

# Quest® On Demand

Your go-to SaaS dashboard for tackling Microsoft challenges in a hybrid world.

Getting to Office 365 and then managing users and workloads can be daunting. You want to avoid the pitfalls of compliance concerns, coexistence challenges and risks of security threats. Add to that the constant consolidation required with merger and acquisition activity, and the risk of trying to manage all of this with native tools becomes untenable.

Quest® On Demand is a secure, reliable Azure-hosted SaaS platform to help IT teams overcome the most pressing Office 365 workload challenges, with solutions for:

- Tenant-to-tenant migration
- Security and compliance auditing

- Backup and recovery
- Group management
- User license management

With Quest On Demand, you can onboard with ease! There's no installation, no upgrades and no complex configuration. Automatic updates deliver new features and security patches quickly and flexible licensing enables you to purchase only the modules you need. Best of all, Quest On Demand delivers the security standards and service levels that you need to keep your business running.

## BENEFITS:

- Merge or consolidate Office 365 mail, accounts and data with day one coexistence
- Assess, plan and execute migrations with ease to avoid issues and accelerate migration; track progress with real-time visibility
- Get granular backup and recovery of Office 365 and Azure AD users, attributes, groups and group memberships
- Ensure the optimum number of licenses are available to support your business today and into the future
- Control the chaos of Office 365, Azure AD and hybrid AD groups
- Audit all changes made across Office 365 and Azure AD
- Onboard with ease - no installation, no upgrades and no complex configuration
- Receive automatic updates with new features and security patches
- Quest On Demand is ISO/IEC 27001:2013, ISO/IEC 27017:2015 and ISO 27018:2019 certified



From modules accessed via a single platform you can move faster, tighten security and stay in control of your cloud or hybrid environment.

## MODULES

### On Demand Migration

One solution. Many workloads. Simply and securely consolidate and migrate all your Office 365 workloads. With complete visibility into your migration project, On Demand Migration lets your organization continue to communicate, collaborate, and ultimately, continue to run smoothly throughout your tenant migration. It includes support for migrating Exchange Online, OneDrive, SharePoint Online and Teams.

- Pre-migration discovery and assessment to solve problems before you even begin
- Intuitive project management interface provides visibility allowing you to stage, schedule and resolve problems in your migration project
- Continued access to valuable data stored in channels, conversations and documents
- Coexistence for continued collaboration

### On Demand Audit

On Demand Audit tracks all configuration, user and administrator changes made across AD, Azure AD, Exchange Online, SharePoint Online, OneDrive for Business and Teams. With it you can quickly investigate incidents with responsive search and interactive data visualization, and store audit history for up to 10 years in the On Demand tenant.

- Search and view any change made on premises or in the cloud from a single hosted dashboard
- Normalize audit data across Office 365 and on-premises workloads with a simple format so it's easy to interpret
- Delegate audit data access so users get exactly the reports they need and nothing more

### On Demand Recovery

Always be ready for the unexpected. Every migration, and any transformation, must start with a good recovery plan. Only On Demand Recovery enables you to back up and recover Office 365 and Azure AD users, groups, attributes and group memberships. Your business is changing quickly, and you'll need a robust business continuity plan that extends to the cloud.

- Easily and securely back up all cloud-only objects, including Azure B2B and B2C users, Office 365 groups and more
- Run difference reports that compare your backups with live Azure AD to identify cloud-only users or attributes, and pinpoint specific changes or deletions
- Granularly search and restore even at the attribute level
- Recover users, attributes, groups and group memberships in bulk without PowerShell scripting

### On Demand Group Management

Control group chaos. Get full visibility into all hosted groups, on-premises groups or both across your organization — all in a single console — so you never have to worry about what's out there. Plus, mitigate security and compliance risks with robust group creation policies to direct the naming, attestation, expiration, quantity limits and more of all the groups in your environment.

- Discover the creation and modification of all types of groups — hosted groups, on-premises groups or both
- Prevent group sprawl with group creation policies
- Enable user self-service while maintaining order through a pre-selected policy framework for group creation, naming, attestation, expiration and more

- Easily enforce rules as groups are created via a self-service portal

### On Demand License Management

Office 365 license management is crucial to ensuring the optimum number of licenses are available to support your business today and into the future and, more importantly, that you aren't spending valuable IT budget on more licenses than you really need.

Using an intuitive dashboard, you can gain complete visibility into Office 365 and Azure AD licenses and get the reporting capabilities you need to more easily achieve optimal license utilization, display and analyze trends, and estimate license costs and loss.

- Determine how many Office 365 licenses are available and to whom they are assigned
- Determine if your end users are using the Office 365 services that have been provisioned
- Customize the rates to your organization
- Understand what the cost of unutilized or under-utilized licenses are. And if you should consider a new licensing plan

## AWARD-WINNING SUPPORT

Quest On Demand modules are all backed by an award-winning global support team that is ready to help you 24x7, 365 days a year.

## ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.

