

## Support and Contact

Customers can contact the engineers of our technical support center and submit questions in the following ways. Including: hotline, fax, e-mail and website online submission. After receiving the problem, the technical support engineer of our company will immediately log the problem into the customer problem tracking and handling table and deal with the problem preliminarily. If it is a technical problem, the technical support center will provide further support. If it is a product problem, it will be submitted to the development department for treatment. If it is a problem in project implementation, it will be submitted to the project implementation department for treatment.

After sales service contact information is as follows,

After sales service	Contact Information	Service Time (BJT)
Technical Support Center	TEL: +86-010-58438673  Fax: +86-010-58438673  E-mail box: <a href="mailto:jcui@sharewinfo.com">jcui@sharewinfo.com</a>  Web: <a href="http://www.sharewinfo.com">http://www.sharewinfo.com</a>	5*8H