



Teams – Phone System

Empower your team through digital transformation
Carousel Industries Phone System Program

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Nationally Managed Partner
Highly Skilled Engineering Staff

**Microsoft
CERTIFIED**
Solutions Expert
28

**Microsoft
CERTIFIED**
Solutions Associate
44

**Microsoft
CERTIFIED**
Professional
68

Skype Operations Framework



ocp | One Commercial Partner

**Microsoft
Partner**
Gold Communications
Gold Messaging
Gold Cloud Productivity
Gold Cloud Platform
Silver Enterprise Mobility Management

Microsoft
Cloud Solution Provider (CSP) Tier 1

Microsoft Practice Focus

Azure EMS



Change Management
User Adoption



Office 365

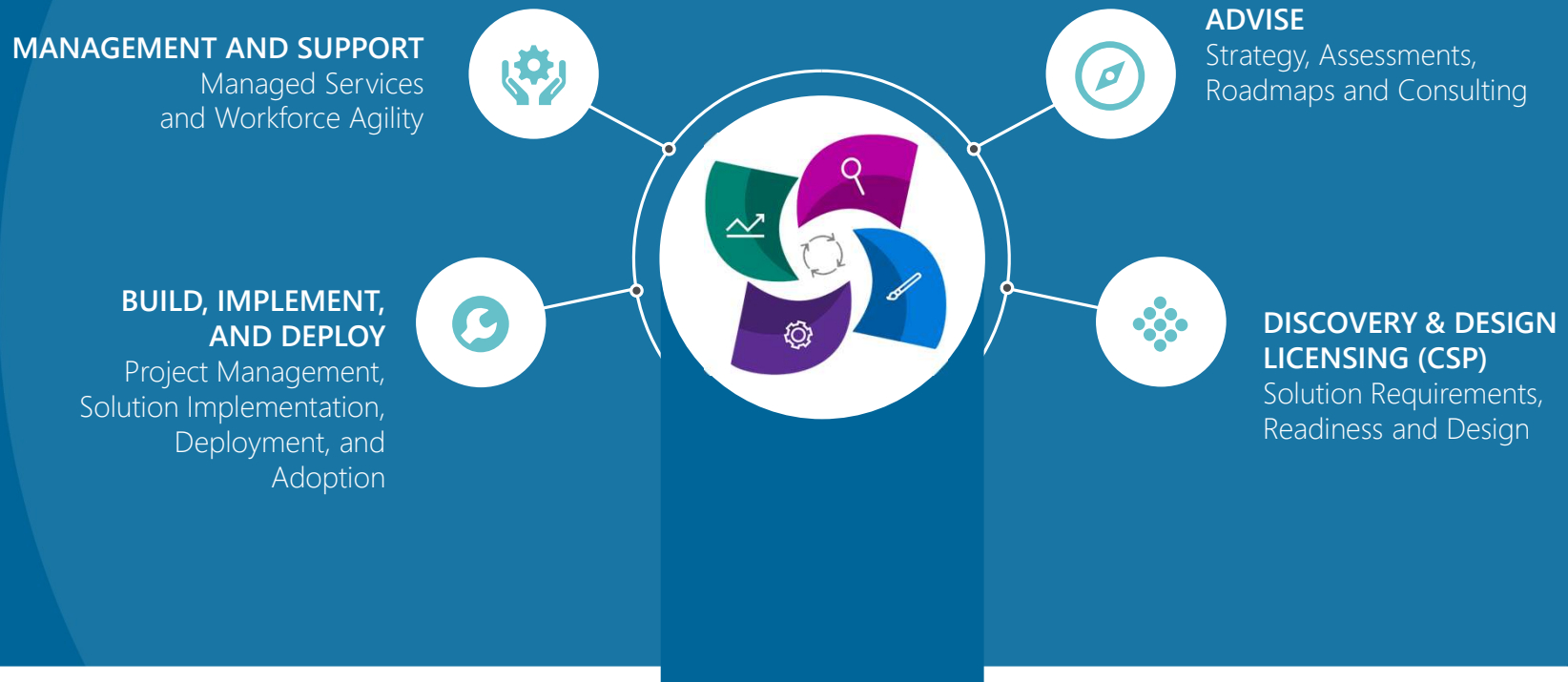


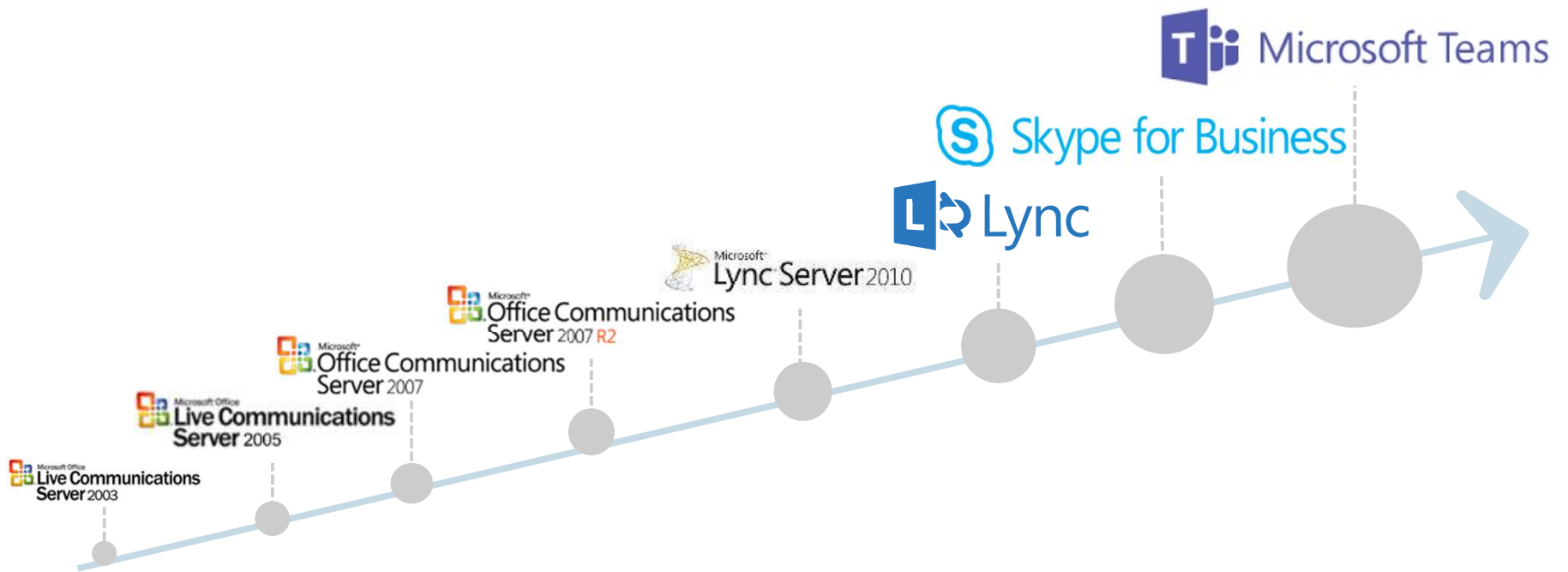
Skype For Business/Teams
Voice Experts



Exchange









Deployment Options



Replace the
PBX



Connect with
the PBX



Retain the
PBX

Voice Migration with Interop to



Traditional PBX

 **AND** / **OR**  SIP Trunk
Session Border Controller (SBC)


Skype for Business Server

 **OR** 
Skype for Business Hybrid Voice Microsoft Cloud Connector Edition


Skype for Business Online


Direct Routing with Session Border Controller



Helping you manage the End User Experience

- Rich Clients
 - All supported PC & Mac clients in Office 365.
- Mobile Clients
 - Skype for Business clients for iOS, Android & Windows Phone.
- IP Phones
 - Poly CCX400-CCX600, etc
- Video

CAROUSEL can help **YOU** choose the right Client or End Point device(s) for your application. We can source the devices, **INTEGRATE** them into your environment and provide training and ongoing support.



CLOUD
MIGRATION



CLOUD
MANAGED
SERVICE



GATEWAY
SBC



QOS WIFI
LAN



MOBILE



DESKTOP
HEADSETS &
PERIPHERALS



MAC



SKYPE ROOM
SYSTEM



IP
PHONE



VDI

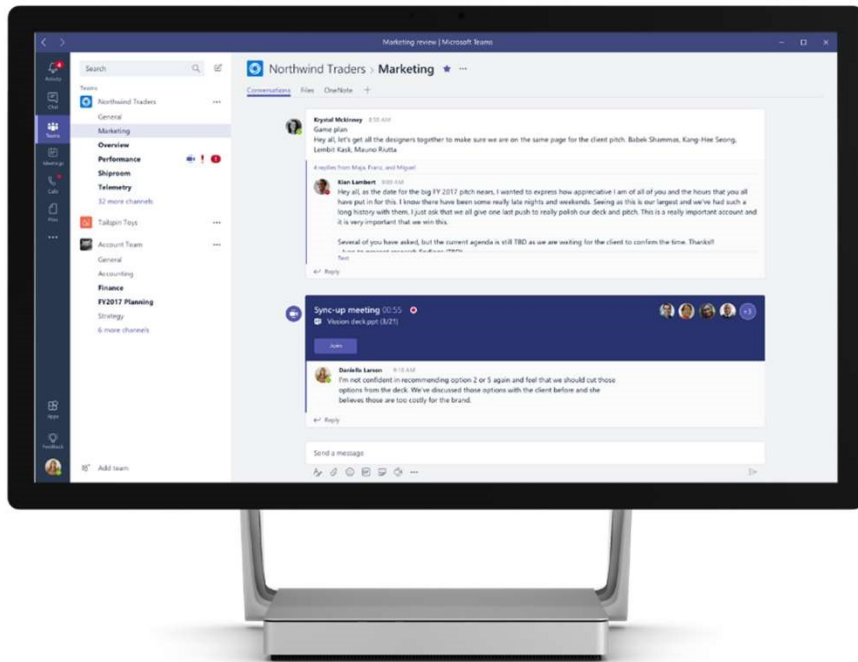


WEB APP

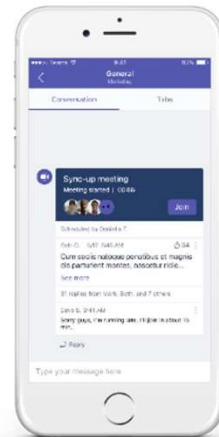


SURFACE HUB

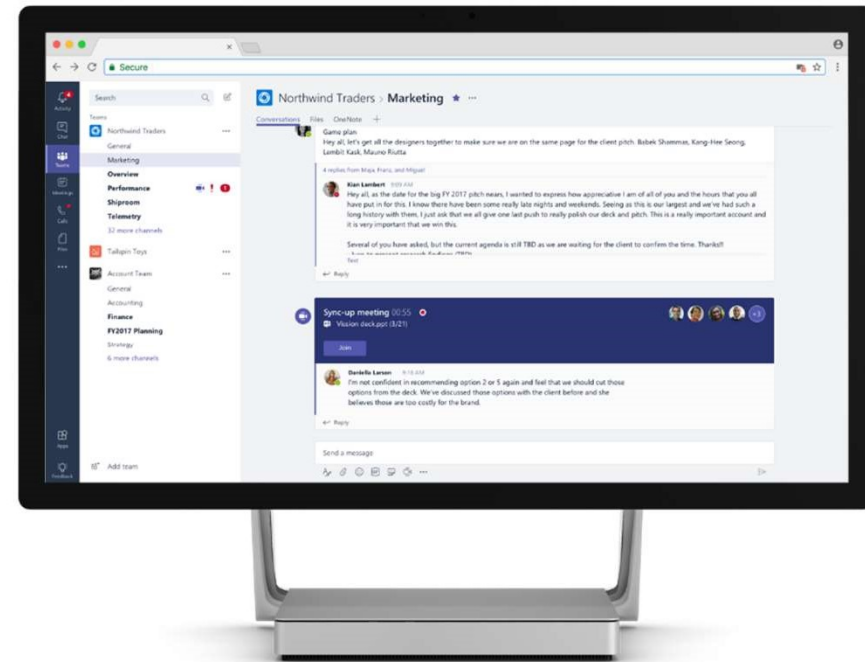
Meet Anywhere: Native Teams Apps



Desktop



Mobile



Web

Phones have been the cornerstone of productivity for years

Microsoft Teams Desk and Conferencing phones

 audiocodes



C450HD

 CRESTRON



Flex P100



Flex P110



CCX400

 poly



CCX500



CCX600

 Yealink



T55A



T56A/58A



VP59

 CRESTRON



Flex UC-M100

 poly



Trio 8800

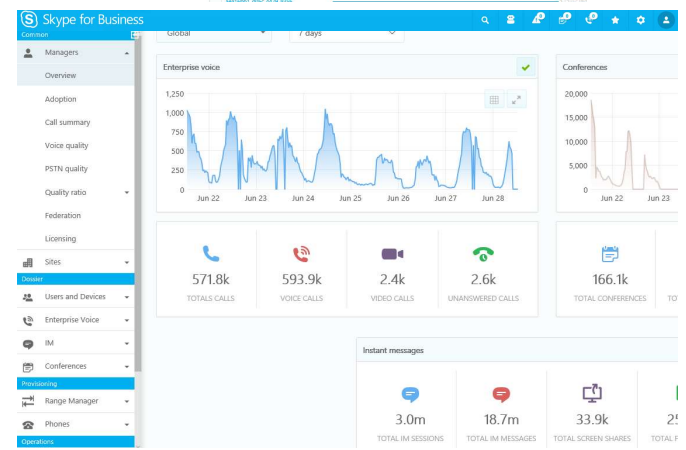
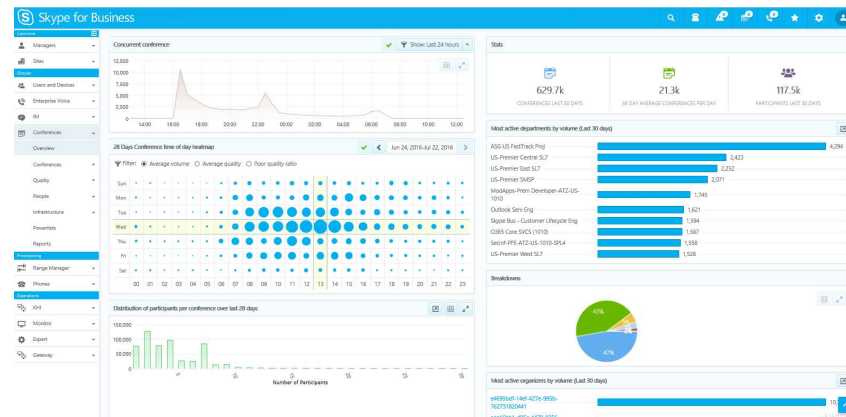
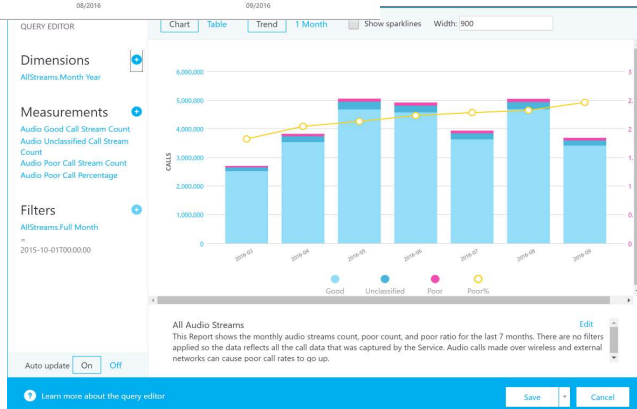
 Yealink



CP960

Call Quality Dashboard & Call Usage Reports

Detailed views for quality, reliability and usage



Excellent Service Delivery



Customer First Mentality is in Carousel's DNA

- Observer, Operate, Optimize
 - Incident & Problem
 - Monitoring & Reporting
 - Patch Management
 - Vendor Management
 - SLA's/KPIs
 - Continual Service Improvement

Consistency & Continuity



Consistent team of design, implementation, project management and support personnel to streamline processes and productivity

- Communication
- Documentation
- SDM
- Governance and Quality

Experience & Transformation



Our professionals have years of experience helping customers evolve both their technology and process focused on business outcomes

- Communities of Interest
- "Day in the life" workshops
- Multiple vendor partnerships
- Financial flexibility & agility

Customer First



Consistency & Experience



Nimble and Focused Partnership

