



# Productivity Application Services

## SharePoint and Teams

### Business challenge

Millions of companies around the world have deployed Office 365®, partially so that they can use SharePoint® and Microsoft Teams™ for communication and collaboration. However, the majority aren't leveraging these applications to their full potential, with poorly managed content that's hard to find, and a lack of governance policies that result in site sprawl and duplication. The result is unproductive and frustrated employees.

### Our solution

Insight Productivity Application Services help you take full advantage of the advanced workloads of Office 365. Our SharePoint services address information architecture, content management policies and governance. Our integrated Teams services use custom tab and bot extensions to give employees access to enterprise data and enable them to efficiently interact with app workflows.

#### Select from one or both of our service programs:

##### Accelerator programs

- Comprehensive yet speedy discovery process gives us a strong baseline to work from.
- Design workshops are collaborative and led by Insight experts.
- We provide all of the services and tools needed to accomplish your fast-turn project.
- We leverage proven processes and frameworks to execute with quality and precision.

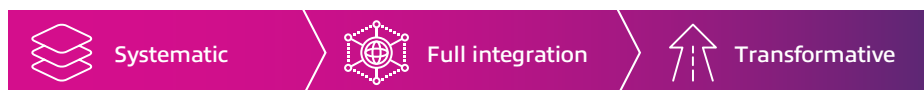
##### CoPilot program

- A dedicated Insight "CoPilot" helps you tackle challenges and drive outcomes.
- Self-service and a centralized portal accommodate service needs 24/7/365.
- Backlog management ensures functionality and keeps your IT teams focused.
- Meetings and reports give you better visibility and strategic insights.

### Drive maximum value.

Your application environment has immense potential to empower your workforce and transform your business. Productivity Application Services are a vehicle to creating meaningful outcomes, driving higher user satisfaction and productivity.

### We help you advance.



By using a proven methodology, the application environment is consistently functional and users are highly productive.

Users are getting the support they need. The application ecosystem is providing clear and obvious business outcomes.

There's an unbreakable link between the business and its application environment; they work together to transform and excel.

### Benefits

- Seamlessly deploy advanced workloads of Office 365®.
- Drive usage, adoption and productivity.
- Get expert support with administration and content management.
- Ensure workloads are up to date and performing for end users.
- Increase returns on your Microsoft® investments.

### Our partners








### Related services

- Managed Office 365
- Managed Desktop Services
- Device as a Service
- Workplace Services
- Service Desk

## SharePoint services

Use Microsoft® SharePoint® to help users get the information they need, when they need it.

 Planning	 Backlog	 Build	 Deploy	 Manage
<ul style="list-style-type: none"> <li>Content review and planning</li> <li>Migration planning</li> <li>Deployment planning</li> </ul>	<ul style="list-style-type: none"> <li>Design workshops</li> <li>Wireframes</li> <li>Information architecture</li> <li>Search optimization</li> <li>Brand integration</li> </ul>	<ul style="list-style-type: none"> <li>Page and component development</li> <li>IA build out</li> <li>Search configuration</li> <li>Brand application</li> </ul>	<ul style="list-style-type: none"> <li>Roll-out planning</li> <li>Move to production</li> <li>Content deployment</li> <li>Communication and adoption</li> </ul>	<ul style="list-style-type: none"> <li>Post-deployment updates</li> <li>Weekly reviews</li> <li>Analytics and reports</li> <li>User support and adoption</li> <li>Continuous delivery</li> </ul>

**Accelerator for Intranet Foundation**

Leverage our SharePoint design frameworks and expertise to create or update your intranet. We work with you from requirements gathering to implementation. Our CoPilot program is a natural extension for ongoing support services.

## Teams services

Deploy Microsoft Teams™ with governance and managed provisioning, customize and contain sprawl, use integrations and drive adoption.

### How we help:










- Planning
- Governance
- Deployment and provisioning
- Extension (bots, tabs)
- LOB integration
- Onboarding
- Adoption

### Accelerator for Teams

Beginning with developing an understanding of your business needs, we help you deploy Teams or redesign your Teams experience to best support key objectives. CoPilot is an ideal add-on for continuous support and maintenance.

## A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

								
Global scale & coverage	Operational excellence & systems	Software DNA	Services solutions	Data center transformation	Next-generation tech skills	App dev & IoT expertise	Digital platform	Partner alignment

## About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions™ that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.