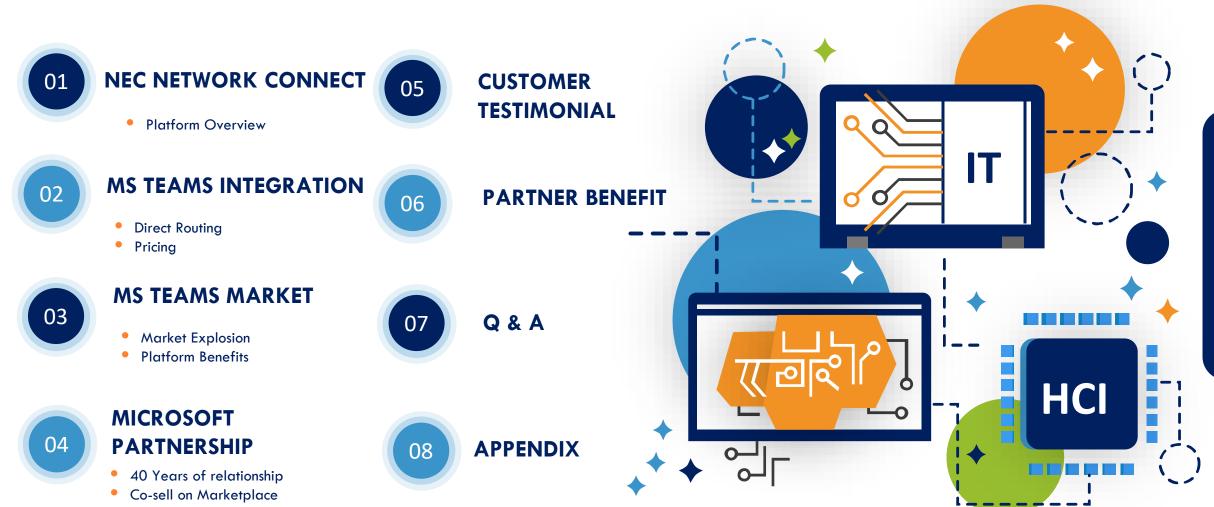
# NEC'S NETWORK CONNECT PLATFORM FOR MICROSOFT TEAMS

30th December 2021



### **AGENDA**







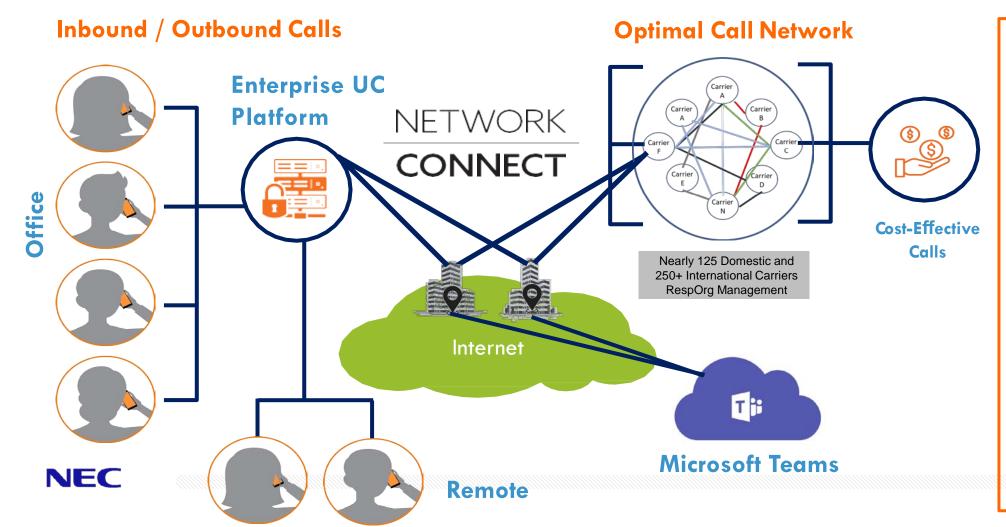
# NEC NETWORK CONNECT PLATFORM

Carrier Grade Solution for the Enterprise, at your fingertip!



### **NETWORK CONNECT PLATFORM -**

An Intelligent Call Routing solution built on AI and M2M learning that significantly reduces telephony costs while improving operational efficiency



- Seamless

   integration into
   existing UC

   systems
- No business interruption
- Improved voice quality & efficiency
- Single Partner
- Significant cost savings

### **NEC NETWORK CONNECT PLATFORM SERVICES**

DIRECT ROUTING WITH CARRIER SERVICES

**Direct Routing** with Microsoft Teams with carrier services like long-distance/international calling, DID, TFN, etc.

GLOBAL ORCHESTRATION

**Orchestrate** Global Connectivity with Network Connect. Interconnect and manage connectivity of your multi-site, multi-vendor network.

**CARRIER SERVICES** 

**SIP Trunk** Carrier services including DIA (Direct Internet Access), SD-WAN and private circuits

RespOrg-as-a-Service

**Toll-Free Number (TFN)** Management for your organization. Control and manage your incoming call diversity with RespOrg-as-a-Service.

**HYPERCONVERGED** 

Private Hosting of your UC platform and telecommunications services by NEC.



### **NEC's NETWORK CONNECT**

Delivers MS Teams Direct Routing Integration for **Enhanced Telephony Experience** 

Provides both financial and operational value





**Microsoft Teams Direct Routing** 

Virtualize Service Providers Connectivity





Single point of contact for all support needs

Manage **Multiple Sites and Internal Routing Policy** 







**Redundancy and Carrier Diversity (RespOrg** Management)

Control Voice, Data, Messaging and OTT Cloud Apps from a Single Dashboard





Flexible, Easy to Deploy, Scalable

Real Time Monitoring, **Reporting and Analytics** 



Carrier grade technology for the Enterprise



### HIGHLY COMPETITIVE BUNDLE PRICING OPTIONS

- Includes Unlimited Domestic Long Distance
- Includes DID for each MS Teams User: Ported or New
- Includes Dynamic Emergency Calling /Support for Nomadic 911
- Portal access for Visibility and Control
- Dual forking available
- Unmatched redundancy and reliability leveraging 350+ public carriers
- Contract Term: 3 Years or 5 Years



## FOR ALL MS TEAMS TELEPHONY— VISIBILITY & CONTROL



### **NETWORK CONNECT**

provides visibility and control of your carrier voice networks

- set network alerts
- identify potential network issues
- analysis of individual calls
- monitor monthly spend
- access other critical network / call statistics

### **NETWORK CONNECT**

automatically monitors and remediates network issues

before they stop your contact center

### **NETWORK CONNECT**

includes a portal that provides visibility across your global voice network

down to the individual call



### **MOVING TO MS** TEAMS IS THE MANDATE BUT ....

**Businesses Need More** than MS Teams alone:



Compliance with E911 and local regulations

More than 85% MS Teams users integrate via **Direct Routing** 

**NEC's Network** Connect:

**Your Direct Connect** Telephony Partner for MS Teams



99.999% **Uptime SLA** 



**Enabling and Integrating** requires advanced Telephony expertise



Single pane of glass management console for visibility and control global of your global Teams deployment



Not all MS Teams Carriers can do this. NEC was the first to automatically route calls in 1956 and continues that tradition of innovation with NEC Network Connect.



### **TESTIMONIAL**

"Our students are being empowered...

During the pandemic, nearly 50,000 students switched to virtual learning. In 4 weeks, 7,000 Wichita USD 259 employees moved to NEC's intelligent call routing, Network Connect, integrated with Microsoft Teams. Our students are being empowered with 21st century skills & knowledge!"

Rob Dickson, CIO, WichitaPublic Schools USD 259



### PARTNER COLLATERALS

WEBSITE URL: https://blog.necam.com/en/networkconnect#MST

### Reduce your Microsoft Teams spend

Look no further than your telecom network where real savings are possible

It's doable with **NEC NETWORK CONNECT For Teams** by streamlining, protecting and improving the cost and efficiency of this collaborative platform through backend carrier network immigration and management.

Explore how ...

**Brochure Blog** 



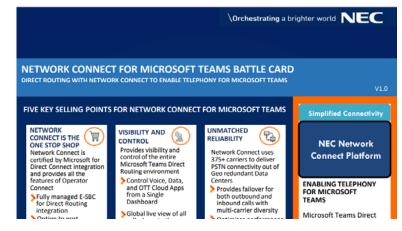


### Frequently Asked Questions (FAQ)

What is NEC's Network Connect for Microsoft Teams and why do I need it?

NEC's Network Connect brings high-quality, secure, and reliable Public Switch Telephone Network (PSTN) calling to Microsoft Teams environment. It also integrates the Microsoft Teams environment to customers' already existing PBX or UC platform (e.g., NEC's Univerge SV9500, SV9100, and 3C).

### **Battle Card**





# Thank You!