, we now get a wealth of information that helps us really understand the issues being raised by customers, such as the number of defects by release and escalations by module.”

*Ricky Alfaro, Director of Product Management and Implementations at FAME.*

- To learn more about the features of OIM, [click here](#).
- To learn more about systems supported for integration, [click here](#).