



## Microsoft Teams Work From Home Quickstart

When expediting work from home collaboration, growing pains can include WiFi issues, background distractions, confusion about which tool to use when, and users being unable to solve their own problems. It takes process work and training to facilitate the technology rollout.

### Microsoft Teams Quickstart

Microsoft Teams experts from Enabling Technologies will develop and implement an onboarding and training plan, complete with technical checklists, instructor led and recorded training, how-to references, and ad-hoc Q&A. The results are higher user sat, fewer help desk tickets, and a cultural shift.



**“With Teams, the tool itself is intuitive, but the change management is a challenge. What attracted us to Enabling was that certified change management specialists would guide us through the process. Now, our team says ‘Oh yeah, I can do this!’”**



### Enabling Users

Instructor-led training to onboard employees in Teams, create channels and tabs, manage meetings, record and post to Stream, confirm understanding and request feedback, handle issues, and ensure accessibility. Checklists for loading and using Teams, optimizing performance, and solving problems.

### Enabling IT Professionals

Provisioning Teams, adding tabs, controlling governance, managing guest access, restricting unsanctioned sharing, policies for safety/accessibility, troubleshooting tips, and how to get help.

### Get Started Today

Our Teams experts first meet with IT to educate, facilitate decisions, and customize end-user training. We recommend configuration changes and automate scalable onboarding. We then train users to be self-sufficient, leaving behind training materials and recordings. We are available for Q&A support along the way. Our experience of migrating 100+ orgs to Teams can help your organization succeed, quickly!

**Contact us at [contact@enablingtechcorp.com](mailto:contact@enablingtechcorp.com)**



We provide a unique perspective in working with clients on Change Management initiatives, having successfully deployed more than 1,400 solutions. Through our many client interactions, Enabling has developed a proven strategy for assisting clients with successfully navigating common pitfalls and achieving maximum return on investment associated with change roll-outs.

