

Basic Technical FAQ For Using Todo PCTrans

Todo PCTrans is designed to move data/applications from one computer to another. It is especially useful when you replace old PC with a new powerful one, and you still want to keep working with familiar application settings and data.

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This article applies to:
Todo PCTrans

Description

Todo PCTrans is designed to move data/applications from one computer to another. It is especially useful when you replace old PC with a new powerful one, and you still want to keep working with familiar application settings and data.

Which port needs to be enabled before using Todo PCTrans?

The number of the port which is required for connection is 8707. Usually, this port is enabled by default, you just need to ensure it is not used by other network process before using this product.

Can I move application from one drive to another on same computer?

Yes, you can use the "App Migration" feature to achieve the goal.

Where to find the log files if some unexpected errors keep me from using the product normally?

The log file "todoPCTrans.log" can be captured by the steps below.

1. Load Windows Run dialog by pressing Win + R at the same time.
2. Input "%temp%" in the dialog and press enter to open Windows temp folder, the file can be found in this folder.

Sending the log file to techsupport@easeus.com may short the process of investigating product issue.

Is there any possible that my data get lost after the migration process?

This product is read-only for source computer, so all of your data will be safe even after an unsuccessful migration process. However, it is still a good habit to create a system image in a regular time interval.

Why the progress bar changed so slowly after all applications were selected to transfer?

Please note that not only moving the application data to target computer need to be finished, but also registering the product is required again. The needed time to finish the registration process varies based on how many application selected, the performance of target computer and some other factors.

It is better for you to wait patiently before the process finishes.

Where the data/application located after the process?

You are allowed to manually specify a new location for all transferred data. While for applications, all of them on source C drive will be found in same path of target computer. For example, C:\infoinfo2013info.exe can be also accessed in the same directory after the process.

However, for applications on other drives except for C, they will be transferred to C drive on target computer with nearly the same path. For example, G:\infoinfo2013info.exe will become C:\infoinfo2013info.exe after migration finishes.

Can I start the transfer with wireless connection?

It is better for you to start the transfer with hard cable connection. But you can also transfer with wireless connection as long as you can run PING command between the 2 computers without issue.

Why the transferred CAD 2017 application cannot be run normally?

That is usually because target computer is lack of necessary component to run CAD 2017, including directX, .net and runtime library.

For the **CAD 2017 32bit**, these elements should be installed as the order:

directX: directX
.net: .net Framework4.6

runtime library:

vcRedist2008_x86
vcRedist2010_x86
vcRedist2012_x86
vcRedist2015_x86
ucrt: kb3118401 (the system patch file for non-Win 10 system)
[Click here to download](#)

For the **CAD 2017 64bit**, these elements should be installed as the order:

directX: directX
.net: .netFramework4.6

runtime library:

vcRedist2008_x86
vcRedist2010_x86
vcRedist2012_x86
vcRedist2015_x86
vcRedist2008_x86(6161)
vcRedist2008_x64
vcRedist2010_x64
vcRedist2012_x64
vcRedist2015_x64
vcRedist2008_x64(6161)
ucrt: kb3118401 (the system patch file for non-Win 10 system)
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Why the transferred QuickBooks software cannot be used?



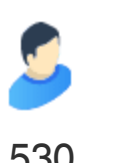


That is usually because target computer is lack of the necessary component to run QuickBooks, including .net and runtime library. Please download them to install.




[.NET](#)

[Visual C++ 2008 x64](#)

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