

### Microsoft D365 Government Accelerator

A cloud-based platform built for Public Sector

Microsoft Dynamics 365 Government Accelerator is a cloud-based platform built for Public Sector organisations to streamline processes and deliver better services more efficiently and more easily.

It does this by providing ready-built applications and processes that you can quickly deploy to solve common challenges. Microsoft Dynamics 365 Government Accelerator gives you:

- Pre-built blueprints for solutions to common functions
- A common data model to unify information across departments
- · Standardised and quickly deployable service applications
- A sample customisable resident portal
- · Pre-built front and back office programmes

It's made for organisations that require a robust and secure platform – built on a common data platform - to manage operations and deliver services to people.

### The benefits of the government accelerator

## Improved efficiency and effectiveness

The government accelerator prebuilt data models and advanced analytic capabilities can help you streamline operations, improve collaboration, and make datadriven decisions that improve outcomes.

# **Enhanced security** and compliance

The government accelerator is built on the Microsoft Cloud, which is secure and compliant with a range of government regulations and standards. This gives you peace of mind that your data is protected, and your operations are compliant.

# What is South Gloucestershire Council saying

"We're excited to be the first council to collaborate with HSO on their Dynamics 365 Government Accelerator. A framework on which we can create a single view of our citizens to deliver seamlessly connected services from across the authority."



### Better people engagement

By using, and building on, the
Dynamics 365 government
accelerator, you can improve
citizen engagement by providing
better and more timely services.
For example, you can use the
platform to build self-service
portals that enable citizens to
access information and services
online, reducing the need for them
to visit offices in person.

The HSO Dynamics 365 Government Accelerator frees you from the worry of departments operating on siloed technology, of the need for expensive off the shelf products, or delivery of poor citizen experiences.

#### What can the Government Accelerator do?

HSOs delivery methodology of the government accelerator distinguishes our approach from all other Microsoft Partners. And ensures a smooth path to successful outcome.

#### 1. Industry focused data extensions

Government-specific extensions to a Common Data Model - including a data model - simplifying data movement across applications.

# 3. Front to back-office programme and fund management

Tracking benefit applications and approvals against the associated fund and budget in Dynamics 365 Finance for public sector. This is also provided via a connector to other finance data such as SAP S4 HANA system.

#### 2. Customer service portal

A sample customisable Power Apps portal for residents and businesses to apply for government services, programmes, and benefits.

### 4. Sample customisable apps for government services

The app shows how Microsoft Power Platform and Dynamics 365 uses the data model to manage applications and approvals, and to transform government programmes and services.

### Next Steps – Sign up for the Online Discovery Assessment to find out if the Microsoft Dynamics 365 Government Accelerator is for you.

To understand how and where this might fit your organisation – as each is different – HSO recommends undertaking a online discovery assessment (ODA). This is a methodical evaluation of your processes to identify inefficiencies and areas for improvement. From here, our experts will develop a roadmap for process optimisation.

The assessment can help identify areas where automation or technology can be used to streamline operations, improve efficiency, and reduce costs. It is a crucial first step in any process improvement initiative and can provide insights that lead to significant gains in productivity and profitability.

ARRANGE YOUR ONLINE DISCOVERY ASSESSMENT









