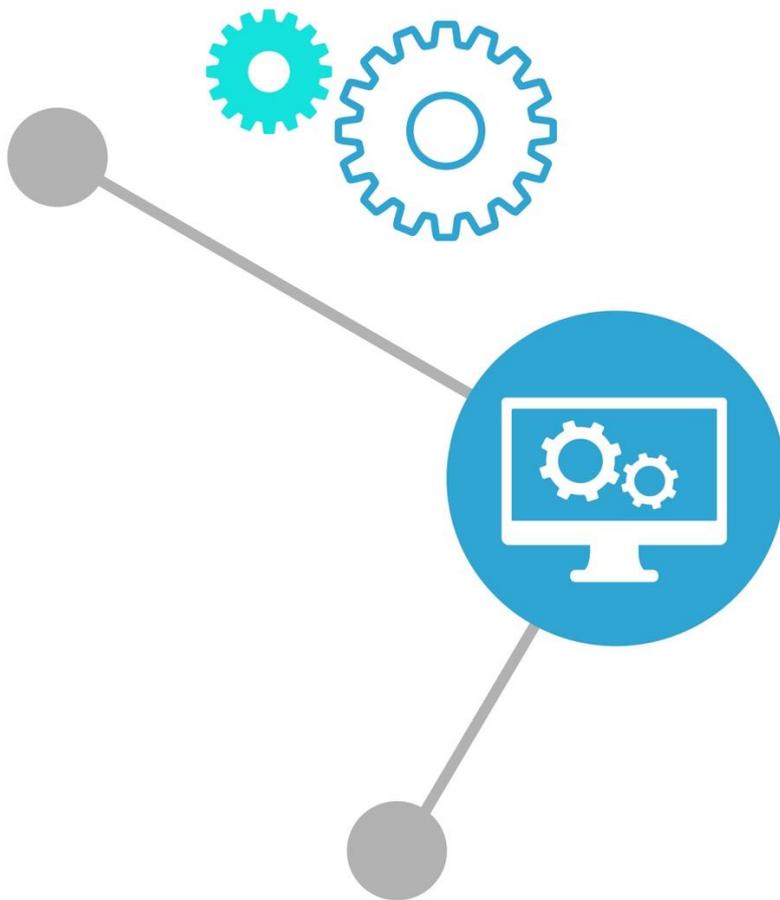


Service Definition



JARMANY

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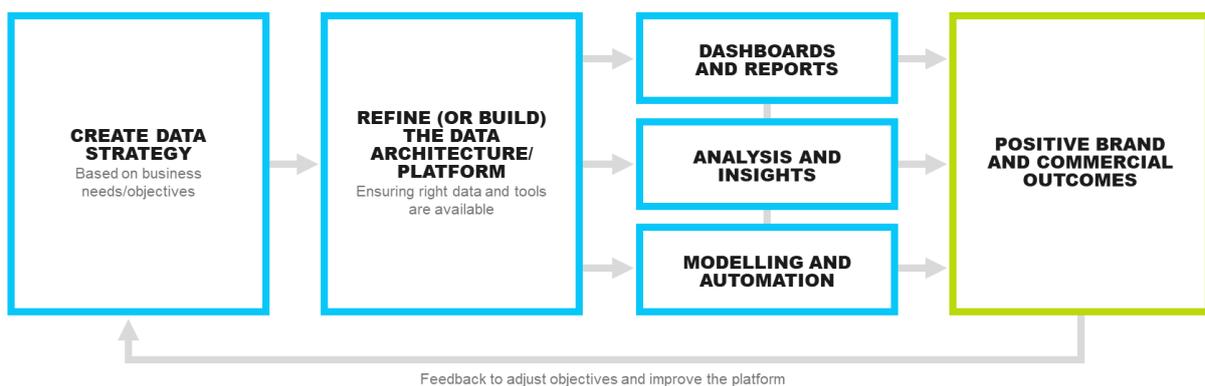
Jarmany Overview

Jarmany is a data consultancy specialising in data management, analytics and insights, based in Kingston upon Thames, South West London.

Our Approach

How we work is based on specific organisational needs, but there are a number of consistent themes that always emerge.

Jarmany Analytics Framework:



A typical engagement would involve one or more of the following services:

- Data strategy
 - Requirements assessed against the Jarmany framework that includes data quality, data management, application and finally usage and impact
- Data platform
 - Relevant data to support strategy, accurate enough to drive confident decision making, timely enough to drive competitive advantage
- Data science
 - Use AI and machine learning to speed up decision making, make work flows more efficient and ensure organisations are fit for the digital age
- People
 - Help build capability fast, support delivery of tight deadlines and ensure internal skills shortages are not an excuse for not meeting ambitions

Data Strategy

We work with you to develop outcome-driven data strategies that help you define what you have and what you need from a data perspective.

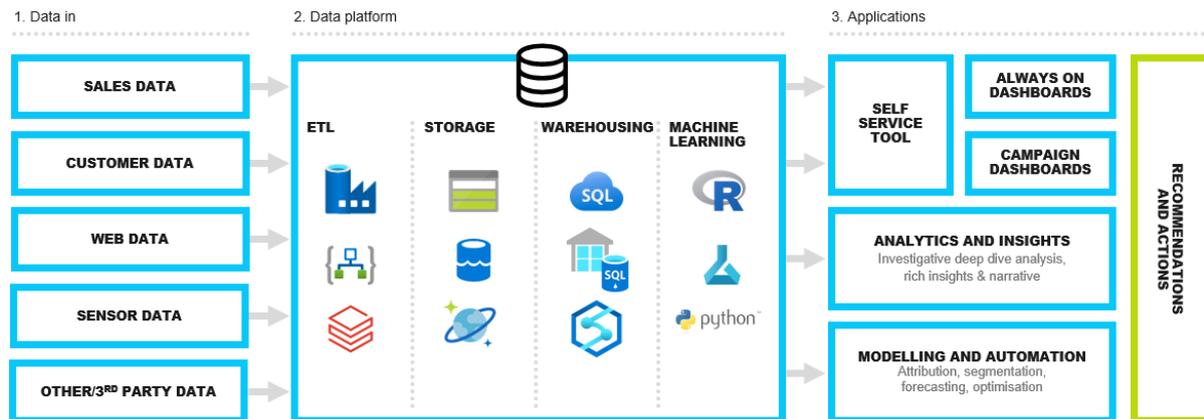
What's your data quality like? How long does it take for data to come in? How do you store and process it? We start with an audit – asking all these questions and more to get a view of where you are at with your data. But we don't just stop there. We also look at your KPIs and your challenges and build a data strategy that will deliver insights for your organisation on every level.

JARMANY FRAMEWORK		JARMANY PROCESS	
1. Data quality	<ul style="list-style-type: none"> • Relevance • Timeliness • Accuracy 	1. Data/systems/infrastructure audit	
2. Data management	<ul style="list-style-type: none"> • Structure • Systems and software • Processes and procedures 	2. Stakeholder interviews	
3. Application	<ul style="list-style-type: none"> • Dashboards and reporting • Insights and storytelling • Modelling and automation 	3. Benchmark assessment & scoring	
4. Usage & impact	<ul style="list-style-type: none"> • Communication • Organisational engagement • Commercial impact 	4. Ambition/gap analysis	
		5. Root cause analysis	
		6. Strategy design	
		7. Short, medium and long term actions	
		8. Roles & responsibilities, target setting and timings	

Data Platforms

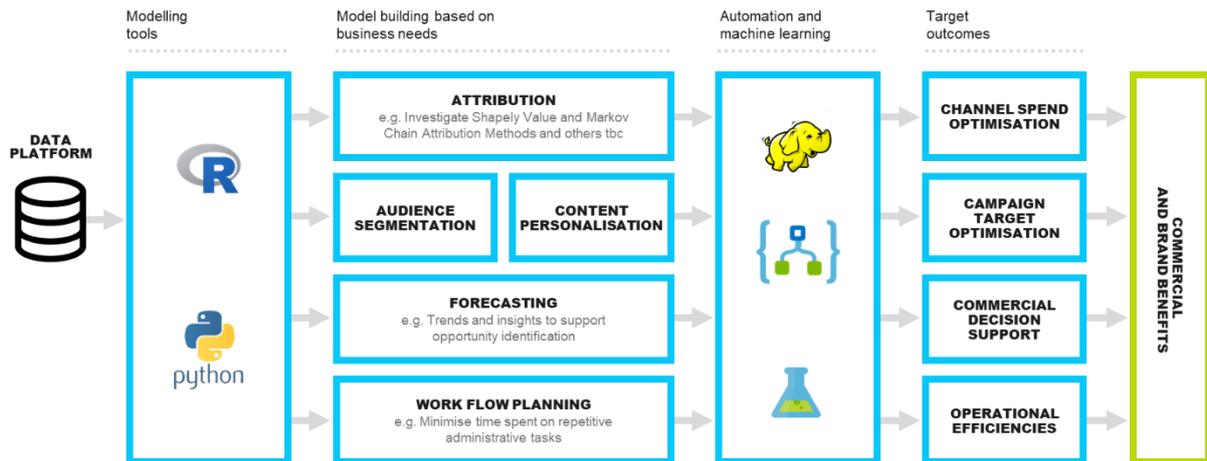
We can tune existing technology or build from scratch. Truly agnostic, we draw from a diverse pool of infrastructure, platforms and tools to support your goals.

Typically we use Microsoft Azure, however the tools and technology we use are led by the type of data you have and what you're trying to achieve. We're not tied to one vendor or the other; we build your platform to suit your exact needs. By platform, we simply mean a collection of the right tools for the job – fully integrated by us and using the most relevant dashboard solution to make your data fit and ready for use.



Data Science

Our data scientists can build you complex AI solutions using ML techniques that will help you plan today and quickly predict tomorrow. These models will allow you to react instantly when you are impacted by changing factors.



People

Are you suffering from a lack of specialist data skills in house? Or do you need to quickly upscale your existing analytics team? We can help. From data scientists to solution architects, we regularly supply our customers with the people they need to crunch the numbers, build the right platform and get the project done.

Information Security

Being a data and analytics services company, Jarmany's reputation rests on the secure and confidential handling of our own and other organisations' and individuals' data.

Jarmany has been certified to the ISO/IEC 27001:2013 information security standard since 2015. This requires Jarmany to develop and maintain a significant number of controls which have been developed to minimise the risk of handling data, both our own and that belonging to clients.

These controls are then subject to a rigorous external independent audit process which determines whether they are fit for purpose and checks whether they are continually being implemented within the company. The certification is valid for three years but is subject to annual surveillance, where the auditors ensure that information security practises are continually being improved. Jarmany pass annual surveillance checks and in both October 2018 and October 2021, further full audits were performed and passed.

Service Overview

Service Levels

Jarmany can provide a wide range of service levels and options to suit an organisation's requirements. We will work proactively with organisations to discuss and agree appropriate service levels and reach agreement prior to an order being placed. This includes performance, availability, support hours and severity definitions if relevant to the service.

Training

Jarmany can ensure that knowledge is transferred to the buyer during the implementation phase, if required.

A requirement is a minimum level of competence in the required service area. All requirements can be discussed in advance of any order.