

Deployment Coordination Services

The key to a successful migration is a masterful approach to understanding and organizing user data. New Era Technology's Deployment Coordination Services (DCS) team utilizes expert knowledge of change management and employs New Era's Deployment Database to create a strategic (and flawless) migration plan.

Technologies We Migrate

- **Office 365** (Exchange, OneDrive, SharePoint, Skype for Business, Office, Teams)
- **Desktop Migration Tools** (Inventory, Scheduling, Application Rationalization, Integration with SCCM)
- **Enterprise Mobility + Security**
- **Windows 11**

The Migration Database acquires and organizes Customer data points. The New Era team creates a clear schedule and technology roll-out plan, managing the entire process, including the communications strategy to your employees using this database as a single source of truth for migrations.

Deployment Plan Components

New Era will minimize the impact of the technology change through an effective scheduling and communication plan and coordination of intersecting projects to ensure successful technology adoption. We help customers manage the user experience via targeted individual scheduling and communications aligned with the change process and schedule.

Project Deliverables

- Marketing & Communications Planning
- Migration Schedule (pilot/bulk/velocity)
- Staffing Plan (roll-out/go-live)
- Training Plan, including end users, white glove, help desk, IT and migration teams, and admins
- Steady State Plan to support and administer the new technologies, including managed services

The Power of the Deployment Database

The only tool in the industry of its kind: pinpoint, rationalize, and organize your data.

Totally technology-agnostic: incorporates data from any technology tool your organization uses.

The ability to rationalize and categorize your data: Locates where your users are, what department they're in, and what data is actually important to them, including business rules.

Multi-threaded from a work stream perspective: able to manage Email, Desktop, SharePoint, InTune and any other technology from a single migration database.





Partner With New Era for All Your Technology Needs

Industries We Serve

Financial Services

Healthcare

Manufacturing

Professional Services

SLG

Communications

Entertainment/News/Media

We are proud to be your certified



Technology Architects

Our Suite of Services Include:

- Managed Services
- Deployment Coordination Services
- Mergers & Acquisitions
- Security & Backup
- Application Development
- Artificial Intelligence
- Technical Training
- Power BI & Data Analytics
- Cloud Strategy

Why Choose New Era Technology

8 Million

Mailboxes migrated to Office 365 across 70 worldwide locations.

1.2 Million

Desktops deployed across 2,400 locations

400,000

Managed Services clients supported. 32,000 tickets processed annually.

IT Migration Services — Mergers, Acquisitions, & Divestitures

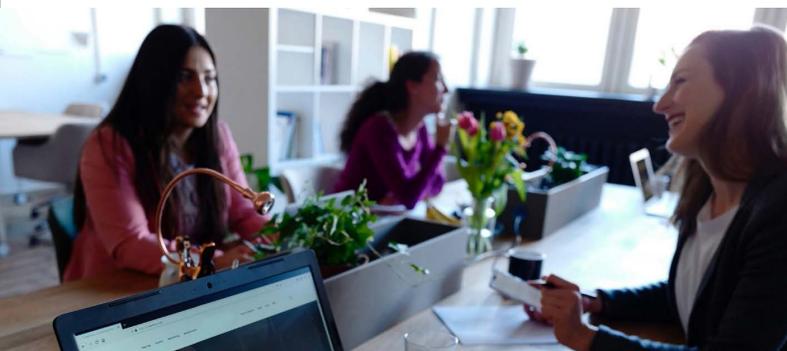
Whether your organization is actively completing a merger, acquisition, or divestiture or looking to address remaining integrations from previous acquisitions, New Era Technology has the experience, tools, and staff to successfully lead you through to your end state.

At New Era Technology, our goal is to understand where you are today, streamline the integration process and transform your business for tomorrow.

It's been said that nearly 75 percent of M&A integration efforts are spent determining which systems to keep, what data is important, and how much integration is needed for the companies to be "technically" joined. Once the upfront planning is complete, the actual hands-on integration work is similar to any other IT project, only a bit more exciting, right? Not exactly.

Your success depends on the right IT strategy—and we can help.

Far too often, companies engaging in mergers or acquisitions simply ignore the IT scalability of their own systems and that of their new business partner. It is crucial to have up-front knowledge of how the IT merger is likely to progress, as a poorly handled IT integration between merging companies can jeopardize the overall business goals.



Plan & Design, Develop, Deploy, Manage

New Era will help you understand how to leverage and maximize the existing IT assets of both organizations and evaluate your future IT needs. Once we identify the right technology roadmap for your combined businesses, we will develop a strategy to help your team plan, build, deploy, and manage the technology landscape for tomorrow.

1. Planning & Design

- Envisioning • Business & Technical Requirements
- Current Environment Assessment • Governance
- Design Workshops • Solution Design

2. Develop

- Technical Specifications & Architecture • Infrastructure Build-out • System/Application Configuration, Integration & Development • User Adoption - Communications, Change Management, & Training

3. Deploy

- User Acceptance Testing • Deployment Coordination
- Alpha, Beta, & Gold Pilots • Production Deployment
- End User Training & Support

4. Manage

- Envisioning • Business & Technical Requirements
- Current Environment Assessment • Governance
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