10 Tips to Prepare for Dynamics 365 Business Central (ERP+HCM)

The right ERP—Microsoft Dynamics 365 Business Central and human capital management (HCM) system can connect your people and workflows in ways that support growth. Improve daily operations, enable strategic improvement and empower employees with Dynamics 365 Business Central.

TIP 1 | Start with the future in mind.

Take the time to define what you want to accomplish. Identify a solution that best meets both current and future potential needs. Look at the key initiatives coming from senior leadership and consider the role that technology plays in achieving success. JourneyTEAM can help you with a needs assessment of your organization to evaluate your current state and strategic goals more effectively. We will guide you with the right plan for implementation and adoption.

Think beyond a traditional ERP and HCM system. Dynamics 365 Business Central can create a personalized experience that meets needs across your organization:

- by function
- by location
- by team
- and by individual

This will help support the growth and evolution that are vital to achieving your ideal future.

TIP 2 | Ensure compliance.

Organizations today are expected to react quickly despite the complexity of managing diverse regions. Dynamics 365 Business Central and the right HCM system keep pace with the rapidly changing regulatory and statutory requirements at the global, national, state and local levels. If your operations span multiple jurisdictions, states or countries, your payroll and HR needs will be more complex. You may need multilingual systems and support. You may also need to administer multinational payroll or serve a workforce made up of different types of workers with different pay preferences and levels of HCM needs.

TIP 3 | Prioritize security and privacy.

Today's digital landscape offers limitless possibilities, but also complex security risks. Security should be a top priority in choosing a ERP and HCM solution.

Know exactly how your organization's data will be stored, transferred and backed up. Ask JourneyTEAM how fraud and crisis management is handled. If your company handles high volumes of critical data, ask about multiple layers of data backup and system redundancy.

Bring your people into the journey and start early. Gain stakeholder buy in for solution purchase at the beginning stages of a project. Prepare end users through change management, communications and training to ease the transition and ensure successful adoption.

TIP 4 | Look for a proven partner with a solid implementation model.

JourneyTEAM has over 20 years of successful implementation of Microsoft products including Dynamics 365 Business Central and HCM systems. They have a implementation plan that gets you up and running efficiently and provides your employees with support to keep things running smoothly. JourneyTEAM project managers make sure costs fall within your available budget and that you're prepared if you choose to make changes.

Adoption and change management is at the core of JourneyTEAM's implementations. They help you create a clear employee communication plan that is key to a successful adoption. JourneyTEAM has received many awards including the Microsoft 2019 US Partner of the Year and the 2020 Crystal Award for Business Central.

The right ERP and HCM technologies offer so much more than administrative capabilities. Using the latest technology and analytics practices takes your organization to the next level. You are better positioned for strategic growth and able proactively meet workforce, technology and data trends.

TIP 6 | Set yourself up for long term success with the right service model.

An ERP and HCM solution is only as strong as the support model behind it. JourneyTEAM has ongoing support to support your needs with anticipated growth. They are flexible to meet changes in your workforce, regulatory and compliance requirements and emerging business trends.

TIP 5 | Drive widespread adoption.

Successful adoption requires adequate preparation of your people, systems and data. You can leverage JourneyTEAM's experience and client network to find the best practices based on your environment, industry, and objectives.

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Look carefully at implementation and service contracts and ask questions. Ask how implementation will be handled. Your service plan should also specify who is responsible for:

- day to day service
- data conversion
- ongoing data integration
- system changes
- dedicated service team for ongoing support with deep domain expertise

If your organization is global, know whether you can expect the same level of support in each country or region.

TIP 7 | Transform ERP and HCM data into a competitive advantage.

Data can power better decision making. Optimize scheduling to developing competitive compensation packages. Making your data work for you, JourneyTEAM has an entire data analytics team that will support your needs and organizational growth.

Best practices:

- a centralized data set for all metrics
- configurable analytics for custom insights
- industry-wide data for benchmarking
- predictive analytics for modeling and forecasting

Real time insights embedded in the flow of work promotes better decision making. JourneyTEAM has proven technology to share data practice approach to "one version of the truth," with proven technology to share data widely, and while keeping data integrity safe.

TIP 8 | See JourneyTEAM's history and investment in the future.

JourneyTEAM is an established partner who is financially stable with ownership that invests in strong leadership. They are innovative, creative, and smart. As a top Microsoft partners, JourneyTEAM will support your ongoing needs and is a great investment for your future growth. Contact them today to find out more.

TIP 9 | JourneyTEAM helps evolve your people strategy.

The functionality of your ERP and HCM systems should support workers through every step of the employee life-cycle. The right solution can provide tools and strategy to help your team foster engagement and maximize recruitment, performance and development.

Facing tactical and competing priorities, your technologies should help you more closely align your strategy to support business goals.

TIP 10 | Validate with an outside perspective.

See JourneyTEAM's peer reviews, third party and industry analyst feedback, and product demos. Most important - talk to them and do an assessment with them.