# PRESIDIO® ILLUMINATE<sup>™</sup>: EXCITE Microsoft Live Event Quick Start

# ALREADY HAVE MICROSOFT LIVE EVENT AND NEED MORE FOR YOUR TEAM?

At PRESIDIO, we recognize that our customers are still evolving day by day to create, build and offer virtual at home environments. Now more than ever, findings ways to engage more deeply with employees is critical as the concepts of workplace and collaboration have changed. Here at Presidio, we can assist to help you plan, provide advice and technology recommendations for dealing with challenges during this period of remote work.

#### OUR SOLUTION TO OFFER MICROSOFT LIVE EVENT ASSISTANCE

- Review of Live Event Entitlements for Microsoft Live Event (As part of the Needs Assessment and Validation with a Solutions Architect)
- As part of this service Presidio will aid in one customer Live Event

The Service includes:

- Scheduling a Practice Live Event (1-3 hours as needed, Remote Session)
  - Review of details required to schedule a Live Event
  - Demonstration of a practice session, panelist privileges, modifying panelist and attendee status, defining the Q & A owners, practicing muting and unmuting, as well as practicing content sharing
  - Review Best Practices and Schedule the Live Event
  - Remote 1-hour Preparation Meeting with the Host and Panelists prior to the go-live
  - Remote Live Support (To Be Defined in the scope, options are Presidio employee promoted to host to assist with muting and unmuting, Presidio employee as a silent panelist, available to assist, or remote support on standby during the call)
  - Review of Reports available to the Host after the Live Event
  - If Recorded, demonstrate how to access recording

# EVALUATE

Discover key business goals and drivers, define stakeholders and groups EXAMINE Create customer use cases, business outcomes, KPIs and success metrics to develop

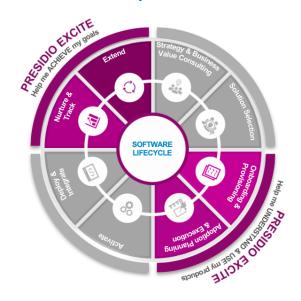
key pillars of

adoption plan

# COMMUNICATE

Enact marketing & communications plans to drive user interest and create champions

#### **EXCITE Adoption Plan Module**



#### **CONNECT WITH US**

For more information, please contact us at presidioilluminate@presidio.com Join the conversation at #PresidioIlluminate



# INVOKE

Create end user documentation for increased usability and enable the customer to effectively train the end user

# TRACK

Participate in soliciting end-user feedback and provide usage metrics to gauge adoption

# ENABLE

Supply the resources required to effectively support the production environment

#### SOFTWARE-DEFINED INFRASTRUCTURE

**DIGITAL WORKSPACES** 

#### SECURITY

#### **MULTI-CLOUD**