



## Case Study

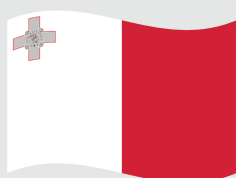
**BMIT**

# Work From Anywhere

MAL Services Ltd is a leader in the supply chain and logistics sectors in Malta. They identified a need to enable their workforce to work from anywhere, not just as a reaction to the pandemic challenges only but also to prepare for longer-term work realities. With lock-down and health measures enforced nationwide, the customer also encountered limitations with their local office setup to enable remote working. Customer needed to ensure that their excellent customer service is retained, and to safeguard their employees.

The customer engaged BMIT Technologies to implement the **BMIT Work From Anywhere Solution**. This solution enabled remote working for their front liners as well as their remote workers. As part of the solution, their line of business solution was migrated to Azure cloud. Through this approach they managed to enable remote working and tap into more benefits.

## At a glance



**Based in Malta**



**mal.com.mt**



**Logistics**



**25 Employees**



**Products and Services**



Our services and network of overseas agents encompass practically all global destinations. We are committed to offer the very best service to all our clientele. During COVID19 BMIT Technologies provided us with a quick migration of our office setup to the Azure Cloud to allow our employees secure remote access enabling us to continue to run our operation seamlessly.

**Diana Saliba Gialanze**  
Chief Financial Officer

# BMIT Technologies, MAL Services & Microsoft Azure

## Customer Challenges

MAL Services Ltd has been operating for 18 years and forms part of the First Gemini plc Group and is one of the leading logistics and supply chain companies in Malta.

MAL Services Ltd's requirement was clear: continue providing the excellent service their clients were accustomed to despite the global pandemic and with a workforce that would be working from different remote locations. BMIT Technologies proposed to MAL Services Ltd the **BMIT Work From Anywhere Solution**, for quick turnaround without compromises.

## Partner Solution

The solution provided a quick migration path to the EU Azure Cloud to allow remote access to employees and management staff alike.

A number of virtual machine workload were provisioned to host MAL Services Ltd Business applications. The VM's were backed up on Azure backup services to ensure all relevant information is kept backed up on a regular basis. Secure access to the Remote Desktop Sessions are always provided using HTTPS over the provided SSL certificates.

## Customer Benefits

The customer was able to migrate their line of business from on-premise infrastructure to Azure cloud within 24 hours, in a seamless manner. The result was a continued service delivery without disruption to the operations. Remote work was also enabled in a secure manner, therefore ensuring access to confidential information even with a workforce working from different locations.



Customer tapped into Azure Backup services to make sure that critical business data and information is backed up on a regular basis.



BMIT Work From Anywhere Solution allowed customer to adopt a pay-as-you-go model. This allows for smart cost savings and no upfront cost.



The customer did away with aging on-premise hardware and migrated to a high performance and reliable cloud solution.