



CASE STUDY:

REDUCED UNAUTHORIZED ACCESS FOR BETTER SECURITY WITH DIFENDA'S DEFENDER FOR IDENTITY PROFESSIONAL SERVICES

BUSINESS HISTORY

This Crown Corp. operates in a rapidly growing and highly regulated industry. With multiple retail locations and a commitment to quality products, it had been on an upward trajectory. However, the success brought forth new challenges, particularly in the realm of cybersecurity and identity protection. In order to strengthen their security posture the Crown Corp. was looking to consolidate their security environment and remove bespoke technologies.

BUSINESS ROADBLOCKS

Heightened by its fast growth throughout the COVID-19 pandemic, the company encountered significant identity security challenges within their network. As a high-profile start-up, the company was “trying to build the plane while flying it” when it came to security. Because of this, they experienced a surge in identity-based threats, characterized by unauthorized access attempts and password-related attacks. Prioritizing the protection of sensitive customer data and proprietary information became imperative, and strict compliance with industry regulations demanded a robust security infrastructure. Moreover, the company grappled with limited visibility into their security landscape as they worked to create a robust security environment while continuing to drive business.

ABOUT DIFENDA

Named Microsoft's 2023 **Security Impact Award Winner** for delivering excellence and innovative end-to-end security solutions. Difenda is proud to be a long-standing Microsoft Partner, an early achiever of MXDR verified status, a member of the Microsoft Intelligent Security Association (MISA), and a holder of the Microsoft Threat Protection Advanced Specialization and Cloud Security.



"To say we were overwhelmed with security alerts would be an understatement. As a fast-growing start-up, we did not have the time or the people required to execute a robust security strategy. Difenda's approach was quick, methodological and more importantly effective. Difenda's Defender for Identity Professional Services along with some other services not only helped consolidate our security but also simplified compliance efforts and elevated our overall operational efficiency. The training our team received from Difenda was very helpful in making sure all our security efforts are aligned."

- Security Director

SOLUTION

Collaborating closely with the customer, Difenda conducted a thorough analysis of their existing Active Directory environment and security policies, pinpointing the areas that needed strengthening. Leveraging their existing Microsoft E5 licensing, they then customized the implementation of Microsoft Defender for Identity to align perfectly with the company's unique security requirements and regulatory obligations. Through seamless installation and configuration with the customer's team, the platform was integrated into the organization's environment, followed by rigorous quality assurance and performance testing to ensure optimal functionality. Moreover, Difenda provided a virtual knowledge transfer and technical workshop, facilitating efficient management of potential risks.

OUTCOMES

By implementing Difenda's Defender for Identity Professional Security Services and fully leveraging its Microsoft E5 capabilities, the Crown Corp. witnessed a substantial reduction in identity-based threats. Defender for Identity provides the visibility needed to detect unauthorized access attempts. This approach bridged the gap between investment and implementation, setting the foundation for a proactive identity security strategy.



COMPLETE
PROTECTION OF
ACTIVE DIRECTORY



ENHANCED
REPORTING AND
ASSET MANAGEMENT



MAXIMIZE
MICROSOFT
SECURITY ROI



PROACTIVELY
DETECT IDENTITY
COMPROMISES



MINIMIZE PRESSURE
ON INTERNAL
RESOURCES

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