

Training & Support Solution for Securing Identities + Access

24x7 On-demand support and training

Alithya is a global provider of lifecycle technology adoption solutions and offers a complete package for security migrations, including project management, learning, and support tailored to your enterprise needs.

Packages can be created for a wide range of identities and access migrations



Multi-Factor Authentication

Assist employees in setting up new or updated MFA procedure with provided ongoing support.



Passwordless Sign-in

End user support and training for tokens, key-based authentication, and Windows Hello for Business



Secure Remote Access

Provide enhanced help-desk support for VPN, Zero Trust, and conditional access systems in your organization.



Mobile Device Management

We support secure mobile end user training for MDM device enrollment, Intune, asset protection etc.



Security Solutions

Project Management Services

Our Project Managers will assist and guide you through your transformation

- / Discovery and assessment
- / Planning and scheduling
- / Communications development
- / End user training consulting

End User Learning

Flexible, scalable, readily available employee skilling with a set number

- / Instructor led-training sessions
- / Self-help resources (Reference Guides)

End User Support

Experts available 24x7, 365 days a year to augment your help desk

- / Live On-demand support via chat or phone
- / Self-help resources (Reference Guides)
- / Analytics and Reporting