

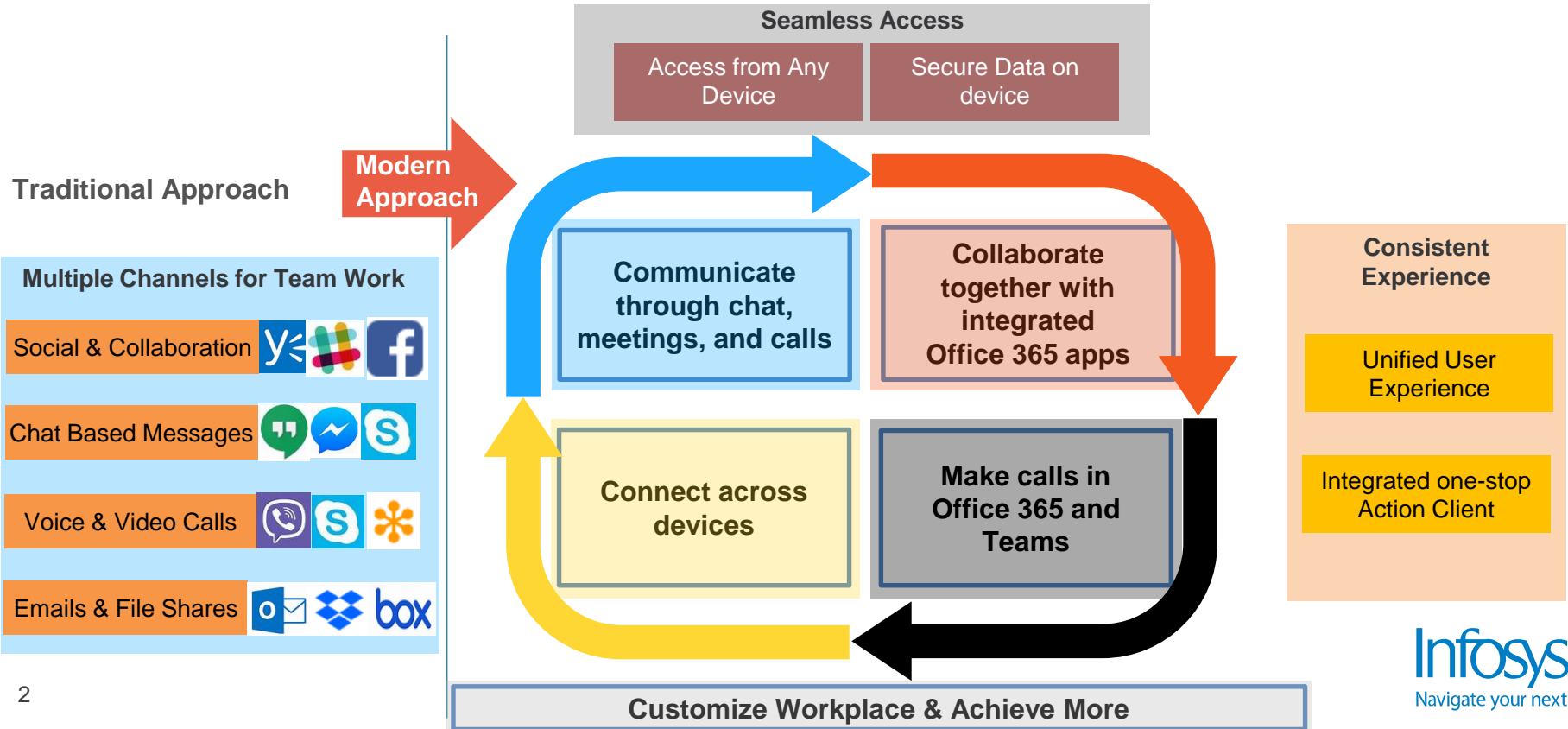
NAVIGATE YOUR NEXT



Infosys - Microsoft Teams
Service Offering

Microsoft Teams – the hub for teamwork in Office 365

Microsoft Teams is a hub for teamwork that gives your teams easy access to the information they need to get more done. A productivity solution offers fully integrated experiences with enterprise-grade security



Our Teams Service Offerings

Consulting Services

- Understand vision, goals and define project scope
- Network assessment
- Persona assessment
- Organization Change Management
- User adoption support
- Training

Implementation Services

- Teams upgrade journey
- Deployment
- Pilot
- Rollout/ Upgrade

Operations Services

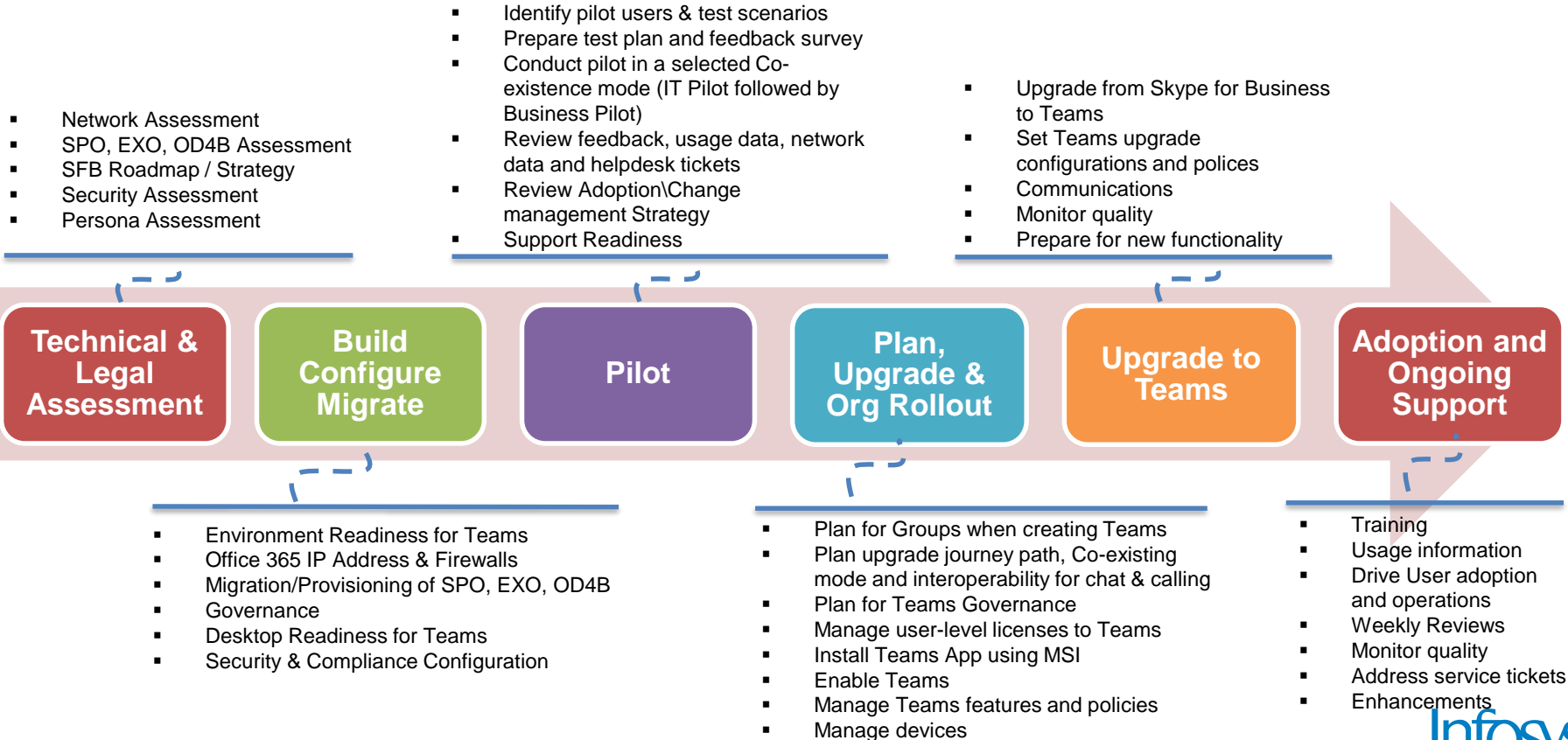
- L2/L3 support
- Diagnosis of Issue and provide the resolution
- Governance & compliance
- Incident & Escalation management

App Dev-Int Services

- Custom Tabs
- Intelligent Bots
- Adaptive Cards

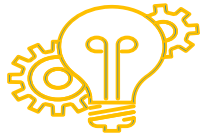


Infosys – Skype for Business to Teams Implementation Approach



Infosys - Teams Governance Tool

Infosys built Governance Tool solves challenges Organization face with Teams



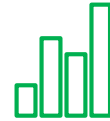
Automation

- Teams Lifecycle management - Teams Provisioning and Archiving.
- Naming Policy
- Teams Classification
- Organize Teams by Departments/ Projects



Security & Compliance

- Manage Guest / External Access
- Teams App Management
- eDiscovery
- Retention
- Audit



Reporting

- Teams With Guests
- User Access to Teams
- List of Teams and their Owners / Orgs / Projects

Infosys - Teams Rollout Case Study

Client	Business Context	Challenges	Solution	Benefits
<p>Infosys Ltd We are a 200,000 employee company with offices in around 50 Countries. Teamwork / Collaboration plays a major role in increase in productivity.</p>	<ul style="list-style-type: none">Establish a connected collaboration platform with defined governance for the internal teams to create internal Teams, Channels for focused discussions, meetings, calls, integrated O365 Apps experience across devices	<ul style="list-style-type: none">Team member distributed across regions and countries. Difficult to communicate.All communication with teams was via email.No Access on mobile due to security.The Sharepoint 2010 Platform was out dated	<ul style="list-style-type: none">Separate Internet Lines between development centers for Office 365 Workloads.60% of users were migrated to Office 365 and TeamsMicrosoft Intune deployed to ensure mobile security. Multifactor authentication enabled.SharePoint on premise content migrated to SharePoint online.In Progress to migrate from Skype For Business to Team Only.	<ul style="list-style-type: none">Almost 30% increase in productivity within Teams.50% faster response due to use of mobile.

Microsoft Teams for a leading Agri-science Company in the US

Client	Business Context	Capabilities Delivered	Benefits
<p>Client is one of the world's largest U.S. producer of hybrid seeds for agriculture. They are a major producer of genetically modified organisms (GMOs), including genetically modified crops with insect and herbicide resistance.</p>	<p>Corporate leadership embarked on Microsoft Teams as a next generation collaboration tool for improved productivity and connectedness</p>	<ul style="list-style-type: none">• Web hook connectors to post a message to MS Teams channel• Demonstrated ways to create MS Teams through UI, PowerShell and Graph API• PowerShell scripts to extract or list all SharePoint URLs which are created by Microsoft Teams, Office 365 groups and to set the IRM policy on MS Teams SP site• Start guides, announcement templates, invitations and FAQs• Teams provisioning process for business groups to request new teams• Robust renewal and archival process	<ul style="list-style-type: none">• Seamless integration with other office products• Replacement for other collaboration tools like Slack• Conversations and improved sharing of content including TFS integration• Mobile and Desktop Apps to collaborate from anywhere and any device• True hub for teamwork backed by Microsoft Graph

THANK YOU