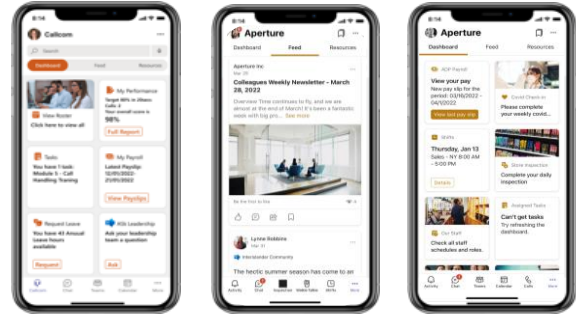



Enable Your Frontline with Viva Connections

Frontline Workers hold the knowledge and expertise to help drive your business forward. Your frontline could be your **drivers, on-the-go workers, retail workers or public safety workers**, Viva Connections allows your employees to navigate between relevant communications, communities and tools on a single platform straight from their mobile. Discover how WM Reply can help you take your employee experience to the next level through meaningful and engaging connections.

Why WM Reply?

Built on decades of knowledge and using industry best practices, **WM Reply** can help you envision your desired state - one that brings people, data, and applications together in a single customized dashboard. Our team will leverage our expertise and industry knowledge to create digital solutions that enable our clients to foster meaningful engagements with both their employees and customers.

Get your **frontline workers** started today with **Microsoft Viva Connections**

- Frontline employees can access and stay up-to-date with **announcements and tasks** with notification alerts on their devices
- Frontline employees can spend less time searching for information and spend more effort in delivering better **customer experiences**.
- Leverage **Dashboard cards** to allow employees to access their **tasks, training** and **tools** for upskilling, all from their mobile devices.

How WM Reply can help you in your journey:

Available services depending on your needs and readiness



Getting Ready for Viva Connections Frontline Pilot

- Evaluate your **current intranet** and its readiness for Viva Connections
- Identify the different frontline **personas** to establish the target audience for Viva Connections pilot
- Discover the **pain points and challenges** faced by frontline workers
- Review the opportunities for the use of **Dashboard cards** that will align with frontline needs.
- Drive value from your **existing Microsoft 365** investment

Bringing Connections to Your Frontline Workers

- **Deploy Viva Connections** to the pilot group (up to 100 users) on mobile experience
- Setting up your home site and **bring your company intranet to Microsoft Teams** with Viva Connections
- Roll out the **News Hub** and personalised feed component to support relevant communication across your mobile users
- Implementing up to four out of the box **Dashboard Card(s)** based on frontline employee needs.
- **Training support** to get users and page admins started on Viva Connections



Contact us today to get started!
 WM Reply | wm@reply.com | www.wmreply.com