



# INTELLYA

A NOVENTIQ Company



W E A V E R

by Intellya, A NOVENTIQ Company

Complete business  
transformation through digitalization,  
AI and real-time decisioning

# Weaver conversational platform

Improve digital customer experience and step into a new era of conversational AI

Weaver is an AI-driven software represented in a form of a Virtual Assistant. With it, you have the opportunity to empower digital transformation and solve both customer and business needs. Weaver is developed to be your customers' preferred channel for interaction with business. Powered by the most advanced AI techniques to create the best possible natural language understanding, it is pushing the boundaries of conversational AI.



Weaver - customers' preferred channel for interaction.

## The Three Key Value Pillars

### 1 Ease of story creation

The digital assistant builder was created with business people in mind so there is no need for technical knowledge.



code-free, easy-to-use admin tool



drag and drop method



variety of rich media answer types

### 2

#### Time to market

Weaver allows for what was a long transformation process to be an easy slide into a digital way of doing business



mature solution on the market



3 months implementation period



over 1000 use cases developed

First Multilingual Virtual Assistant in Central Europe!

### 3

#### Enterprise-grade chatbot

It enables the best both for the customers and company employees.



enriched customer experience and engagement



Improved company efficiency and productivity



a diverse group of business use cases

# Main functionalities

## Multilingual

Break your business boundaries with the multilingual bot: Weaver is capable of understanding and processing nearly all world languages

## AI, NLP, NLU

Built on industry-leading Conversational AI technology and expertise with the powerful and unique bot engine Weaver is capable of leading natural Conversations with Voice or Text and providing human-level engagement and support.

## Omnichannel

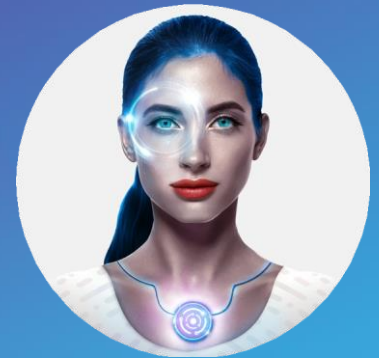
Provides the same conversational experience across all communication channels, as well as cross-channel continuity which allows end-users to initiate a conversation on one channel and seamlessly continue the interaction over the other

## Voice

Weaver as an advanced AI assistant makes conversation with the chatbot even more natural by introducing complete voice communication

## Powerful chatbot engine

Enables the smooth flow of the conversation, combining the AI module, context switching, filling, and sharing, end-users are able to converse with companies just like they would with any other person.



Intellya's AI  
core

## Top Benefits

Improve Customer Satisfaction

Automation for better customer service

Reduce live agent reliance, and workload and enable more focus

Automate and simplify complex processes

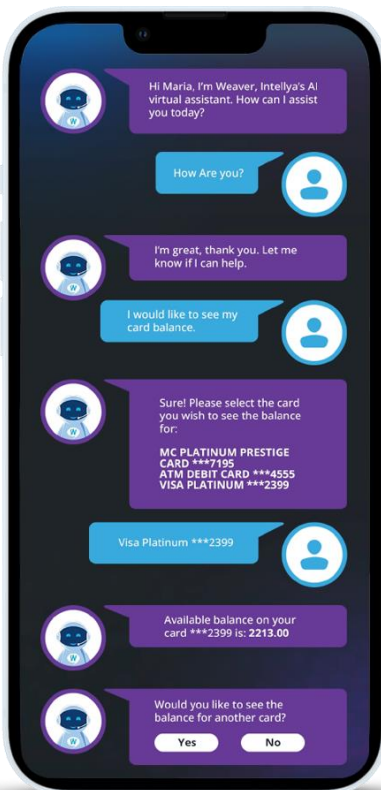
24/7 self-service

Cover the whole customer journey

Analysis and key insights

Speed up average handling times (AHT) and increase first-contact resolution

Proactive, personalized promotions and up-sell opportunities





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