

# Training & Support Solution for Protecting + Governing Sensitive Data

24x7 support & training to keep employees up-to-date on data governance, protection, & loss prevention policies.

Alithya is a global provider of lifecycle technology adoption solutions and offers a complete package for securing data, including project management, learning, and support tailored to your enterprise needs.

Data protection & governance packages can be created for a wide range of topics



### Data Governance

We provide support, training, and optional workshops for your internal data standards and policies, covering SharePoint, Teams, & Yammer governance, retention policies, sensitivity labels, web filtering, etc.



### Data Loss Prevention

End-user support and training on data loss prevention policies and best practices, handling sensitive data, restrictions, file recovery, protected folders, etc.



### Cloud Data Protection

End-user support and training or migrating user data to cloud solutions (OneDrive, SharePoint), eDiscovery, data retention, and management.



## Security Solutions

### Data Governance Workshop (Optional)

Consulting on the implementation of policies, processes, and controls that protect data in Microsoft 365.

### Project Management Services

Our Project Managers will assist and guide you through your transformation

- / Conduct discovery, impact assessment, planning, scheduling, and communication development.
- / Provide consulting for end-user training.

### End User Learning

Ensure employee skilling is flexible, scalable, and continuously accessible:

- / Live On-demand support via chat or phone
- / Self-help resources (Reference Guides)

### End User Support

Experts available 24x7, 365 days a year to augment your help desk

- / Live On-demand Support Via chat or phone
- / Analytics and Reporting