

PASSGATE

REDUCE THE NUMBER OF HELPDESK TICKETS via SELF-SERVICE PASSWORD RESET

Using Passgate, IT teams can reduce the number of password reset related help desk tickets and end users can regain access to their accounts without any delay, even they are on the move. Integration capabilities of PassGate manages all the activities within the environments like **Microsoft Active Directory**.



More attributes such as identity number etc. can be added in SMS content to increase security. Passgate runs on your corporate network, catches SMS and starts a workflow to process the request coming from the phone number.



IT team can also reset an employee's password on behalf of them using Passgate web panel without knowing the new password and ensure that the employee gets SMS instantly which contains a new password.

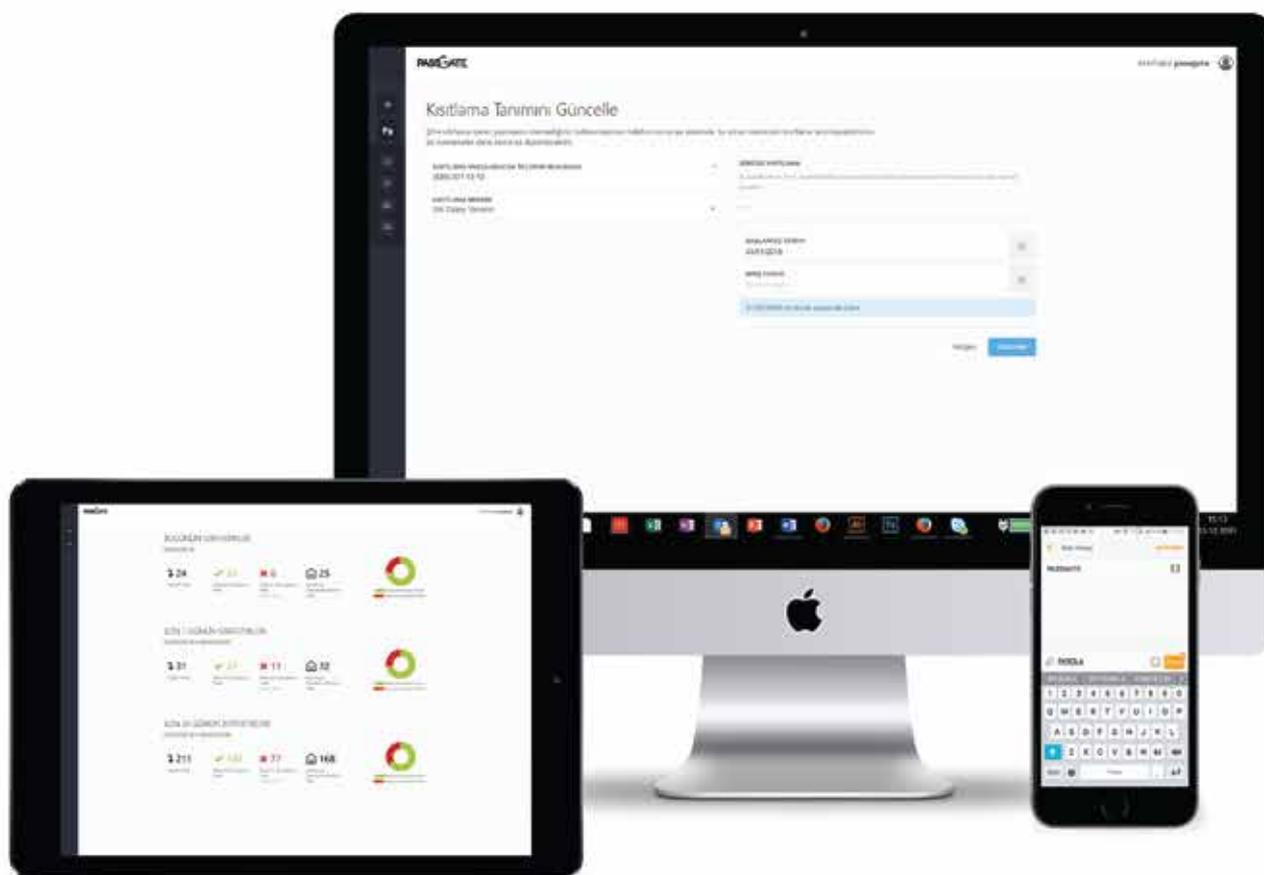


It can be disabled password reset feature of a user any time in case of your employees lose their phone or any security reason of a senior executive. Web panel also provides detailed statistics of all the processes.



Empower your employees to self reset their forgotten passwords remotely via a short message (SMS)

Don't let password issues affect productivity of your employees. PassGate creates a secure password reset and account unlock process which is triggered by end user sending a generic text message (SMS) with the content of PASSWORD.



Forrester Research estimates that the average cost of a single password reset done by help desk is about \$70, while Gartner estimates that 20% to 50% of all help desk calls are for password resets. Having a solution for this problem help your business save considerable amount of money per-employee and per-year basis.

Active Directory Self-Service Password Reset via SMS

